RFP Number: RFP-IT-2025-01-SB

REQUEST FOR PROPOSALS

JUDICIAL COUNCIL OF CALIFORNIA

REGARDING:

MANAGED DRUPAL WEBSITE HOSTING

RFP NO: RFP-IT-2025-01-SB

PROPOSALS DUE:

October 9, 2025, NO LATER THAN 1:00 P.M.

Pacific Time

RFP Number: RFP-IT-2025-01-SB

1.0 BACKGROUND INFORMATION

1.1 <u>Judicial Council of California</u>. The Judicial Council of California ("Judicial Council"), chaired by the Chief Justice of California, is the chief policy making agency of the California judicial system. The California Constitution directs the Judicial Council to improve the administration of justice by surveying judicial business, recommending improvements to the courts, and making recommendations annually to the Governor and the Legislature. The Judicial Council also adopts rules for court administration, practice, and procedure, and performs other functions prescribed by law.

- The Information Technology Services Office. The Information Technology Services Office is housed in the Judicial Council's Judicial and Court Administrative Services Division and is responsible for assisting the courts in achieving the Judicial Council's technology objectives. The office is directly responsible for the development, acquisition, implementation, and support of automated systems in the appellate courts and the Judicial Council.
- 1.3 <u>Current Situation</u>. The Judicial Council is currently in a contract with a web hosting company. This contract expires on December 22, 2025. The current platform hosts over 45 trial court websites, as well as other Judicial Council-managed websites such as Newsroom, Supreme Court, courts.ca.gov, Californian Courts of Appeal and the Self-Represented Litigants website. By the end of the year, the service provider will be expected to host two additional websites, Judicial Resources Network (JRN) and California Judicial Education and Research (CJER) on the platform, plus 5-10 additional projects that are currently under review.

2.0 DESCRIPTION OF GOODS AND/OR SERVICES

- 2.1 The Judicial Council seeks to identify and retain a qualified service provider that is able to provide secure, managed Drupal website hosting, as delineated below:
- 2.2 The services are expected to be provided by the selected service provider between December 23, 2025, through December 22, 20230 ("Initial Term"), with two (2) possible consecutive one-year option terms to extend the Agreement under the same terms and conditions in effect for the Initial Term. The consecutive one-year options may be exercised at the sole discretion of the Judicial Council.
- 2.3 **Deliverable:** Set up of the web hosting solution ("Professional Services"). Establish and deliver a multi-tier, secure, highly available cloud environment that will host over 50 Judicial Council-maintained website sites of various sizes. See Attachment 12 for description and definition of sites. This cloud solution will be optimized for a Drupal Web Content Management (WCM) environment and be scalable to support the Judicial Council's growing needs. The detailed list of

RFP Number: RFP-IT-2025-01-SB

requirements (including required environments for development, testing and staging) is provided below:

2.4 **Environment Profile**

The Judicial Council Web Ecosystem is comprised of 63 websites. Each website has a Develop, Stage, and Live environment. Each environment is also equipped with New Relic Pro. The Live environment varies in size, between 1 to 4 application containers, based on the size and traffic of the website. The Stage environment has 1 application container. The Develop environment has 1 application container. In total, there are 63 Live application containers, 63 Stage environments, 63 User Acceptance Testing (UAT) environments and 63 Develop environments.

2.5 Technical Requirements

Platform Architecture

- Distributed container-based instances, with isolated platform components as independent services
- Ability to scale horizontally by spreading across any number of containerized instances to handle traffic spikes
- Integrated Global Content Delivery Network
- Managed HTTPS via Let's Encrypt at no extra cost
- High performance tuned stack including nginx, php, solr, varnish, redis, mariadb, and a distributed file system
- Support for both Drupal and Wordpress

Environment Workflow and Development Tools

- Provide develop and test environments
- Provide isolated development environments for every git branch, allowing users to spin up environments directly from the dashboard or Command Line Interface without filing a support ticket
- Automated deployment tools for managing releases, allowing continuous integration with Github and CircleCI
- Unlimited Sandbox environments for new properties
- Platform hooks to allow for automation and connection with continuous integration and delivery services.
- Allow Drush commands and server provisioning via scripting to power automation
- Centralized site management dashboard
- Team management tools for developers and site administrators

Performance and Monitoring

- Bundled subscription to New Relic APM Pro for every site and environment
- Uptime monitoring and alerts for every site and environment
- Provide code-level visibility to every website performance
- 99.95% uptime service level agreement

