

VENDOR QUESTIONS AND AOC RESPONSES

1. **Question:**

Could a copy of the current staffing model and corresponding pricing be provided, including pricing for all managed care?

Response:

No. The AOC does not provide copies of current contracts during the course of a solicitation.

2. **Question:**

Is a projected new arising claim count for the 22 month term, (5-1-08 to 2-28-10), available, broken out by Medical Only and Indemnity claims?

Response:

No. The AOC expects proposers to use the historical information contained in the RFP appendices, and the proposers' expertise to predict and project new arising claim counts for the Initial Term of the services.

3. **Question:**

On page 28, an Indemnity Agreement is provided, which is a one way agreement, in favor of the AOC. Would the AOC accept a two way Indemnity Agreement?

Response:

The indemnification provision contained on page 28 is the AOC's standard indemnification provision. In accordance with Section 13.0, Proposed Contract Terms, of the RFP, proposers may submit exceptions to the Contract Terms set forth in the RFP, however, it should be noted that any and all exceptions to the Contract Terms contained in a vendor's Attachment C proposal submission will be evaluated pursuant to Subsection 4.1.6 of the RFP.

4. Question:

On page 33, a cost plus rate pricing model is indicated. Is the AOC open to a fee per claim pricing model?

Response:

No, the RFP does not allow for an alternative pricing model.

5. Question

Upon review of the RFP and attachments, it is not clear of the current open claim count numbers.

- Appendix II, Claims Summary by Year – of those 6,282 claims – how many are indemnity, medical only and future medical?
- Appendix III does not provide clarification regarding the claim count either.

It would be impossible for any TPA to price this product without this information. Is it possible for the AOC to provide the correct open claim count.

Response

The RFP has been revised under Addendum No. 1 to the RFP and includes two (2) new sub-appendices under Appendix II that provide a listing of Claims Summary by Year by indemnity, medical only, and future medical broken out as separate appendices for the Trial Courts (Appendix II-A) and for the Judiciary (Supreme Court, DCAs, AOC etc.) (Appendix II-B).

Addendum No. 1 to the RFP also includes a breakout listing of open claims by indemnity and medical only, and is provided as Appendix III-A, Open Claims by Indemnity and Medical Only, under. Please note that there are differences in the totals expressed in Appendix II as Kern and Orange Superior Court claims being transferred to the JBWCP after Appendix II was finalized for the RFP and the inclusion of all historic Judiciary claim data beginning in 1968-69 policy year.

6. Question

Please provide a break out listing of open claims by indemnity and medical only.

Response

Please see the AOC's response to Question No. 5.

END OF QUESTIONS AND RESPONSES