

IT Modernization Fund FY22-23 Updates

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- Projects Allocation & Remaining Funding (Action Requested)
- Branchwide Initiatives Update

Overview of IT Mod Fund

Budget Act of 2022 appropriated funding for judicial branch technology modernization, including:

- 1. Direct Trial Court Resource Annual Allocation:**
\$4.175m direct allocation to trial courts for IT modernization efforts
- 2. Projects Annual Allocation:**
\$12.5m budgeted and allocated to courts for projects
- 3. Branchwide Annual Programs:**
\$8m allocated to the Judicial Council for branchwide modernization initiatives

Remaining funding from the Budget Act supports appellate court staffing and the branch Information Security Office.

Projects Allocation & Remaining Funds

- The consolidated application allowed routing of proposals to alternative funding sources, including:
 - Jury Management Systems Grant
 - Language Access Signage and Technology Grant
 - Model Self-Help Technology Grant
- Some approved IT Mod Funds were held pending other grant outcomes
- Other grant decisions finalized in December
- \$453,212 in IT Mod Funds is now available for additional distribution

Options for distribution of remaining Project Allocation

- A. Subsidize 1 year of eCART implementation and hosting costs
- B. Provide additional distribution to the Courts of Appeal toward their proposed digitization efforts
- C. Provide additional distribution across trial courts*

**Distribution would require approval from Judicial Council at a future meeting.*

Action Requested

Technology Committee discussion and decision/direction on distribution of remaining funding.

Branchwide Initiatives Update

- Funding supports **10 projects/projects** with branchwide benefits
- Initiatives are led by Judicial Council IT office and align to strategic goals, California Courts Connected framework
- Efforts are in various stages of development, pilot, and expansion
- *Refer to meeting materials for additional detail*

Category Description	Branchwide Program Activity and Notes	Estimated Budget Allocation
Strategic Goal 1: Promote the Digital Court		
Virtual Customer Service Center: Enable courts to add online chat functionality to their public website to provide customer support and implementation of voice to text translations services.	Voice-to-Text/Court Translator Program: Expansion of the program providing a voice-to-text translation solution at clerks' counters and in self-help centers. For this program, the goal is to have 31 courts operational by the end of FY22-23. 17 courts are currently in operation and 14 will be onboarded by the end of the fiscal year.	\$464,750
	Interactive Customer Service/Intelligent Chat: Continued expansion of the pilot program delivering chatbot and live chat on the California Courts Self-Help Center and for potential adoption by courts. For FY22-23, the program aims to onboard the intelligent chat technology on 5 local court websites; and add at least two new content areas (e.g., for family law, evictions, and fee waivers).	\$685,950
Digital Services: Deployment of mobile-friendly and customizable trial court website templates with integration to statewide digital services, such as intelligent chat.	Website Migrations/Re-platforming: Using FY22-23 funding, the program will migrate the publicly available Supreme Court, Courts of Appeal, Judicial Council, and related subject matter websites to an updated web content management platform enabling more user-friendly, mobile-responsive, accessible, and secure sites.	\$1,586,268 <i>(Price of new platform may increase.)</i>
Enterprise Solutions: Development and support of branchwide applications and solutions, including public access solutions and trial court business solutions.	Phoenix System/SAP Upgrade: Phoenix/SAP is the unified financial tracking system used at all courts. This funding will support an upgrade of the Phoenix System payroll component to the latest version to ensure future SAP vendor support.	\$1,000,000 <i>(Tentative)</i>
	Modernization Analysis for Custom Enterprise Solutions: A program to investigate modernizing custom-built applications for transition to more industry standard, cost-effective, secure, and scalable platforms; including systems for the Appellate Court appointed counsel, judicial information, and the distribution of uniform civil fees.	\$192,400
Remote Appearances: Implement or enhance integrated audio and video solutions that enable remote or hybrid court appearances, and other court services. Implement electronic workflows to streamline court processes when participants are hybrid or remote.	Remote Video Licensing: Supports courts in providing remote proceedings as required by legislation, including by sponsoring software licensing for courts on a common, government-certified platform.	\$955,000
Case Management Systems (CMS) and Extensions: Deploy, enhance, and/or modernize CMS systems in support of effective, and efficient case processing and other essential court operational functions, such as automated work processes, tools used by judicial officers, clerks, and case participants, in and outside the courtroom.	Appellate Court Technology Services: Funding augmentation needed to support JCIT services provided to the appellate courts for FY22-23, including for software licensing and continued ACCMS modernization and enhancements.	\$603,360

Strategic Goal 2: Innovate Through IT Community		
Automated Services: Services developed by the court community. Included in services are court notification system and a Transcript Assembly Program.	Automated Messaging and Notification Solutions: Continued development of two solutions for branchwide use: Hearing Reminder Services, enabling courts to automatically sends hearing reminders to case participants and the public based on case-related subscriptions; and CourtNotify, enabling courts to provide general reminders to specific groups of recipients based on business needs. For FY22-23, the program plans to implement this solution for 16 courts by deploying 4 courts per quarter.	\$608,251 <i>(including \$318,749 IBA with Los Angeles)</i>
	Transcript Assembly Program (eCART): Electronic Court of Appeals Records and Transcripts (eCART), the next generation of the Transcript Assembly Program (TAP), is a software program that automates the trial court's labor-intensive process of compiling a clerk's transcript and produces an electronic record that can be securely transmitted to the appellate court. The Superior Court of Los Angeles County led the development effort, and the software has been deployed in 35 courts as of October 2022. FY-22-23 will include additional onboarding and enhancements that improve user navigation, usability, document management, and access.	\$500,000 <i>(IBA with Los Angeles)</i>
Strategic Goal 3: Advance IT Security and Infrastructure		
California Courts Protective Orders Registry (CCPOR) Mobile Access and Modernization: Modernize the CCPOR application including by enhancing secure access of restraining and protective orders (RPOs) for law enforcement officers (LEOs) and for protected and restricted individuals.	California Courts Protective Order Registry Modernization: Modernize functionality of the statewide restraining order system to provide timely information to judicial officers, court personnel, and law enforcement; and expand access to mobile devices for law enforcement and courts. The FY22-23 funding, will continue development work for modernizing the CCPOR application, which will add mobile access and reduce maintenance costs.	\$463,520

Total Allocation to date: \$7,059,499*

** Final round of allocations to be determined in Spring 2023 by Judicial Council Information Technology leadership.*