RFP Number: RFP-IT-2025-01-SB

Disaster Recovery

- Highly-available instances, resilient to single component failures, recoverable in the unlikely event of data center failure, not reliant on the services of any single employee
- Automated nightly backups that are redundantly stored and portable off-platform
- One-click backup
- One-click restore to a specified backup
- Data residency and region availability in US

Security and Compliance

- Resource isolation for memory, disk, CPU, and other server resources
- Prevent direct execution, even within the containers, of files uploaded through the website
- Layer 3 & 4 DDOS Protection and Mitigation
- Bundled antivirus protection to ensure our system's integrity and to prevent malware from spreading through the properties
- Guard against network intrusions, detecting and preventing unauthorized host access
- Provide a global firewall that allows for signature-based rules filtering, DDoS Protection filtering, IP filtering, and geo-fence filtering
- Allow for rate limiting configuration to guard against abusive traffic and behavior

Technical Support

• 24x7x365 chat and phone support, as well as ticketing and escalating support by plan

3.0 TIMELINE FOR THIS RFP

The Judicial Council has developed the following list of key events related to this RFP. All dates are subject to change at the discretion of the Judicial Council.

EVENT	DATE
RFP issued	September 9, 2025
Deadline for questions	September 23, 2025 1:00 pm PST
Questions and answers posted (<i>estimate only</i>) https://www.courts.ca.gov/rfps.htm	September 26, 2025
Latest date and time proposal may be submitted	October 9, 2025 by 1:00 pm PST
Evaluation of proposals (estimate only)	October 10, 2025 – October 24, 2025

RFP Title: Managed Drupal Website Hosting RFP Number: RFP-IT-2025-01-SB

EVENT	DATE
Non-Cost Proposals scores posted (estimate only) https://www.courts.ca.gov/rfps.htm	October 28, 2025
Public opening of cost portion of proposals Meeting Link: Join the meeting now Meeting ID: 264 349 075 706 5 Meeting Password: 7WG7xv6i Dial in Number: +1 415-906-0569 Phone Conference ID: 893 240 842#	October 30, 2025 1:00 pm PST
Notice of Intent to Award (estimate only) https://www.courts.ca.gov/rfps.htm	November 13, 2025
Negotiations and execution of contract (<i>estimate only</i>)	November 14, 2025 – December 23, 2025
Contract start date (estimate only)	December 23, 2025

4.0 RFP ATTACHMENTS

The following attachments are included as part of this RFP:

RFP Title: Managed Drupal Website Hosting RFP Number: RFP-IT-2025-01-SB

Attachment 1: Administrative Rules Governing RFPs (TT Goods and Services) Attachment 2: Judicial Council Standard Terms and Conditions If selected, the person or entity submitting a proposal (the "Proposer") must sign the Judicial Council Standard Form agreement ("Terms and Conditions"). If any exceptions are identified or additional provisions proposed, the Proposer must also submit a redlined version of the Terms and Conditions with its Proposal that clearly identifies all proposed changes and provides a written explanation or rationale for each proposed change. Notwithstanding any other provision in this RFP, the Judicial Council reserves the right, at its discretion, to negotiate any or all items with individual Proposers, including the right to propose or require additional terms and conditions for the agreement prior to agreement execution. Attachment 3: Proposer's Acceptance of Terms and Conditions Attachment 4: General Attachment 5: Small Business Declaration Attachment 5: Small Business Declaration Attachment 6A: Payce Data Record Form (STD 204) The Proposer must complete the General Certifications Form ad submit the completed form with its proposal. The Proposer must complete this form only if it wishes to claim the small business preference associated with this solicitation. This form contains information the Judicial Council requires in order to process payments and must be submitted with the proposal. The Payce Data Record Form (STD 204) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std204.pdf This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 — Payce Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payce not identified on the STD 204. The Payce Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf The Proposer must complete the	ATTACHMENT	DESCRIPTION
Administrative Rules Governing RFPs (IT Goods and Services) Attachment 2: Judicial Council Standard Terms and Conditions If selected, the person or entity submitting a proposal (the "Proposer") must sign the Judicial Council Standard Form agreement ("Terms and Conditions"). If any exceptions are identified or additional provisions proposed, the Proposer must also submit a redlined version of the Terms and Conditions with its Proposal that clearly identifies all proposed changes and provides a written explanation or rationale for each proposed change. Notwithstanding any other provision in this RFP, the Judicial Council reserves the right, at its discretion, to negotiate any or all items with individual Proposers, including the right to proposer or require additional terms and conditions for the agreement prior to agreement execution. On this form, the Proposer must indicate acceptance of the Terms and Conditions or identify exceptions to the Terms and Conditions. Attachment 4: General Certifications Form Attachment 5: Small Business Declaration Attachment 5: Small Business Declaration Attachment 68: Payee Data Record Form (STD 204) This form contains information the Judicial Council requires in order to process payments and must be submitted with the proposal. The Payee Data Record Form (STD 204) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std204.pdf This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf The Proposer must complete the Iran Contracting Act Certification and submit the completed certification with its		
Goods and Services Attachment 2: Judicial Council Standard Terms and Conditions If selected, the person or entity submitting a proposal (the "Proposer") must sign the Judicial Council Standard Form agreement ("Terms and Conditions"). If any exceptions are identified or additional provisions proposed, the Proposer must also submit a redlined version of the Terms and Conditions with its Proposal that clearly identifies all proposed changes and provides a written explanation or rationale for each proposed change. Notwithstanding any other provision in this RFP, the Judicial Council reserves the right, at its discretion, to negotiate any or all items with individual Proposers, including the right to propose or require additional terms and conditions for the agreement prior to agreement execution. Attachment 3:	Administrative Rules	-
Attachment 2: Judicial Council Standard Terms and Conditions If selected, the person or entity submitting a proposal (the "Proposer") must sign the Judicial Council Standard Form agreement ("Terms and Conditions"). If any exceptions are identified or additional provisions proposed, the Proposer must also submit a redlined version of the Terms and Conditions with its Proposal that clearly identifies all proposed changes and provides a written explanation or rationale for each proposed change. Notwithstanding any other provision in this RFP, the Judicial Council reserves the right, at its discretion, to negotiate any or all items with individual Proposers, including the right to propose or require additional terms and conditions for the agreement prior to agreement execution. Attachment 3: Proposer's Acceptance of Terms and Conditions Attachment 4: General Certifications Form Attachment 5: Small Business Declaration Attachment 6A: Payce Data Record Form (STD 204) The Proposer must complete the General Certifications Form and submit the completed form with its proposal. The Proposer must complete this form only if it wishes to claim the small business preference associated with this solicitation. This form contains information the Judicial Council requires in order to process payments and must be submitted with the proposal. The Payce Data Record Form (STD 204) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std204.pdf This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payce Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payce not identified on the STD 204. The Payce Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf Attachment 7: Iran Contracting Act The Proposer must complete the Iran Contracting Act Certification and submit the completed c	Governing RFPs (IT	
Judicial Council Standard Terms and Conditions "Proposer") must sign the Judicial Council Standard Form agreement ("Terms and Conditions"). If any exceptions are identified or additional provisions proposed, the Proposer must also submit a redlined version of the Terms and Conditions with its Proposal that clearly identifies all proposed changes and provides a written explanation or rationale for each proposed change. Notwithstanding any other provision in this RFP, the Judicial Council reserves the right, at its discretion, to negotiate any or all items with individual Proposers, including the right to propose or require additional terms and conditions for the agreement prior to agreement execution. Attachment 3: Proposer's Acceptance of Terms and Conditions or identify exceptions to the Terms and Conditions. Attachment 4: General Certifications Form Attachment 5: Small Business Declaration Attachment 6A: Payee Data Record Form (STD 204) This form contains information the Judicial Council requires in order to process payments and must be submitted with the proposal. The Payee Data Record Form (STD 204) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std204.pdf This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf Attachment 7: Iran Contracting Act The Proposer must complete the Iran Contracting Act Certification and submit the completed certification with its	,	
