

Re



Request for Information

**REGARDING: Replacement Solution for
SAP Solution Manager Components**

RFI BAP-2026-208-RB

**RESPONSES DUE: May 20, 2026,
NO LATER THAN 3:00 P.M. (PT)**



JUDICIAL COUNCIL
OF CALIFORNIA

ADMINISTRATIVE DIVISION
INFORMATION TECHNOLOGY

1. Introduction, Project Overview and Content

The Judicial Council of California (the “Judicial Council”), chaired by the Chief Justice of California, is the chief policy making agency of the California judicial system. The California Constitution directs the Judicial Council to improve the administration of justice by surveying judicial business, recommending improvements to the courts, and making recommendations annually to the Governor and the Legislature. The Judicial Council adopts rules for court administration, practice, and procedure, and performs other functions prescribed by law. It also provides administrative, financial, technology, and operational support.

The Judicial Council, on behalf of the 58 Superior Courts of California, is conducting market research to identify potential solutions to replace components of SAP Solution Manager, which will reach end of mainstream support on December 31, 2027.

The Judicial Council uses the following SAP Solution Manager modules:

- Transport Management
- ITSM (Incident Management)
- Document and Requirements Management
- Change Request and Transport Workflow (“ChaRM”)

2. Invitation to Respond with Information

You are invited to respond with information to assist the Judicial Council in identifying available software solutions, implementation approaches, technical capabilities, and integration options that can support the Judicial Council’s planned transition away from SAP Solution Manager.

A summary of the Judicial Council’s requirements and scope of interest is in Section 4 below and further detailed in the attached Requirements Traceability Matrix. Instructions for submitting a response are in Section 6 below.

3. How to Submit Your Response

A. Response Format and Content

Responses should provide straightforward and concise responses to the requests for information set forth in this RFI. Respondents must submit the following attachments and information with their response (a “Response”):

#	Content of Response
1	Cover Page
2	Company Profile: information on company size, location, and specialization
3	Fully completed Requirements Traceability Matrix (attached)

#	Content of Response
4	Pricing Model: high-level budget range or licensing model (e.g., per usage-based)
5	Explanation of System Architecture: including available options for integration with SAP, ServiceNow, Jira, and potentially GitHub
6	Answers to the following questions: 1. Please describe the network connectivity requirements necessary for your solution to operate effectively. 2. What security measures are implemented to protect data exchanged between systems? Include details on supported security protocols and encryption methods. 3. What communication methods or integration options are available between an SAP ERP ABAP-based system and ServiceNow? Jira? Git? 4. Can all connections and interactions be initiated solely from the ABAP system (for example, through periodic polling of your platform for events or updates)? Please describe how this would be supported. 5. Does your platform provide webhook or event-notification capabilities that can proactively inform an ABAP system when relevant events occur? If so, please describe the mechanism and requirements.
7	Migration Approach and Assistance Provided
8	Customer References

B. Deadline for Response

All Responses are due by **3:00 p.m. (PT) on May 20, 2026.**

All interested parties must submit an electronic version of the entire Response (in PDF or Word/Excel, as applicable) marked “Response to RFI # RFI BAP-2026-208-RB.”

Responses should be transmitted by email to the solicitations mailbox at Solicitations@jud.ca.gov (the “Solicitations Mailbox”) with the RFI number (RFI BAP-2026-208-RB) included in the subject line.

All questions/clarifications must be submitted via email to the Solicitations Mailbox by 12:00 P.M. (PT) on April 21, 2026. Interested parties must not contact any other Judicial Council staff, court, or other judicial branch entity regarding this RFI except as provided above.

4. Vendor Requirements/Scope of Interest

A. Transport & Change Management

- SAP transport workflow management

- SAP STMS integration
- Ability to complement or replace SAP ChaRM
- Automation features

B. SAP Integration with ServiceNow / Jira / GitHub

- Synchronization of incidents, change requests, and attachments
- Application Life-cycle management
- Real-time or near-real-time updates

C. Requirements & Document Management

- Migration of documents from SAP Solution Manager to SharePoint

D. Technical & Security Requirements

- Compatibility with SAP S/4HANA 2023
- Azure AD / SSO support
- API availability

E. Implementation & Support

- Migration pathways from SAP Solution Manager
- Support models

5. Timeline for this RFI

The Judicial Council has developed the following list of key events related to this RFI. All dates are subject to change at the discretion of the Judicial Council. An addendum will be issued should any changes become necessary.

