PHOENIX SAP RENEWALS:
PHOENIX SAP SOFTWARE: SAP HCM FOR S4HANA
IFB NUMBER: BAP-23-138RB

ANSWERS TO QUESTIONS

1.   Cost Information – "ii. Annual and total cost for the required goods for the 3-year initial term and the one year 2 option terms." SAP is checking to see what the maximum timeframe is for locking in support costs. Are you asking for a 3-year initial term and 2 one-year option terms?

        Answer: Yes.

2.   Software cost is included as part of this RFP. Do you plan to buy licenses directly from SAP?

        Answer: We intend to procure the license and maintenance from the bidder that provides the best value response.

3.   In page 2, the product codes are swapped for "7020924 SAP Core Human Capital Management for SAP S/4HANA" and "7020923 SAP Time Tracking for SAP S/4HANA". Correct code/product descriptions are: 7020923   SAP Core Human Capital Management for SAP S/4HANA and 7020924 SAP Time Tracking for SAP S/4HANA.

        Answer: As noted, the original codes were incorrect. Please respond with the correct codes/products (those provided as well as any others required to complete the migration to HCM for SAP S/4HANA.

4.   Do you have internal project management in place for this project?

        Answer: This procurement is for license and maintenance only. Project management will occur separately.

5.   Can all work be done remotely? Will offshore resources be allowed?

        Answer: This procurement is for license and maintenance only. The work will be completed separately.

6.   Do you have an expected go live date for this project?

        Answer: This procurement is for license and maintenance only. The project will be completed separately.

7.   In ATTACHMENT 2: "i) SAP General terms and conditions found at: https://www.sap.com/docs/download/agreements/general-terms-and-conditions/ops/sap-general-terms-and-conditions-on-premise-united-states-english-v3-2019.pdf ". In addition to these T&Cs, SAP has SLED GTCs (General terms and conditions for Government entities) that will be included with the bid proposal. Do you want to review them ahead of time?

Answer: Yes