Attachment 3: Proposer's Acceptance of Terms and Conditions Attachment 4: General Certifications Form Attachment 5: Small Business Declaration Attachment 6A: Payee Data Record Form (STD 204) Attachment 6B: Payee Data Record Form (STD 205) Attachment 7: Iran Contracting Act The Proposer must complete the General Certifications Form and submit the completed form with its proposal. The Proposer must complete this form only if it wishes to claim the small business preference associated with this solicitation. This form contains information the Judicial Council requires in order to process payments and must be submitted with the proposal. The Payee Data Record Form (STD 204) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std204.pdf Attachment 7: Iran Contracting Act Certification and submit the complete de certification with its	Judicial Council Standard Terms and	"Proposer") must sign the Judicial Council Standard Form agreement ("Terms and Conditions"). If any exceptions are identified or additional provisions proposed, the Proposer <u>must</u> also submit a redlined version of the Terms and Conditions with its Proposal that clearly identifies all proposed changes and provides a written explanation or rationale for each proposed change. Notwithstanding any other provision in this RFP, the Judicial Council reserves the right, at its discretion, to negotiate any or all items with individual Proposers, including the right to
Proposer's Acceptance of Terms and Conditions Attachment 4: General Certifications Form Attachment 5: Small Business Declaration Attachment 6A: Payee Data Record Form (STD 204) Attachment 6B: Payee Data Record Form (STD 205) This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf Attachment 7: Iran Contracting Act Certification and submit the completed certification with its		propose or require additional terms and conditions for the
Acceptance of Terms and Conditions Attachment 4: General Certifications Form Attachment 5: Small Business Declaration Attachment 6A: Payee Data Record Form (STD 204) Attachment 6B: Payee Data Record Form (STD 205) This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf Attachment 7: Iran Contracting Act Certification and submit the completed certification with its		On this form, the Proposer must indicate acceptance of the
Attachment 4: General Certifications Form Attachment 5: Small Business Declaration Attachment 6A: Payee Data Record Form (STD 204) Attachment 6B: Payee Data Record Form (STD 205) This form is optional. This form is used to provide remittance addresse and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf Attachment 7: Iran Contracting Act Certification and submit the completed certification with its	_	
General Certifications Form Attachment 5: Small Business Declaration Attachment 6A: Payee Data Record Form (STD 204) Attachment 6B: Payee Data Record Form (STD 205) Attachment 7: Iran Contracting Act Attachment 7: Iran Contracting Act Attachment 7: Iran Contracting Act Attachment 6B: Data Record Attachment 7: Iran Contracting Act		Conditions.
Certifications Form Attachment 5: Small Business Declaration Attachment 6A: Payee Data Record Form (STD 204) Attachment 6B: Payee Data Record Form (STD 205) Attachment 7: Iran Contracting Act The Proposer must complete this form only if it wishes to claim the wishes to claim the small business preference associated with this solicitation. This form contains information the Judicial Council requires in order to process payments and must be submitted with the proposal. The Payee Data Record Form (STD 204) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std204.pdf This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf The Proposer must complete the Iran Contracting Act Certification and submit the completed certification with its		± ±
Attachment 5: Small Business Declaration Attachment 6A: Payee Data Record Form (STD 204) Attachment 6B: Payee Data Record Form (STD 205) Attachment 6B: Payee Data Record Lyse this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf Attachment 7: Iran Contracting Act Certification and submit the completed certification with its		and submit the completed form with its proposal.
Business Declaration Attachment 6A: Payee Data Record Form (STD 204) Attachment 6B: Payee Data Record Form (STD 205) This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf Attachment 7: Iran Contracting Act Certification and submit the completed certification with its		
Payee Data Record Form (STD 204) order to process payments and must be submitted with the proposal. The Payee Data Record Form (STD 204) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std204.pdf Attachment 6B: Payee Data Record Form (STD 205) This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf Attachment 7: Iran Contracting Act Certification and submit the completed certification with its		
Attachment 6B: Payee Data Record Form (STD 205) This form is optional. This form is used to provide remittance address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf The Proposer must complete the Iran Contracting Act Certification and submit the completed certification with its	Payee Data Record	order to process payments and must be submitted with the proposal. The Payee Data Record Form (STD 204) may be
Payee Data Record Form (STD 205) address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the following link: https://www.documents.dgs.ca.gov/dgs/fmc/pdf/std205.pdf The Proposer must complete the Iran Contracting Act Certification and submit the completed certification with its		
Attachment 7: Iran Contracting Act Certification and submit the completed certification with its	Payee Data Record	address information if different than the mailing address on the STD 204 – Payee Data Record. Use this form to provide additional remittance addresses and additional Authorized Representatives of the Payee not identified on the STD 204. The Payee Data Record Supplement (STD 205) may be found at the
Contracting Act Certification and submit the completed certification with its		
Certification Inconosal		1

