



JUDICIAL COUNCIL
OF CALIFORNIA

TECHNOLOGY COMMITTEE

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jctc@jud.ca.gov

JUDICIAL COUNCIL TECHNOLOGY COMMITTEE

Open to the Public (Cal. Rules of Court, rule 10.75(c)(1))
THIS MEETING WILL BE CONDUCTED BY TELECONFERENCE
THIS MEETING WILL BE RECORDED

Date: October 12, 2021
Time: 12:00 - 1:00 pm
Connection: <https://jcc.granicus.com/player/event/1394?&redirect=true>

Meeting materials will be posted on the advisory body web page on the California Courts website at least three business days before the meeting.

Agenda items are numbered for identification purposes only and will not necessarily be considered in the indicated order.

I. OPEN MEETING (CAL. RULES OF COURT, RULE 10.75(C)(1))

Call to Order and Roll Call

Approval of Minutes

Approve minutes of the September 13, 2021 meeting.

II. PUBLIC COMMENT (CAL. RULES OF COURT, RULE 10.75(K)(2))

Written Comment

In accordance with California Rules of Court, rule 10.75(k)(1), public comments about any agenda item must be submitted by October 8, 2021, 12:00 pm. Written comments should be e-mailed to jctc@jud.ca.gov. Only comments received by October 8, 2021, 12:00 pm will be provided to advisory body members prior to the start of the meeting.

III. DISCUSSION AND POSSIBLE ACTION ITEMS (ITEMS 1 - 4)

Item 1

Chair Report

Provide an update on activities of or news from the Judicial Council, advisory bodies, courts, and/or other justice partners.

Presenter: Hon. Kyle S. Brodie, Chair, Judicial Council Technology Committee

Item 2

Information Technology Advisory Committee (ITAC): Update and Report

An update and report on ITAC will be provided; this will include the activities of the workstreams.

Presenter: Hon. Sheila F. Hanson, Chair, Information Technology Advisory Committee

Item 3

Language Access Services Signage and Technology Grant Program, FY 2021-22 (Action Requested)

Review and approve the proposed Signage and Technology Grant program recommendations for fiscal year 2021-22.

Presenters: Hon. Victor A. Rodriguez, Judge of the Superior Court of California, County of Alameda; and Mr. Douglas G. Denton, Principal Manager, Language Access Services, Center for Families, Children & the Courts

Item 4

Information Security Office (Information Item)

Receive an update on the next steps for the Information Security office.

Presenter: Ms. Heather L. Pettit, Chief Information Officer / Director, Information Technology

A D J O U R N M E N T

Adjourn



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TECHNOLOGY COMMITTEE

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JUDICIAL COUNCIL TECHNOLOGY COMMITTEE

MINUTES OF OPEN MEETING

September 13, 2021

12:00 – 1:00 PM

Videoconference

Advisory Body Members Present: Hon. Kyle S. Brodie, Chair; Hon. C. Todd Bottke, Vice-Chair; Hon. Kevin C. Brazile; Hon. Jonathan B. Conklin; Hon. Glenn Mondo; Mr. David Fu; and Mr. Shawn Landry

Advisory Body Members Absent: Hon. Carol Corrigan; and Ms. Rachel W. Hill

Liaison Members Present: Hon. Sheila F. Hanson

Others Present: Ms. Heather L. Pettit; Mr. Mark Dusman; Mr. Andrae Randolph; Ms. Jessica Craven; Ms. Jamel Jones; Mr. Hermawan Trinh; Ms. Camilla Kieliger, Ms. Emily Chirk, Ms. Suzanne Schleder; and Ms. Andrea Jaramillo

OPEN MEETING

Call to Order and Roll Call

The chair called the meeting to order and took roll call.

Approval of Minutes

The advisory body reviewed and approved the minutes of the August 20, 2021, Judicial Council Technology Committee meeting.

There were no public comments for this meeting.

DISCUSSION AND ACTION ITEMS (ITEMS 1–5)

Item 1

Chair Report

Update: Hon. Kyle S. Brodie, Chair, welcomed and thanked everyone for attending. He also welcomed new member Mr. David Fu appointee to the Judicial Council from the State Bar of California. Judge Brodie shared that at a recent Department of Finance

presentation, they were able to demonstrate the real value of the Court Technology Modernization Funding across the state trial courts.

Item 2

Information Technology Advisory Committee (ITAC): Update and Report

Update: Hon. Sheila F. Hanson, Chair of the Information Technology Advisory Committee (ITAC), provided a report and update on ITAC's activities that included a revision to the Annual Agenda for the E-Filing Workstream to more accurately reflect its task to evaluate the current state of e-filing across California and in other states. ITAC reviewed and recommended for the Technology Committee's approval three Rules & Policy Subcommittee items discussed at this committee's August 20, 2021, meeting.

Item 3

Language Access Services Signage and Technology Grant Program, FY 2021-22 – Status Update (Information Item)

Update: This item has been deferred to a future meeting.

