

REQUEST FOR PROPOSALS
JUDICIAL COUNCIL OF CALIFORNIA

REGARDING:
FULLY MANAGED AND HOSTED ENTERPRISE SERVICES UTILIZING MOODLE

ANSWERS TO QUESTIONS

- How many different user groups or registration forms need to be offered? We have three user groups representing approximately 1500 users. They are users of the current system so if everything transfers over to a new vendor, the number of registration forms annually would be approximately 150. These new users will be replacing court employees that retire or leave their positions so the total number would not exceed 1500.
- Are there unique branding requirements for each form? Yes. Each group would have its own branding, to differentiate the user group.
- Can all the registration forms be accessed from the same URL or different URLs e.g. <https://reg1.anycomepany.com> | <https://jbe-reg.anycomepany.com> etc. Yes, they can all be accessed from the URL.
- What are the specific categories and what are the fields required? Name, Title, Email, Superior Court and City/Town.
- 3.1 G – Will you provide user registration form design, including the customization of registration forms with specific categories that are only applicable to government users. Yes
- The minimum number of users is 1500. Are these active users (users who have logged in once or more within a 12-month period)? 1500 is the maximum. Not all are currently active, but we anticipate the number of active users will increase.
- Is there an expected number of active users? We anticipate approximately 1000 active users.
- What is your current Moodle Version?
Moodle 3.11.12 (Build: 20230116)
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- What Plugins are being used on your site? Assignment, Attendance, Auto Attendance, BigBlueButtonBN, Book, Certificate, Chat, Checklist, Choice, Database, Feedback, Flashcard, Folder, Forum, Game, Glossary, Interactive Content, IMS content package, Journal, Label, Lesson, External tool, Page, Questionnaire, Quiz, Reengagement, File, SCORM, Simple Certificate, Survey, URL, Wiki, Workshop, Zoom Meeting

- What theme is used? “Collaborating, Learning, and Sharing Space” Classic. Currently, we have a base theme; but we anticipate changing this under the new contract.
- Any requirements for data residency (e.g., US, CDN, EU)? US.
- We wanted to confirm you require a minimum of 100GB of file-based Storage? File-based storage is for the files uploaded by students and instructors. Yes.
- How large is your Moodle database? 1499 MB.
- Do you require advanced search (SoLR search)? No, but may be interested.
- Do you have any integration needs with other applications? No.
- Do you have any current challenges with your current site or hosting you are trying to solve? Do you need a custom/vanity URL for the Moodle site (e.g. <https://moodle.yourorganization.com>)? to improve the user-experience. We have had a number of users say that the site isn’t user-friendly or appealing and thus, don’t use it. During the pandemic, we have made significant changes, but recognize we have a way to go. We believe those of us who now manage the site need more training, beyond what is available in online Moodle tutorials.
- Have you ever made core code changes to your Moodle site? No
- Can work be provided from outside the continental US? The agreement template (Attachment 2) states that “Remote access to JBE Data from outside the continental United States is prohibited unless approved in writing in advance by the JBE.” and “Unless otherwise approved by the JBE in writing in advance, Work may not be performed outside of the United States.” Therefore, on your response in Attachment 3, you may indicate if you need approval in advance to have part of the work performed outside the US.