RFP Number: RFP-IT-2025-01-SB

Attachment 8: Unruh	The Proposer must complete the Unruh Civil Rights Act and
and FEHA	California Fair Employment and Housing Act Certification.
Certification	
Attachment 9:	The Proposer must complete the Darfur Contracting Act
Darfur Contracting	Certification and submit the completed certification with its
Act Certification	proposal.
Attachment 10:	Each DVBE that will provide goods and/or services in
DVBE Declaration	connection with the contract must complete this form. If the
	Proposer is itself a DVBE, it must also complete and sign the
	DVBE Declaration.
Attachment 11:	This form needs to be signed by the Proposer if the Proposer is
Bidder Declaration	participating in the DVBE incentive and submitted with the
	proposal.
Attachment 12:	The Proposer must complete the Requirements Matrix and
Requirements Matrix	Response Form and submit the completed form with its
and Response Form	proposal.
Attachment 13: Cost	The Proposal must complete this form with their Cost proposal
Matrix	information. Additional columns and/or sheets may be used, but
	all costs must be reflected in this attachment.

5.0 PAYMENT INFORMATION

Payment provisions are set forth in Attachment 2, Appendix B – Pricing and Payment.

6.0 SUBMISSIONS OF PROPOSALS

- 6.1 Proposals should provide straightforward, concise information that satisfies the requirements of the "Proposal Contents" section below.—Emphasis should be placed on conformity to the RFP's instructions and requirements, and completeness and clarity of content.
- 6.2 The Proposer must submit their proposal <u>electronically</u> in two (2) separate parts. Part One is the Technical Proposal, which covers the qualifications for the Proposers corresponding to Section 2 above, and Part Two is the Cost Proposal.
 - a. <u>Technical Proposal</u> The Proposer must submit their Technical Proposal as a **separate attachment** from the Cost Proposal to an email sent to: solicitations@jud.ca.gov
 - 1) The Technical Proposal must be signed by an authorized representative of the Proposer and comply with the requirements of Section 7.1 below.
 - 2) The Proposer must indicate on the subject line of the submitted email the RFP title and number. Additionally, the RFP number and title must be included on all the bid attachments.

RFP Number: RFP-IT-2025-01-SB

b. <u>Cost Proposal</u> – The Proposer must submit their Cost Proposal as an attachment separate from the Technical Proposal to an email sent to: RFP-IT-2025-01-COST@jud.ca.gov

1) The Cost Proposal must be signed by an authorized representative of the Proposer and comply with the requirements of Section 7.2 below.

The Proposer must indicate on the subject line of the submission email the RFP title and number. Additionally, the RFP number and title must be included on all Cost Proposal attachments.

- 6.3 Submission acceptance will be based on the date and time the emails are received by the Judicial Council. Both emails must be received **prior** to the due date and time, or the bid will not be accepted. Due to the potential for email transmission delays, which may cause late receipt and non-acceptance of proposals, it is recommended that Proposers email their proposals well in advance of the due date and time. It is the Proposer's responsibility to verify their submission was received. **NOTE:** Access to the Cost Proposals is only available on the day/time of the Public Cost Opening. This means the Judicial Council will not be able to confirm email receipt of your Cost Proposal until the Public Cost Opening. It is the Bidder's responsibility to verify their submission.
- 6.4 Late proposals will not be accepted. However, as necessary, the Judicial Council may request clarification from Proposers after the submission of proposals.
- 6.5 The Judicial Council reserves the right to reject any and all proposals, in whole or in part, as well as the right to issue similar RFPs in the future. This RFP is in no way an agreement or contract, and does not create any obligation to form a contract. The Judicial Council and/or the State of California shall not be responsible for the cost of preparing a proposal. Submitted proposals may be retained for official files and may become a public record.

7.0 PROPOSAL CONTENTS

7.1 <u>Technical Proposal</u>. The following information must be included in the technical proposal. A proposal lacking any of the following information may be deemed non-responsive.

7.1.1 General information about the Proposer

Proposer's name, address, telephone and fax numbers, and federal tax identification number. **NOTE**: If the Proposer is a sole proprietor using his or her social security number, the social security number will be required before finalizing a contract.

RFP Number: RFP-IT-2025-01-SB

7.1.2 Response to Requirements

Proposer must include its response to Attachment 12, Requirements Matrix and Response Form.

- 7.1.3 Proposer's experience and ability to meet RFP deliverable requirements
 - 7.1.3.1 An overview of the Proposer's business activities, including a description, and the duration and extent, of the Proposer's activities, which are relevant to this proposal including a description, and the duration and extent, of the Proposer's experience conducting the proposed activities.
 - 7.1.3.2 A description of five (5) similar projects that the Proposer has completed.
 - 7.1.3.3 Names, addresses, and telephone numbers of five (5) clients for whom the Proposer has conducted similar projects. The Judicial Council may check references listed by Proposer.
 - 7.1.3.4 For each key staff member who would work on this project, describe the individual's background, training, and experience, including the individual's ability and experience in conducting similar projects.