Item 4

Court Technology Modernization Funding: Branchwide Programs Fiscal Year 2021-2022 (Information Item)

Information: Ms. Heather L. Pettit, Chief Information Officer / Director, Information Technology provided an update to members on the work related to FY 2021-2022 funding. Of the \$25 million, approximately \$10 million has been set aside for branchwide programs that align with the California Connected Courts strategy.

Item 5

Court Technology Modernization Funding: Proposed Allocations Fiscal Year 2021-2022

Update: Ms. Heather L. Pettit, Chief Information Officer / Director, Information Technology presented the list of project recommendations (from the Court Technology Modernization Funding Workstream), as well as the proposed individual court allocations for FY2021-2022 Court Technology Modernization Funding. This was based upon the list of recommended court projects and by applying the recommended funding model approved by the Technology Committee meeting.

Action: Members voted to approve recommended project list to move forward to the Judicial Council.

A D J O U R N M E N T

There being no further business, the meeting was adjourned.



JUDICIAL COUNCIL OF CALIFORNIA

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MEMORANDUM

| | |
|--|---|
| Date September 13, 2021 - UPDATED | Action Requested Please review and approve |
| To Hon. Kevin C. Brazile, Cochair Hon. Luis A. Lavin, Cochair Advisory Committee on Providing Access and Fairness Hon. Victor A. Rodriguez, Chair, Language Access Subcommittee Hon. Sheila F. Hanson, Chair Hon. Louis R. Mauro, Vice-Chair Information Technology Advisory Committee | Deadline September 15, 2021 Contact Lisa Chavez Supervising Analyst, Language Access Implementation Unit Lisa.Chavez@jud.ca.gov |
| From Douglas G. Denton, Principal Manager Language Access Services Program | |
| Subject Language Access Plan: Signage and Technology Grant Program, FY 2021-22: Requests and Proposed Allocations | |

This memorandum summarizes recommendations for grant awards for Cycle 3 (FY 2021-22) of the Language Access Signage and Technology Grant program, and includes a draft Judicial Council report, with specific grant recommendations for awards, for review and approval by the Advisory Committee on Providing Access and Fairness, Information Technology Advisory Committee, and Technology Committee.

Grant Program

The 2018 Budget Act included ongoing funding of \$1 million per year for language access signage and \$1.35 million per year for trial court language access technology infrastructure support and equipment needs. To disburse this funding, superior courts are eligible to apply for grants each year for both signage and technology needs. For Cycle 3 of the grant program (FY 2021-22), the maximum application amounts were increased to no more than \$200,000 (20 percent of the \$1 million signage allocation) for any one court for signage, and no more than \$270,000 (20 percent of the \$1.35 million technology allocation) for any one court for technology, unless total funding requests are lower than the annual allocation. The deadline for courts to apply for Cycle 3 grants was July 30, 2021.

Staff Recommendation

For Cycle 3, twenty-two (22) courts applied for grants. Staff's recommendation is to allocate a minimum of \$955,453.73 for signage grants to all courts that applied and set aside the remaining funding for the signage category (\$44,546.27) as contingency funding to be used in case of need by the awarded courts. Staff also recommends that the allocation for technology grants is \$1,350,000.00 for the awarded courts.¹ The proposed allocation will provide grant funding to all 22 courts that applied in the grant program's third year. The draft council report with recommendations is attached to this memorandum.

Next Steps

Following approval of the draft council report by the Advisory Committee on Providing Access and Fairness, Information Technology Advisory Committee, and Technology Committee, the report will be submitted to the council for review and approval at its November 2021 meeting. Upon approval of the recommendations by the council, Language Access Services (LAS) staff will notify courts of the approved allocations and will also post the awards to the Language Access webpage. LAS staff will also work with Branch Accounting and Procurement staff to draft and execute intra-branch agreements (IBAs) with each court for their projects.

¹ Staff coordinated review of Cycle 3 applications under the Signage and Technology Grant program with applications under the FY 2021-22 Court Technology Modernization Funding to ensure that no court would receive double funding for the same project. Stanislaus requested \$195,000 for the same signage project under both grant programs. Likewise, Monterey requested a total of \$311,512.80 for three technology projects, including \$217,894.80 for the same technology project under both grant programs. The proposed awards for Monterey and Stanislaus reflect this fact. Should either court demonstrate a need for further funding to complete their projects, they can be considered for the contingency funding. For any court with overlapping or complementary projects under both grants, IBAs will be issued containing language and processes that will allow staff to monitor expenditures to ensure that no duplicate spending occurs.

Requests for technology exceeded the annual allocation. Santa Clara requested \$278,920 for a technology project, which was over the maximum application amount for technology, so the proposed award was reduced to \$270,000.