Event	Date
RFI issued	April 14, 2026
Deadline for questions (Submit to Solicitations@jud.ca.gov)	April 21, 2026, due by 12:00 P.M. (PT)
Questions and answers posted (<i>estimate only</i>) (posted to the Judicial Council website)	April 28, 2026
Deadline to submit response (Submit to Solicitations@jud.ca.gov)	May 20, 2026, due by 3:00 P.M. (PT)

6. Information Exchange

After the Judicial Council staff have reviewed the submitted material, your firm may be contacted and asked to participate in an information exchange with Judicial Council staff. The objective of the information exchange is to gain further understanding of your proposed approach or solution.

The information exchange can take the form of additional phone conversations, meetings, interviews, or testing, trial and/or application demonstrations (in-person or via the web).

The Judicial Council will not reimburse you for any expenses, travel, time, or any other expenses relating to your participation in information exchange activities. The Judicial Council's request for an information exchange, including the use of any provided trial period experience or demonstration, shall not oblige the Judicial Council to enter into any agreement or procure any goods or services.

The information exchange may be requested by the Judicial Council in its sole discretion, and the Judicial Council has no obligation to request an information exchange with any proposer.

7. Disposition of Materials and Confidential or Proprietary Information

Responses to the RFI will not be returned. All materials submitted in response to this RFI will become the property of the JCC and will be subject to disclosure pursuant to applicable provisions of the California Public Contract Code and rule 10.500 of the California Rules of Court. Information that is submitted will be disclosed in response to applicable public records requests. Such disclosure will be made regardless of whether the submittal (or portions thereof) is marked "confidential," "proprietary," or otherwise, and regardless of any statement in the submittal (a) purporting to limit the Judicial Council's right to disclose information in the proposal, or (b) requiring the Judicial Council to inform or obtain the consent of the vendor prior to the disclosure of the submittal (or portions thereof). Any submittal that is password protected, or contains portions that are password protected, cannot be accepted or considered. Respondents are accordingly cautioned not to include confidential, proprietary, or privileged information in the submittal.

8. Disclaimer

This RFI, submissions from respondents to this RFI, and any relationship between the Judicial Council and respondents arising from or connected or related to this RFI are subject to the specific terms and conditions below, as well as the terms contained elsewhere in this RFI. By responding to this RFI, respondents are deemed to accept and agree to these terms and conditions.

This RFI is issued for judicial branch information and planning purposes only and does not constitute a solicitation. This RFI does not create an obligation on the part of the Judicial Council to enter into any agreement, nor to implement any of the actions contemplated herein, nor to serve as the basis for any claim whatsoever for reimbursement of any costs for efforts associated with the preparation of responses submitted to this RFI. A Response to this RFI and your participation in an information exchange are not offers and cannot be accepted by the Judicial Council to form a binding contract.

The submission of a Response does not constitute any commitment on your part. However, by submitting a Response, you agree that the submitted information is correct to the best of your knowledge. Submitting a Response to this RFI will not enhance the review of your proposal(s) in any pending or future solicitations. Not submitting a Response to this RFI will not prohibit a response to any future solicitation, nor disadvantage the evaluation of a response to any future solicitation.

The Judicial Council shall have no obligation to, and will not, reimburse respondents (or their agents, contractors or brokers) for any expenses associated with responding to this RFI. The Judicial Council shall have no obligation to respond in any manner to a Response.

The Judicial Council makes no representations or warranties whatsoever with respect to this RFI, including representations and warranties as to the accuracy of any information or assumptions contained in this RFI or otherwise furnished to respondents by the Judicial Council.

Notwithstanding anything else in this RFI, the Judicial Council has the unqualified right to:

- change any of the dates, schedule, deadlines, process, and requirements described in this RFI.
- supplement, amend or otherwise modify this RFI by written notice posted online at the [Judicial Council website](#) prior to the closing date; and
- elect to cancel or to not proceed with this RFI for any reason whatsoever, without incurring any liability for costs or damages incurred by any interested parties or potential interested parties.

The Judicial Council has the right to request clarification or accept or request new or additional information from any or all interested parties without offering other interested parties the same opportunity, and to interview any or all interested parties. The Judicial Council may independently verify any information in any submission.