7.1.4 Management Summary

- 7.1.4.1 The management summary should be a non-technical, high-level summary of the proposed services. The management summary must be brief, not extending to more than three (3) pages, (excluding any screen shots or samples).
- 7.1.4.2 The management summary should contain the following items:
 - a. A description of Proposer's infrastructure and platform, including server capabilities, back-up, and security.
 - b. A description of the chronology for completing the work, including a timeline and deadlines for each task.
 - c. If proposed as part of the services offered, screenshot samples and navigation information for the Proposer's online inventory control system, including sample request forms, look-up queries and other account management tools.
 - d. Sample incident and activity reports.

RFP Number: RFP-IT-2025-01-SB

e. Any business benefits to be gained from the proposed system.

- 7.1.5. Acceptance of the Terms and Conditions.
 - 7.1.5.1 On Attachment 3, the Proposer **must** check the appropriate box and sign the form. If the Proposer marks the second box, it must provide the required additional materials. An "exception" includes any addition, deletion, or other modification.
 - 7.1.5.2 If exceptions are identified, the Proposer **must** also submit (a) a red-lined version of the Terms and Conditions that implements all proposed changes, and (b) a written explanation or rationale for each exception and/or proposed change.
- 7.1.6 Certifications, Attachments, and other requirements.
 - 7.1.6.1 The Proposer must complete the General Certifications Form (Attachment 4) and submit the completed form with its proposal.
 - 7.1.6.2 The Proposer must include in its proposal completed and signed copies of Attachment 6A & 6B (as applicable), Payee Data Record Form(s).
 - 7.1.6.3 If Contractor is a California corporation, limited liability company ("LLC"), limited partnership ("LP"), or limited liability partnership ("LLP"), proof that Contractor is in good standing in California. If Contractor is a foreign corporation, LLC, LP, or LLP, and Contractor conducts or will conduct (if awarded the contract) intrastate business in California, proof that Contractor is qualified to do business and in good standing in California. The Proposer shall provide a copy of their Certificate of Status with the Secretary of State of California. If Contractor is a foreign corporation, LLC, LP, or LLP, and Contractor does not (and will not if awarded the contract) conduct intrastate business in California, proof that Contractor is in good standing in its home jurisdiction.
 - 7.1.6.4 Copies of the Proposer's (and any subcontractors') **current business licenses**, professional certifications, or other credentials.
 - 7.1.6.5 The Proposer must complete the Iran Contracting Act Certification (Attachment 7) and submit the completed certification with its proposal.
 - 7.1.6.6 The Proposer must complete the Unruh Civil Rights Act and California Fair Employment and Housing Act Certification

RFP Number: RFP-IT-2025-01-SB

(Attachment 8) and submit the completed certification with its bid.

- 7.1.6.7 The Proposer must complete the Darfur Contracting Act Certification (Attachment 9) and submit the completed certification with its proposal.
- 7.2 <u>Cost Portion</u>. The following information must be included in the cost portion of the proposal.
 - 7.2.1 Proposer **must** provide firm fixed pricing detail for each category listed in Attachment 13. All charges, fees and rates must be entered in the applicable cells on the worksheet. Proposer **must** list any additional charges for miscellaneous services such as initial setup. Every effort must be made to provide detailed information for routine and emergency services.
 - 7.2.2 A detailed cost proposal that supports the requirements of the RFP for the initial three (3) year term of the agreement, including the potential of the two (2) one-year option terms. NOTE: This RFP does not allow any travel costs or other expenses from the Proposer.
 - 7.2.3 It is expected that all service providers responding to this RFP will offer the service provider's government or comparable favorable rates.
 - 7.2.4 All pricing must be submitted in an unprotected Microsoft Excel format. No compressed files will be accepted. The Cost Matrix shall contain a detailed listing of all proposed solution components.
 - 7.2.5 Summary of all costs associated with the initial implementation and ongoing charges, as well as any options

NOTE: It is unlawful for any person engaged in business within this state to sell or use any article or product as a "loss leader" as defined in Section 17030 of the Business and Professions Code.

8.0 OFFER PERIOD

A Proposer's proposal is an irrevocable offer for ninety (90) days following the proposal due date. In the event a final contract has not been awarded within this period, the Judicial Council reserves the right to negotiate extensions to this period.