September 13, 2021

Page 3

Attachments

1. Draft Report to the Judicial Council, Language Access Plan: Signage and Technology Grant Program, FY 2021-22: Requests and Proposed Allocations

DGD/LC/DMM

cc:

Robert Oyung, Chief Operating Officer, Judicial Council

Heather Pettit, Director and Chief Information Officer, Information Technology, Judicial Council

Charlene Depner, Director, Center for Families, Children & the Courts (CFCC)

Don Will, Deputy Director, CFCC



JUDICIAL COUNCIL OF CALIFORNIA

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REPORT TO THE JUDICIAL COUNCIL

Item No. 21-110

For business meeting on November 18-19, 2021

Title

Language Access Plan: Signage and
Technology Grant Program, FY 2021-22:
Requests and Proposed Allocations

Rules, Forms, Standards, or Statutes Affected

None

Recommended by

Advisory Committee on Providing Access
and Fairness
Hon. Kevin C. Brazile, Cochair
Hon. Luis A. Lavin, Cochair
Hon. Victor A. Rodriguez, Chair, Language
Access Subcommittee

Information Technology Advisory
Committee

Hon. Sheila F. Hanson, Chair
Hon. Louis R. Mauro, Vice-Chair

Agenda Item Type

Action Required

Effective Date

November 19, 2021

Date of Report

September 13, 2021

Contact

Douglas G. Denton, Principal Manager
Language Access Services Program
415-865-7870
douglas.denton@jud.ca.gov

Lisa Chavez, Supervising Analyst
Language Access Implementation Unit
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Executive Summary

The 2018 Budget Act included \$2.55 million ongoing funding for language access signage and technology infrastructure support and equipment needs for the trial courts and the Judicial Council. In September 2019, the Judicial Council approved a grant program to disburse this funding to the trial courts on an annual basis (up to \$1 million per year for language access signage grants, and up to \$1.35 million per year for language access technology grants). For the grant program's third year (fiscal year 2021-22 cycle), 22 courts applied for signage and technology needs. The Advisory Committee on Providing Access and Fairness (PAF) and the Information Technology Advisory Committee (ITAC) recommend approving the proposed

grant award recommendations for the 22 courts that applied, setting aside remaining funding as contingency funding to be used in case of need by the awarded courts, and directing Language Access Services (LAS) staff of the Center for Families, Children & the Courts to draft and execute intra-branch agreements (IBAs) with awarded courts for fiscal year (FY) 2021-22.

Recommendation

The Advisory Committee on Providing Access and Fairness and the Information Technology Advisory Committee recommend that the Judicial Council, effective November 19, 2021:

1. Approve the proposed Signage and Technology Grant Program, FY 2021-22: Proposed Allocations; and
2. Direct LAS staff to work with Branch Accounting and Procurement to draft and execute intra-branch agreements with each awarded court.

The proposed recommendations and summary of the requests for funding are included as Attachment B.

Relevant Previous Council Action

In January 2015, the Judicial Council adopted the *Strategic Plan for Language Access in the California Courts* (Language Access Plan, or LAP). The LAP provides recommendations, guidance, and a consistent statewide approach to ensure language access for all of California's approximately 7 million limited-English-proficient (LEP) residents and potential court users.

On September 24, 2019, the Judicial Council adopted a process for Language Access Signage and Technology Grants and directed LAS staff to solicit and review grant applications and develop recommendations for review and approval by PAF, ITAC, and the Judicial Council.¹

In April 2020, the council approved grants for Cycle 1 (FY 2019-20) to all 29 courts that applied by circulating order and set aside remaining funding as contingency funding to be used in case of need by the awarded courts.² All funding from Cycle 1 under the \$2.35 million annual allocation including contingency funding was distributed to courts except to Los

¹ See Judicial Council report for the September 24, 2019 business meeting at <https://jcc.legistar.com/View.ashx?M=F&ID=7675626&GUID=F2CCA714-356A-41B7-82B5-05C058CE0D6E>.

² See Judicial Council Circulating Order Number CO-20-03 (April 2020) at <https://jcc.legistar.com/View.ashx?M=M&ID=777462&GUID=949B2A1F-19B4-46E8-AA9E-CBFD792543C2>.

Angeles Superior Court. In May 2020, Los Angeles Superior Court notified council staff that it would not be able to use its FY 2019-20 grant award due to the COVID-19 emergency.

In November 2020, the council approved grants for Cycle 2 (FY 2020-21) to all 23 trial courts that applied and set aside remaining funding as contingency funding to be used in case of need by the awarded courts.³

In March 2021, because there was remaining funding for Cycle 2, the council approved the remaining \$141,042.27 in the Cycle 2 technology contingency funding to be distributed with the court technology modernization funding as part of the Branchwide Remote Appearance Technology Program, including for video remote interpretation.⁴ All funding from Cycle 2 under the \$2.35 million annual allocation including contingency funding was distributed to courts.

Analysis/Rationale

Effective March 2019, PAF's Language Access Subcommittee has worked to ensure the continuation of efforts to achieve and maintain access to justice for California's LEP court users. PAF collaborates with ITAC, as appropriate, on technology issues.

To support judicial branch language access expansion efforts, the 2018 Budget Act included ongoing funding of \$1 million per year for language access signage and \$1.55 million per year for language access technology infrastructure support and equipment needs. Of the \$1,550,000 for technology, \$200,000 is dedicated to the Judicial Council for upgrades to the online Language Access Toolkit and other council language access infrastructure support (such as translation costs for statewide forms, web content, and other multilingual resources for LEP court users). The amount available to trial courts for technology is, therefore, \$1,350,000 each year.

