ATTACHMENT 7
CUSTOMER REFERENCE FORM

SOFTWARE AND IMPLEMENTATION SERVICES
FOR AN ECM SYSTEM

Please provide at least five (5) references for software and implementation solutions that most closely reflect similar projects to the scope of work outlined in this RFP and have been completed within the past five (5) years. These references should be sites at which the software has been *FULLY IMPLEMENTED* and is "Live." Please use the following format in submitting references.

Please note: *The contact person should be an employee of the reference, not the software vendor or implementation firm. The reference **will** be contacted in January or February, 2007.*

GENERAL BACKGROUND

Name of Agency or Company:_____ **Phone:** _____

Address: _____

Project Manager/Contact: _____/ **Title:** _____

Service Dates:_____**Software Program/Version:**_____

Summary of Project:_____

_____

_____

Reason for Selection/Relevancy:_____

_____

_____

Number of Employees:_____

PROJECT SCOPE

Please indicate (by checking box) software functionality and/or services applicable for this reference:

☐ Document Management ☐ Learning Content Management ☐ Business Process Management

☐ Web Content Management ☐ Digital Asset Management ☐ Implementation Services

☐ Collaboration ☐ Enterprise Search

TECHNOLOGY INFORMATION

Hardware Platform:_____

Database Platform:_____

Operating System:_____