

Form for Submission of Questions



ADMINISTRATIVE OFFICE
OF THE COURTS
OFFICE OF COURT CONSTRUCTION
AND MANAGEMENT

Request for Proposals Form for Submission of Questions

RFP Number: OREFM- 2014-01-JMG

Your Organization's Name:			
#	Solicitation Reference	Question	Response
1	<p>3.2. Specific Services Needs</p> <p>f. Vendor's product/service should provide agents supervisors and monitors to maintain connectivity to callers from any pre-specified location including the office, remote offices or agent residence. Any number of agents, supervisors and monitors can share one or more hosted call center "seat" – usage is based on number of concurrent seats used at any one point.</p>	<p>How many agent seats are being considered as a minimum purchase?</p>	<p>As of today we have 6 agent seats. We also have 1 Emergency Teleagent that is routed to a Cell Phone.</p>

Your Organization's Name:			
#	Solicitation Reference	Question	Response
2	<p>4.1.5 Additional Certifications, Attachments, and Requirements.</p> <p>b. If proposer is a corporation, provide documented proof that Proposer is in good standing and qualified to conduct business in California.</p>	<p>I'm unclear of where to find the Iran Contracting form, or what would constitute as proof that we are in good standing?</p>	<p>A web posting update to the court website was made on 3/4/14, please refer to the website.</p> <p>Forms to be Submitted with Proposals:</p> <p>Iran Contracting Act Certification Form: (Here attach a copy of the MS Word file above)</p> <p>Documented proof that Proposer is in Good Standing and qualified to conduct business in California (only applies if Proposer is a Corporation):</p> <p>For information regarding this, please see the California Secretary of State's Website at:</p> <p>http://www.sos.ca.gov/business/be/information-requests.htm#certs</p>

Your Organization's Name:			
#	Solicitation Reference	Question	Response
3	<p>4.1.5 Additional Certifications, Attachments, and Requirements.</p> <p>c. A completed and signed original of the separately posted "Iran Contracting Act Certification Form" posted to the RFP website announcing this RFP .</p>	<p>I'm unclear of where to find the Iran Contracting form, or what would constitute as proof that we are in good standing?</p>	<p>A web posting update to the court website was made on 3/4/14, please refer to the website.</p> <p>Forms to be Submitted with Proposals:</p> <p>Iran Contracting Act Certification Form: (Here attach a copy of the MS Word file above)</p> <p>Documented proof that Proposer is in Good Standing and qualified to conduct business in California (only applies if Proposer is a Corporation):</p> <p>For information regarding this, please see the California Secretary of State's Website at:</p> <p>http://www.sos.ca.gov/business/be/information-requests.htm#certs</p>