RFP Number: RFP-IT-2025-01-SB

9.0 EVALUATION OF PROPOSALS

The cost portion of proposals will be publicly opened at the date and time noted in Section 3, or if such date and time are changed at the discretion of the Judicial Council, an addendum noting the new date and time will be posted at <u>Bidders / Solicitations |</u> Judicial Branch of California.

The Judicial Council will evaluate the proposals on a 100-point scale using the criteria set forth in the table below. Awards, if made, will be to the highest-scored proposal.

If the Judicial Council decides to issue an intent to award, the Council will post an intent to award notice at Bidders / Solicitations | Judicial Branch of California.

CRITERION	MAXIMUM NUMBER OF POINTS
Ability to meet the objectives outlined in the RFP Description of Services and Deliverables.	21
Response to Management Summary	21
Cost Proposal	40
Demonstrated experience and ability.	10
DVBE Incentive	3
Acceptance of the Terms and Conditions	5

10.0 INTERVIEWS

The Judicial Council may conduct interviews with Proposers to clarify aspects set forth in their proposals or to assist in finalizing the ranking of top-ranked proposals. The interview process may require a demonstration. The interview may also require a demonstration of equivalence if a brand name is included in the specifications. The interviews may be conducted in person or by phone. If conducted in person, interviews will likely be held at the Judicial Council's offices. The Judicial Council will not reimburse Proposers for any costs incurred in traveling to or from the interview location. The Judicial Council will notify eligible Proposers regarding interview arrangements.

11.0 CONFIDENTIAL OR PROPRIETARY INFORMATION

PROPOSALS ARE SUBJECT TO DISCLOSURE TO THIRD PARTIES AND MEMBERS OF THE PUBLIC PURSUANT TO APPLICABLE LAWS,

RFP Number: RFP-IT-2025-01-SB

INCLUDING PUBLIC DISCLOSURE PURSUANT TO RULE 10.500 OF THE CALIFORNIA RULES OF COURT. Except as required by law, the Judicial Council will not disclose (i) social security numbers, or (ii) balance sheets or income statements submitted by a Proposer that is not a publicly-traded corporation. All other information in proposals may be disclosed in response to applicable public records requests, or as otherwise required by law. Such disclosure may be made regardless of whether the proposal (or portions thereof) is marked "confidential," "proprietary," "copyright ©," or otherwise, and regardless of any statement in the proposal (a) purporting to limit the Judicial Council's right to disclose information in the proposal, or (b) requiring the Judicial Council to inform or obtain the consent of the Proposer prior to the disclosure of the proposal (or portions thereof). Any proposal that is password protected, or contains portions that are password protected, may be rejected. Submission of any proposal pursuant to this RFP constitutes acknowledgment and consent by the Proposer to the potential public disclosure of its proposal content, as set forth in this Section 11. Proposers are accordingly cautioned not to include confidential, proprietary, or privileged information in proposals.

12.0 DISABLED VETERAN BUSINESS ENTERPRISE INCENTIVE

Qualification for the DVBE incentive is not mandatory. Failure to qualify for the DVBE incentive will not render a proposal non-responsive.

Eligibility for and application of the DVBE incentive is governed by the Judicial Council's DVBE Rules and Procedures. Proposer will receive a DVBE incentive if, in the Judicial Council's sole determination, Proposer has met all applicable requirements. If Proposer receives the DVBE incentive, a number of points will be added to the score assigned to Proposer's proposal. The number of points that will be added is specified in Section 9.0 above.

To receive the DVBE incentive, at least 3% of the contract goods and/or services must be provided by a DVBE performing a commercially useful function. Or, for solicitations of non-IT goods and IT goods and services, Proposer may have an approved Business Utilization Plan ("BUP") on file with the California Department of General Services ("DGS").

If Proposer wishes to seek the DVBE incentive:

- 1. Proposer must complete and submit with its proposal the Bidder Declaration (Attachment 11). Proposer must submit with the Bidder Declaration all materials required in the Bidder Declaration.
- 2. Proposer must submit with its proposal a DVBE Declaration (Attachment 10) completed and signed by each DVBE that will provide goods and/or services in connection with the contract. If Proposer is itself a DVBE, it must complete and sign the DVBE Declaration. If Proposer will use DVBE subcontractors, each DVBE subcontractor must complete and sign a DVBE Declaration. **NOTE**: The DVBE Declaration is not required if

RFP Number: RFP-IT-2025-01-SB

Proposer will qualify for the DVBE incentive using a BUP on file with DGS.