The goals of the Signage and Technology Grant program follow:

- Support courts with the development of multilingual signage to help LEP court users to navigate the courthouse.
- Assist courts that may need equipment or software that will facilitate communication with LEP court users and the courts.

³ See Judicial Council report for the November 12, 2020 business meeting at <https://jcc.legistar.com/View.ashx?M=F&ID=8873139&GUID=4FC257C5-6FF4-4A26-A8B7-EA63E73059D7>

⁴ See Judicial Council report for the March 12, 2021 business meeting at <https://jcc.legistar.com/View.ashx?M=F&ID=9189129&GUID=81CE3B7F-A8F0-4248-8D89-5BF8019DA251>

- Allocate funds to as many trial courts as possible within the given budget to support language access signage and technology initiatives.
- Fund enhancements that provide LEP court users with greater access to the courts and to information in their language.
- Encourage courts to establish for grant funding an ongoing plan that coordinates with other facilities planning and/or with planned or ongoing technology initiatives that support language access as a core service of the court.

This is the third year of the grant program. For Cycle 3 (FY 2021-22), the PAF and ITAC Chairs approved an increase to the maximum application amounts to encourage larger requests for funding. The maximum application amounts were increased to no more than \$200,000 for signage (20% of the \$1 million signage allocation) and \$270,000 for technology (20% of the \$1.35 million technology allocation), unless total funding requests are lower than the annual allocation. In addition, the PAF and ITAC Chairs approved updating the grant priorities to expand eligible projects and to encourage courts to think forward in terms of their future technology needs (see Attachment A, Grant Prioritization Categories for FY 2021-22, Cycle 3).

On May 10, 2021, LAS staff released a grant program packet for Cycle 3, which included a memorandum to courts on how to request funding. The initial deadline for courts to apply was June 25, 2021, but the deadline was extended to July 30, 2021 to encourage more applications.

A total of 22 trial courts requested funding and submitted project request forms for signage and technology grants (see Attachment B). Of the 22 courts that applied for grant funding, there was representation from the northern, southern, and central regions of the state (ibid.).

Staff coordinated review of Cycle 3 applications under the Signage and Technology Grant program with applications under the FY 2021-22 Court Technology Modernization Funding to ensure that no court would receive duplicate funding for the same project.

Signage Requests. Stanislaus requested \$195,000 for the same signage project under both grant programs. The proposed award for Stanislaus under the Signage and Technology Grant Program has been reduced to \$153,164, and the remainder for the project will be funded by the Court Technology Modernization Funding (TBD). With this reduction, the total recommended allocation for signage is \$955,453.73 with \$44,546.27 left over for contingency funding for signage projects.

Technology Requests. Requests for technology exceeded the annual allocation. Santa Clara requested \$278,920 for a technology project, which was over the maximum application amount for technology, so the proposed award was reduced to \$270,000. Monterey requested a total of \$311,512.80 for three technology projects, including \$217,894.80 for the same technology

project under both grant programs. The proposed award for Monterey for the duplicate project under the Signage and Technology Program has been reduced to \$79,720.32, because Court Technology Modernization Funding will provide additional funding to Monterey for completion of this project (TBD).

Staff's recommendation is to allocate a minimum of \$955,453.73 for signage grants and set aside the remaining funding for the signage category (\$44,546.27) as contingency funding to be used in case of need by the awarded courts for signage needs. Staff also recommends allocating a minimum of \$1,350,000.00 for technology grants. The proposed allocation will provide grant funding to all 22 courts that applied in the grant program's third year. The attached table showing the detail by court is attached to this report (see Attachment B, Signage and Technology Grant Program, FY 2021–22: Proposed Allocations).

Policy implications

Under the grant program, courts are able to apply for funding for audio or video remote solutions, including video remote interpreting (VRI), if permitted by their memorandums of understanding and any other agreements between court administration and court employees or independent contractors. All courts, including courts that participate in the grant program and request funding for VRI equipment, will be asked to follow the council's updated VRI guidelines for spoken language–interpreted events.⁵

Comments

The proposed allocations were reviewed and approved by PAF on August 19, ITAC on September 15 (TBD), and the Technology Committee in October (TBD).

Alternatives considered

A variety of disbursement methodologies exist for ongoing funding. However, a determination was made to disburse the funding as a grant program to help the council identify and fund local needs, establish priorities, encourage courts to develop plans for ongoing funding, assist courts with uniform practices, and establish a mechanism to highlight progress and best practices each year.

Fiscal and Operational Impacts

Funding assists courts with language access signage and technology initiatives. Because funding is ongoing for the trial courts, individual courts are encouraged to establish an ongoing plan for grant funding that coordinates with other facilities or technology initiatives planned or underway in their court to support language access.

⁵ See Judicial Council Report for the May 21, 2021 meeting at <https://jcc.legistar.com/View.ashx?M=F&ID=9394312&GUID=068215F8-66AE-4985-8C03-E57AD99C8F55>

Judicial Council staff has clarified with Branch Accounting and Procurement and Facilities staff that courts may use grant funding for facilities modification costs that directly relate to the purpose of the grant, for signage or technology, as long as the anticipated facility modification costs are built into the total grant amount.

