# Office of the Inspector General Los Angeles Police Commission

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## How to File a Complaint

If you would like to file a complaint about an employee of the Los Angeles Police Department, please follow the instructions below.

All complaints of misconduct are accepted, including those made anonymously. You may use one of the complaint forms that can be found in multiple languages at the bottom of this page, though the form is not required.

Complaints may be filed with either the OIG or LAPD.

#### To file a complaint with the OIG, you may:

- Visit our office in person. We are located in the World Trade Center, in downtown Los Angeles.
  - o Address: 350 S. Figueroa Street; Suite 1002; Los Angeles, CA 90071
- Call the OIG.
  - o Phone: (213) 893-6400; (213) 893-6464
  - o TTY: (213) 482-7002
- Send us a Fax.
  - Fax numbers: (213) 687-7473; (213) 687-7487; or (213) 687-7493
- Email us at OIGComplaint@lapd.online
- Send us a message on our mobile application, which is available via both the Apple Store and Google Play.
- Mail us a letter at the office address designated above.
- Request to speak with OIG staff at a public meeting of the Los Angeles Board of Police Commissioners.
- Send us a message via our Facebook page.
- \*\* Please note that the OIG may not respond to all messages on social media, especially where the LAPD is also tagged in the same post.
- Send us a message via our "X" (formerly) Twitter profile.
- \*\* Please note that the OIG may not respond to all messages on social media, especially where the LAPD is also tagged in the same post.

- Call the LAPD's complaint hotline: 1-800-339-6868
- Fill out an online complaint form
- Visit the Internal Affairs website or click on the Complaint Form links below.
- Visit any LAPD Community Police Station and speak directly with an LAPD supervisor, regardless of where the incident occurred.

### **Additional Complaint Process Information:**

You may also contact your local council district office to file a complaint.

Complaints of misconduct are investigated by the Los Angeles Police Department's Internal Affairs Group. The Office of the Inspector General can oversee and review all complaint investigations.

#### **COMPLAINT FORMS**

Complaint Form - English
Complaint Form - Chinese
Complaint Form - Spanish
Complaint Form - Tagalog
Complaint Form - Japanese
Complaint Form - Korean
Complaint Form - Vietnamese

Office of the Inspector General | 350 S. Figueroa Street, Suite 1002 | Los Angeles, CA 90071 (213) 893-6400

Regular Hours: 7:00 a.m. -- 4:00 p.m. Monday through Friday In-Person Visiting Hours: 8:00 a.m. -- 3:30 p.m. Monday through Thursday