

JUDICIAL COUNCIL OF CALIFORNIA

QUESTIONS AND ANSWERS

**RFP#BS-2018-03-DM
Benchmarks for Statewide Collection Entities**

April 23, 2019

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1. To what degree is the contractor limited to using the established metrics (e.g. PMB) and able to use different metrics to measure the success of each program to develop improvement recommendations?

ANSWER: The contractor is not limited to using only the established metrics and is able to propose different metrics to measure the success of each program. However, it will be at the discretion of the Judicial Council to accept the new proposed metrics. The contractor should be prepared to use the existing metrics and update the measurements as outlined in the RFP.