Failure to complete and submit these forms as required will result in Proposer not receiving the DVBE incentive. In addition, the Judicial Council may request additional written clarifying information. Failure to provide this information as requested will result in Proposer not receiving the DVBE incentive.

If this solicitation is for IT goods and services, the application of the DVBE incentive may be affected by application of the small business preference. For additional information, see the Judicial Council's Small Business Preference Procedures for the Procurement of Information Technology Goods and Services.

If Proposer receives the DVBE incentive: (i) Proposer will be required to complete a post-contract DVBE certification if DVBE subcontractors are used; (ii) Proposer must use any DVBE subcontractor(s) identified in its proposal unless the Judicial Council approves in writing the substitution of another DVBE; and (iii) failure to meet the DVBE commitment set forth in its proposal will constitute a breach of contract.

If using DVBE subcontractors, the Proposer must complete and return to the Judicial Council a copy of the post-contract certification form (https://www.courts.ca.gov/documents/JBCM-Post-Contract-Certification-Form.docx), promptly upon completion of the awarded contract, and by no later than the date of submission of Proposer's final invoice to the Judicial Council. If the Proposer fails to do so, the Judicial Council will withhold \$10,000 from the final payment, or withhold the full payment if it is less than \$10,000, until the Proposer submits a complete and accurate post-contract certification form.

When a Proposer fails to comply with the post-contract certification requirement in this section and a payment withhold is applied to a contract, the Judicial Council shall allow the Proposer to cure the deficiency after written notice. Notwithstanding the foregoing or any other law, if after at least 15 calendar days, but no more than 30 calendar days, from the date of the written notice the Proposer refuses to comply with the certification requirements, the Judicial Council shall permanently deduct \$10,000 from the final payment, or the full payment if less than \$10,000.

FRAUDULENT MISREPREPRETATION IN CONNECTION WITH THE DVBE INCENTIVE IS A MISDEMEANOR AND IS PUNISHABLE BY IMPRISONMENT OR FINE, AND VIOLATORS ARE LIABLE FOR CIVIL PENALTIES. SEE MVC 999.9.

13.0 SMALL BUSINESS PREFERENCE

Small business participation is not mandatory. Failure to qualify for the small business preference will not render a proposal non-responsive.

RFP Number: RFP-IT-2025-01-SB

Eligibility for and application of the small business preference is governed by the Judicial Council's Small Business Preference Procedures for the Procurement of Information Technology Goods and Services. The Proposer will receive a small business preference if, in the Judicial Council's sole determination, the Proposer has met all applicable requirements. If the Proposer receives the small business preference, the score assigned to its proposal will be increased by an amount equal to 5% of the points assigned to the highest scored proposal. If a DVBE incentive is also offered in connection with this solicitation, additional rules regarding the interaction between the small business preference and the DVBE incentive apply.

To receive the small business preference, the Proposer must be either (i) a Department of General Services ("DGS") certified small business or microbusiness performing a commercially useful function, or (ii) a DGS-certified small business nonprofit veteran service agency.

If the Proposer wishes to seek the small business preference, the Proposer must complete and submit with its proposal the Small Business Declaration (Attachment 5). The Proposer must submit with the Small Business Declaration all materials required in the Small Business Declaration.

Failure to complete and submit the Small Business Declaration as required will result in the Proposer not receiving the small business preference. In addition, the Judicial Council may request additional written clarifying information. Failure to provide this information as requested will result in the Proposer not receiving the small business preference.

If the Proposer receives the small business preference, (i) the Proposer will be required to complete a post-contract report; and (ii) failure to meet the small business commitment set forth in its proposal will constitute a breach of contract.

FRAUDULENT MISREPREPRETATION IN CONNECTION WITH THE SMALL BUSINESS PREFERNCE IS UNLAWFUL AND IS PUNISHABLE BY CIVIL PENALTIES. SEE GOVERNMENT CODE SECTION 14842.5.

14.0 PROTESTS

Any protests will be handled in accordance with Chapter 7 of the Judicial Branch Contracting Manual (see www.courts.ca.gov/documents/jbcl-manual.pdf). Failure of a Proposer to comply with the protest procedures set forth in that chapter will render a protest inadequate and non-responsive, and will result in rejection of the protest. The deadline for the Judicial Council to receive a solicitation specifications protest is the proposal due date. Protests must be sent to: Solicitations@jud.ca.gov (and must indicate the solicitation number and name of your firm in the subject line of your email).

END OF RFP