



# REQUEST FOR PROPOSALS

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JUDICIAL COUNCIL OF CALIFORNIA

## ADDENDUM #1

### REGARDING:

RFP TITLE: SUPPORT FOR ON-LINE  
DOCUMENT ASSEMBLY PROGRAM  
CFCC-2020-12-DM

### PROPOSALS DUE:

**May 11, 2020**

**NO LATER THAN 2:00 P.M. PACIFIC TIME**

**Addendum #1**

**RFP Title: Support For On-Line document Assembly Program**

**RFP Number: CFCC-2020-12-DM**

This Addendum #1 hereby modifies the RFP as follow:

1. Addendum #1 is to remove live chat from Section 3.0 (k) of the RFP:
  - k) Provide prompt support to end users via email ~~and live chat~~. Track support tickets and ensure 100% resolution of tickets.

*END OF ADDENDUM 1*