All courts that submitted Signage and Technology Grant requests for FY 2021-22 will be notified as to whether they will receive funding. Intra-branch agreements (IBAs) for the signage and technology grant requests that are funded are expected to be delivered to the court executive officers for signatory approval and returned to the Judicial Council in December 2021. If the reimbursement request and invoices to support the requested reimbursement amount are not received by December 31, 2022, grant funding for the cost of the project will be unavailable for reimbursement to the court.

Because requests for FY 2021-22 Signage and Technology projects have some overlap with requests for Court Technology and Modernization Funding, Judicial Council staff in Information Technology and Language Access Services will monitor awarded projects and collaborate to ensure that awarded courts are using all grant funding appropriately in support of their projects. For future cycles, Judicial Council staff anticipate that grant applications will be coordinated with Information Technology on a single platform to avoid any duplication of requests.

Attachments and Links

1. Attachment A: Grant Prioritization Categories for FY 2021-22 (Cycle 3)
2. Attachment B: Signage and Technology Grant Program, FY 2021–22: Proposed Allocations

Attachment A: Grant Prioritization Categories for FY 2021-22 (Cycle 3)

Signage Grants

| Priority | Project |
|----------|--|
| 1 | Plain language editing and professional translation of signage language that is unavailable in the Glossary of Signage Terms and Icons (at http://www.courts.ca.gov/documents/lap-toolkit-Glossary_of_Signage_Terms_and_Icons.xlsx) |
| 2 | Development of plain language content and professional translation for information and wayfinding on court websites (including court language access page), translated in top five languages in the county |
| 3 | Development of multilingual wayfinding strategies, including a signage consultant, translation costs, electronic displays with automated maps, orientation guides with multilingual interface, and/or other types of multilingual electronic signage |
| 4 | Equipment and startup costs for an automated queue-management system that will contain multilingual information |
| 5 | Investment in multilingual nonelectronic signage (paper, plaques, etc.) |

Technology Grants

| Priority | Project |
|----------|---|
| 1 | Telephonic/video remote solutions equipment for LEP assistance, both inside and outside the courtroom (for example, speakerphones and equipment for video remote appearances, video remote interpreting, counter assistance, or other self-help remote assistance, including tablets, computer equipment, and monitors) ¹ |
| 2 | Interpreter equipment, including upgraded headsets and other communication equipment for interpreters (for example, wireless transmitters and receivers, charging stations, and carrying cases) |
| 3 | Scheduling/communication software; applications for virtual assistance (smart court), including intelligent chat, multilingual avatars, and online features including portals that allow parties to request an interpreter; other software that allows for accurate multilingual communication between the LEP court user and the court |
| 4 | Multilingual videos for LEP court users, including translation costs |
| 5 | Audio-visual systems upgrades, broadband service, and/or other infrastructure enhancements (must directly relate to services provided to LEP court users) |
| 6 | Multilingual kiosks (hardware, software), including design and translation costs |

¹ Courts that participate in the grant program and request funding for video remote interpreting equipment or solutions will be asked to agree to follow the council's [Recommended Guidelines and Minimum Specifications for Video Remote Interpreting \(VRI\) for Spoken Language-Interpreted Events](#) (approved by the council on May 21, 2021).

FY 2021-2022 (Cycle 3) SIGNAGE GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

| Trial Court Name | SIGNAGE Project Description(s): | SIGNAGE Project Amount(s): | TOTAL SIGNAGE Request Amount | Proposed SIGNAGE Awards |
|------------------|--|----------------------------|------------------------------|-------------------------|
| Alameda | Multilingual signage in nine (9) court locations (approximately 120 signs) – Grant Priority 1 (Translation of Signage) and Grant Priority 5 (Multilingual Nonelectronic Signage) | \$32,134.28 | \$32,134.28 | \$32,134.28 |
| | Multilingual Qmatic Updates - Grant Priority 4 (Software) | \$36,708.50 | \$36,708.50 | \$36,708.50 |
| | Translate over 100 publicly available documents into 11 languages. This project would translate 12 additional text-based resources published on the court's website (Spanish, Traditional Chinese, Simplified Chinese, Vietnamese, Tagalog, Korean, Arabic, Mam, Farsi, Tigrinya, and Punjabi) – Grant Priority 2 (Website Plain Language Content/ Translation) | \$107,887.78 | \$107,887.78 | \$107,887.78 |
| Humboldt | Multilingual Non Electronic Signage for Courthouse in English and Spanish - Grant Priority 5 (Multilingual Nonelectronic Signage) | \$10,000.00 | \$10,000.00 | \$10,000.00 |
| Lassen | Digital signage to display multilingual Court & Language Access information and wayfinding (6 signs) - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$11,869.45 | \$11,869.45 | \$11,869.45 |
| Madera | Translations of Forms and Information Displayed on Wayfinding Kiosks in the courts in the Court's top five (5) languages - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$3,500.00 | \$3,500.00 | \$3,500.00 |
| | Multi-language Data Input to Kiosk Layout in the Court's top five (5) languages - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$3,500.00 | \$3,500.00 | \$3,500.00 |
| Marin | Professional translation of court website (approximately 50 pages) - Grant Priority 2 (Website Plain Language Content/Translation) | \$10,000.00 | \$10,000.00 | \$10,000.00 |
| Modoc | Professional translation of our Court's website in the top five languages (Vietnamese, Korean, Chinese (Traditional), Spanish, and Russian) and key local PDFs (ex. Local Rules of Court) - Grant Priority 2 (Website Plain Language Content/Translation) | \$105,000.00 | \$105,000.00 | \$105,000.00 |
| Monterey | Display board deployments for wayfinding and line queues consisting of (8) eight display boards being added to various court locations - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$18,000.00 | \$18,000.00 | \$18,000.00 |
| Orange | Multilingual electronic wayfinding displays with maps in one courthouse (6 displays) and relocation of six existing displays to four courthouses. Grant Priority 3 (Multilingual Wayfinding Strategies) | \$60,710.00 | \$60,710.00 | \$60,710.00 |
| Sacramento | Non-Electronic Signage - Grant Priority 5 (Multilingual Nonelectronic Signage) | \$6,300.00 | \$6,300.00 | \$6,300.00 |
| | Signage Consultant Phase 1 - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$36,466.00 | \$36,466.00 | \$36,466.00 |

