RFP Title: Case Management Billing Solution for Juvenile Dependency Attorneys in the State of California

RFP Number: CFCC-2021-107RB

Appendix E **Testing Requirements**

Priority	Requirement Name	Requirement Text	Response	Comment
Required	Quality Assurance Requirement	Describe your proposed quality assurance and testing practices as well as how your solution incorporates customer's unique requirements. Discuss how the solution will achieve continuous process and productivity improvement during the engagement. Additionally, describe your internal quality management program. This should include reference to the use of any specific methodologies, as well as the receipt of any quality certifications.		
		User Acceptance Testing (UAT) will validate all aspects of the specific configuration settings required by the court and confirm the system is ready for production. This testing will need to be defined and supported by your organization.		
		Testing services include testing strategy, test plan development, preparation and documentation of test scripts and test data, test cycle management, identification and resolution of any deficiencies or errors relating to testing and retesting as required. "Testing" should include functional end-to-end testing, conversions and migration testing, document management system, data exchanges, and performance/stress/load testing.		
Required	UAT Requirement	Describe your proposed approach, processes, testing tools and methodologies to be used to support the UAT.		
Required	Cutover Testing Requirement	Describe your proposed process for Operational Readiness Testing prior to Operational Cutover.		

RFP Title: Case Management Billing Solution for Juvenile Dependency Attorneys in the State of California

RFP Number: CFCC-2021-107RB

	Provide a detailed explanation of your proposed testing acceptance criteria for all stages of testing. Explain each of the testing steps and what is the acceptable criteria from going from	
Required	one step to another, including UAT criteria.	