

PHOENIX PROGRAM



JUDICIAL COUNCIL
OF CALIFORNIA

System Use Metrics - To Support the Trial Courts, Phoenix Shared Services annually processes:

Accounts Payable	
Value of accounts payable issued	Approx. \$2.7 billion
Payments posted	483,087
Operations and trust checks issued	194,815
Jury checks issued	242,491
Invoices paid by Accounting	237,611
Travel Expense Claims processed	8654
General Ledger	
Salary and benefits recorded for all trial courts	\$2,026,317,189
General Ledger accounts monitored	926 active accounts for 58 trial courts
Trust Services	
Reviewed automated clearing house transactions entered by Court Staff	6,027 (\$834 million)
Deposits reconciled and processed	89,465 (\$4.14 billion)
Review of trust disbursements entered by court staff	57,202 (\$171 million)
Trust disbursements processed	7,082 (\$33.5 million)
Interest calculations on court case trust account disbursements	2,144
Phoenix Purchasing Support Services	
Purchase orders processed for trial courts using Phoenix system	10,307 (\$341,292,536)
Purchase orders created using the Virtual Buyer program	601 for 23 courts (\$12,086,064)
Phoenix Human Resources/Payroll Services	
Phoenix HR: salary & benefits processed	\$380 million
Employee tax records reconciled	60,397
Wage and Tax Statements (W-2s) printed and mailed – calendar year	3,848
Employer paid Health Insurance Offer and Coverage Statements (1095-C) printed and mailed – Calendar year	3,444
Direct deposit checks	124,130
Payroll processed for judges each year	198
FI & HR Payroll Production Support	
Tickets/Incidents processed	Over 1,600 Change Requests processed
Process Support	Created & Updated 150 self-help guides, 5 e-courses and 3 instructional videos

Named Users	6000	Active users	442
Avg. Response Time for Dialog Tasks	857 ms	Current DB Size	850GB
Growth in DB Size	10GB per month		