FY 2021-2022 (Cycle 3) SIGNAGE GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

| Trial Court Name | SIGNAGE Project Description(s): | SIGNAGE Project Amount(s): | TOTAL SIGNAGE Request Amount | Proposed SIGNAGE Awards |
|------------------|--|-----------------------------|------------------------------|-------------------------|
| San Bernardino | Multilingual Language Access Notices at points of contact (150 signs) - Grant Priority 5 (Multilingual Nonelectronic Signage) | \$3,023.72 | \$3,023.72 | \$3,023.72 |
| San Joaquin | Wayfinder Kiosks with information in multiple languages - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$50,000.00 | \$50,000.00 | \$50,000.00 |
| San Mateo | Translation of forms, instructions, and website content - Grant Priority 2 (Website Plain Language Content/Translation) | \$8,000.00 | \$8,000.00 | \$8,000.00 |
| Santa Clara | Two multi-lingual digital signage and wayfinding solutions within a single digital signage and wayfinding technology product - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$200,920.00 | \$200,920.00 | \$200,920.00 |
| Santa Cruz | Completion of Signage Refresh Project - Grant Priority 5 (Multilingual Nonelectronic Signage) | \$25,000.00 | \$25,000.00 | \$25,000.00 |
| Stanislaus | Implementation of digital, interactive, and multilingual wayfinding system throughout Stanislaus' main courthouse (MCH) and outlying courthouses (OCH) (6 displays) - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$195,000.00 | \$195,000.00 | \$153,164.00 |
| Sutter | Replacement of Digital Signage Displays and Additional Multilingual Wayfinding Kiosk - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$45,000.00 | \$45,000.00 | \$45,000.00 |
| Tulare | Multilingual electronic docket and signage displays in three courthouses - Grant Priority 3 (Multilingual Wayfinding Strategies) | \$13,270.00 | \$13,270.00 | \$13,270.00 |
| | Multilingual signage review and replacement in five divisions - Grant Priority 2 (Website Plain Language Content/Translation) | \$15,000.00 | \$15,000.00 | \$15,000.00 |
| | | TOTAL SIGNAGE | \$997,289.73 | \$955,453.73 |
| | | Remaining Allocation | \$2,710.27 | \$44,546.27 |

