RFP: IT-2019-60-RB

Title: PHOENIX SAP HANA CLOUD MIGRATION

ATTACHMENT 9

Contractor Past Performance Evaluation Form

Parts I and II to be completed by the Propose	Parts 1	I and II	to be	completed	bv	the	Propose
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Part I

Contract Number
Order Number

Contractor

COR

Award Date
Expiration Date
Contract Value²
Contract Value²
Project Monitor (PM)

Part II

Program Title

Contract Effort Description

To be completed by the Client of the Proposer:

Directions: Select appropriate rating for contractor performance. The definitions of the evaluation ratings are described on the following page(s).

- 1. Quality of Product or Service
- 2. Schedule
- 3. Cost Control
- 4. Business Relations
- 5. Management of Key Personnel
- 6. Recommendation

Procurement-Sensitive Information

Definitions for Performance Evaluation Ratings

Rating	Definition
Exceptional	Performance meets contractual requirements and exceeds many to the Government's benefit. The contractual performance of the element or sub- element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor was highly effective.
Very Good	Performance meets contractual requirements and exceeds some to the Government's benefit. The contractual performance of the element or sub- element being assessed was accomplished with some minor problems for which corrective actions taken by the contractor was effective.
Satisfactory	Performance meets contractual requirements. The contractual performance of the element or sub- element contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
Marginal	Performance does not meet some contractual requirements. The contractual performance of the element or sub- element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions. The contractor's proposed actions appear only marginally effective or were not fully implemented.
Unsatisfactory	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance of the element or sub-element contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.