FY 2021-2022 TECHNOLOGY GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

| Trial Court Name | TECHNOLOGY Project Description(s): | TECHNOLOGY Project Amount(s): | TOTAL TECHNOLOGY Request Amount | Proposed TECHNOLOGY Awards |
|-------------------------|--|--------------------------------------|--|-----------------------------------|
| Alameda | Foundational Audiovisual Buildout and Integration Technology at the Hayward Hall of Justice (HHJ) – Grant Priority 1 (Telephonic/Video Remote Solutions) and Grant Priority 5 (Infrastructure Enhancements) | \$165,728.00 | \$165,728.00 | \$165,728.00 |
| | Multilingual Self-Help Video (This project would also include the purchase and installation of tablets in the Court’s Self-Help Centers to allow litigants to watch them when they visit the Court) – Grant Priority 4 (Multilingual Videos) | \$12,620.80 | \$12,620.80 | \$12,620.80 |
| | Voiance Phone Expansion – Grant Priority 1 (Telephonic/Video Remote Solutions) | \$20,223.12 | \$20,223.12 | \$20,223.12 |
| Lassen | Integrate multilingual kiosks allowing court check-in from a stand alone kiosk readily accessible in the court lobby (2 kiosks). - Grant Priority 6 (Multilingual Kiosks) | \$8,500.00 | \$8,500.00 | \$8,500.00 |
| Los Angeles | Video Remote Interpreting Workstations - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$200,000.00 | \$200,000.00 | \$200,000.00 |
| | Interpreter equipment - Grant Priority 2 (Interpreter Equipment) | \$60,000.00 | \$60,000.00 | \$60,000.00 |
| | Spanish language translation of Chatbot automation - Grant Priority 3 (Scheduling/Communication Software) | \$10,000.00 | \$10,000.00 | \$10,000.00 |
| Marin | Telephonic interpreting at public counters (7 telephones with dual cordless headsets) - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$2,500.00 | \$2,500.00 | \$2,500.00 |
| Mendocino | Interpreter iPads - (The iPad would be used by the interpreter when a party is appearing remotely, or by the party when the interpreter is not in the courtroom) - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$12,859.88 | \$12,859.88 | \$12,859.88 |
| | Supplemental Interpreter Equipment (to include docking stations) - Grant Priority 2 (Interpreter Equipment) | \$732.23 | \$732.23 | \$732.23 |
| Modoc | Two (2) handheld offline devices for real-time verbal translations (counter assistance) - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$1,000.00 | \$1,000.00 | \$1,000.00 |
| | Lifetime subscriptions of Rosetta Stone for the top five (5) languages in the county. Adding to the court's training library for staff use - Grant Priority 3 (Scheduling/Communication Software) | \$1,000.00 | \$1,000.00 | \$1,000.00 |
| Monterey | Video Remote Solutions – Procure and deploy (2) tablets Family Law courtrooms to be used for mediation tasks, (2) Laptops for Mediation appointments and Self-Help center laptops (6) for appointment as well as (2) tablets for in court zoom and STAR reporting needs. Grant Priority 1 (Telephonic/Video Remote Solutions) | \$23,440.00 | \$23,440.00 | \$23,440.00 |

FY 2021-2022 TECHNOLOGY GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

| Trial Court Name | TECHNOLOGY Project Description(s): | TECHNOLOGY Project Amount(s): | TOTAL TECHNOLOGY Request Amount | Proposed TECHNOLOGY Awards |
|-------------------------|---|--------------------------------------|--|-----------------------------------|
| | Court Interpretation Equipment will be updated to allow 2 way communication and integration into courtroom audio and remote parties appearing by Zoom or other methods (22 Transmitter kits). Interpreters will be supplied with (12) laptops to allow remote interpretation. Grant Priority 1 (Telephonic/Video Remote Solutions) | \$70,178.00 | \$70,178.00 | \$70,178.00 |
| | A/V upgrades required to Support Courtrooms at Civil Courthouse for Remote Appearances. Five (5) Civil courtrooms will be upgraded with modern Audio and Visual equipment - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$217,894.80 | \$217,894.80 | \$79,720.32 |
| Orange | Upgrade interpreter headsets (100 units with disposable sanitary covers) - Grant Priority 2 (Interpreter Equipment) | \$58,200.00 | \$58,200.00 | \$58,200.00 |
| | Script translation and voice-over sound recording for 80 instructional/informational videos. Grant Priority 4 (Multilingual videos) | \$112,800.00 | \$112,800.00 | \$112,800.00 |
| Placer | Expand our Voice-to-Text Program by purchasing eight (8) Apple iPad minis - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$3,500.00 | \$3,500.00 | \$3,500.00 |
| Riverside | Interpreter equipment (10 headsets, 20 transmitters, 20 microphones, 55 receivers, 40 headphones, 2 boxes replacement earpads, 21 lapel microphones) - Grant Priority 2 (Interpreter Equipment) | \$39,578.00 | \$39,578.00 | \$39,578.00 |
| San Bernardino | Purchasing and implementing video remote interpreting technology for 2 facilities - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$15,454.00 | \$15,454.00 | \$15,454.00 |
| | Replace interpreter equipment - 31 devices. Grant Priority 2 (Interpreter Equipment) | \$9,555.30 | \$9,555.30 | \$9,555.30 |
| San Joaquin | Sound System Upgrade (Lodi Location) to assist with remote interpreting and other services - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$34,870.00 | \$34,870.00 | \$34,870.00 |
| San Mateo | Purchase lapel microphone and transmitters for courtroom use - Grant Priority 2 (Interpreter Equipment) | \$26,296.10 | \$26,296.10 | \$26,296.10 |
| | Purchase wireless transmitters/receivers for courtroom and interview use - Grant Priority 2 (Interpreter Equipment) | \$10,133.82 | \$10,133.82 | \$10,133.82 |
| | Multilingual Parent Orientation Video for Family Court Services - Grant Priority 4 (Multilingual Videos) | \$11,076.80 | \$11,076.80 | \$11,076.80 |
| Santa Clara | Two multi-lingual digital signage and wayfinding solutions within a single digital signage and wayfinding technology product. - Grant Priority 6 (Multilingual Kiosks) | \$278,290.00 | \$278,290.00 | \$270,000.00 |
| Santa Cruz | Courtroom Interpretation transmitter and receiver devices - Grant Priority 2 (Interpreter Equipment) | \$15,000.00 | \$15,000.00 | \$15,000.00 |
| | Upgrade Audio System in Juvenile Hall (Felton) - Grant Priority 5 (Infrastructure Enhancements) | \$13,000.00 | \$13,000.00 | \$13,000.00 |
| | Install Audio System in Department 11 - Grant Priority 5 (Infrastructure Enhancements) | \$13,000.00 | \$13,000.00 | \$13,000.00 |

FY 2021-2022 TECHNOLOGY GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

| Trial Court Name | TECHNOLOGY Project Description(s): | TECHNOLOGY Project Amount(s): | TOTAL TECHNOLOGY Request Amount | Proposed TECHNOLOGY Awards |
|-------------------------|---|--------------------------------------|--|-----------------------------------|
| | Install Audio System in Jury Assembly Room - Grant Priority 5 (Infrastructure Enhancements) | \$6,500.00 | \$6,500.00 | \$6,500.00 |
| Stanislaus | Purchase 8 headsets, 10 charging stations and 13 battery 16 packs for clear and continuous LEP assistance - Grant Priority 2 (Interpreter Equipment) | \$2,507.00 | \$2,507.00 | \$2,507.00 |
| Sutter | Provide additional Listening devices for VRI and in person multiparty interpretation - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$10,000.00 | \$10,000.00 | \$10,000.00 |
| Tulare | Expand channel on Assistive Listening System (ALS) to accommodate interpreter use - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$17,157.66 | \$17,157.66 | \$17,157.66 |
| | Upgrade ALS system in one (1) courtroom (Dinuba) - Grant Priority 1 (Telephonic/Video Remote Solutions) | \$7,328.14 | \$7,328.14 | \$7,328.14 |
| Yolo | Replace outdated interpreter equipment (ListenTALK transceiver) - Grant Priority 2 (Interpreter Equipment) | \$5,540.83 | \$5,540.83 | \$5,540.83 |
| | | TOTAL TECHNOLOGY | \$1,496,464.48 | \$1,350,000.00 |
| | | Remaining Allocation | -\$146,464.48 | \$0.00 |

| Trial Court Name | Funded in FY 2019-2020? | Funded in FY 2020-2021? | TOTAL SIGNAGE Request Amount | TOTAL TECHNOLOGY Request Amount | Total Request (Signage & Technology) | Total Proposed Awards (Signage & Technology) |
|------------------|-------------------------|-------------------------|------------------------------|---------------------------------|--------------------------------------|--|
| Alameda | Yes | Yes | \$176,730.56 | \$198,571.92 | \$375,302.48 | \$375,302.48 |
| Humboldt | No | No | \$10,000.00 | N/A | \$10,000.00 | \$10,000.00 |
| Lassen | Yes | No | \$11,869.45 | \$8,500.00 | \$20,369.45 | \$20,369.45 |
| Los Angeles | No | No | N/A | \$270,000.00 | \$270,000.00 | \$270,000.00 |
| Madera | Yes | Yes | \$7,000.00 | N/A | \$7,000.00 | \$7,000.00 |
| Marin | Yes | No | \$10,000.00 | \$2,500.00 | \$12,500.00 | \$12,500.00 |
| Mendocino | No | Yes | N/A | \$13,592.11 | \$13,592.11 | \$13,592.11 |
| Modoc | No | No | \$105,000.00 | \$2,000.00 | \$107,000.00 | \$107,000.00 |
| Monterey | No | No | \$18,000.00 | \$311,512.80 | \$329,512.80 | \$191,338.32 |
| Orange | Yes | No | \$60,710.00 | \$171,000.00 | \$231,710.00 | \$231,710.00 |
| Placer | Yes | No | N/A | \$3,500.00 | \$3,500.00 | \$3,500.00 |
| Riverside | No | Yes | N/A | \$39,578.00 | \$39,578.00 | \$39,578.00 |
| Sacramento | Yes | Yes | \$42,766.00 | N/A | \$42,766.00 | \$42,766.00 |
| San Bernardino | No | Yes | \$3,023.72 | \$25,009.30 | \$28,033.02 | \$28,033.02 |
| San Joaquin | Yes | Yes | \$50,000.00 | \$34,870.00 | \$84,870.00 | \$84,870.00 |
| San Mateo | Yes | Yes | \$8,000.00 | \$47,506.72 | \$55,506.72 | \$55,506.72 |
| Santa Clara | Yes | Yes | \$200,920.00 | \$278,290.00 | \$479,210.00 | \$470,920.00 |
| Santa Cruz | Yes | Yes | \$25,000.00 | \$47,500.00 | \$72,500.00 | \$72,500.00 |
| Stanislaus | Yes | Yes | \$195,000.00 | \$2,507.00 | \$197,507.00 | \$155,671.00 |
| Sutter | No | Yes | \$45,000.00 | \$10,000.00 | \$55,000.00 | \$55,000.00 |
| Tulare | Yes | No | \$28,270.00 | \$24,485.80 | \$52,755.80 | \$52,755.80 |
| Yolo | No | Yes | N/A | \$5,540.83 | \$5,540.83 | \$5,540.83 |
| TOTAL | | | \$997,289.73 | \$1,496,464.48 | \$2,493,754.21 | \$2,305,453.73 |

| | |
|-----------------------------|--------------------|
| Remaining Allocation | \$44,546.27 |
|-----------------------------|--------------------|