



JUDICIAL COUNCIL
OF CALIFORNIA

TECHNOLOGY COMMITTEE

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jctc@jud.ca.gov

JUDICIAL COUNCIL TECHNOLOGY COMMITTEE

Open to the Public (Cal. Rules of Court, rule 10.75(c)(1))

THIS MEETING WILL BE CONDUCTED BY TELECONFERENCE

THIS MEETING WILL BE RECORDED

Date: September 13, 2021
Time: 12:00 - 1:00 pm
Connection: <https://jcc.granicus.com/player/event/1140?&redirect=true>

Meeting materials will be posted on the advisory body web page on the California Courts website at least three business days before the meeting.

Agenda items are numbered for identification purposes only and will not necessarily be considered in the indicated order.

I. OPEN MEETING (CAL. RULES OF COURT, RULE 10.75(C)(1))

Call to Order and Roll Call

Approval of Minutes

Approve minutes of the August 20, 2021 meeting.

II. PUBLIC COMMENT (CAL. RULES OF COURT, RULE 10.75(K)(2))

Written Comment

In accordance with California Rules of Court, rule 10.75(k)(1), public comments about any agenda item must be submitted by September 10, 2021, 12:00 pm. Written comments should be e-mailed to jctc@jud.ca.gov. Only comments received by September 10, 2021, 12:00 pm will be provided to advisory body members prior to the start of the meeting.

III. DISCUSSION AND POSSIBLE ACTION ITEMS (ITEMS 1 - 4)

Item 1

Chair Report

Provide an update on activities of or news from the Judicial Council, advisory bodies, courts, and/or other justice partners.

Presenter: Hon. Kyle S. Brodie, Chair, Judicial Council Technology Committee

Item 2

Information Technology Advisory Committee (ITAC): Update and Report

An update and report on ITAC will be provided; this will include the activities of the workstreams.

Presenter: Hon. Sheila F. Hanson, Chair, Information Technology Advisory Committee

Item 3

Language Access Services Signage and Technology Grant Program, FY 2021-22 – Status Update (Information Item)

Update on the Signage and Technology Grant program for fiscal year 2021-22, including an overview of the application process, the number of courts that have applied, status of draft recommendations and next steps.

Presenter: Mr. Douglas G. Denton, Principal Manager, Language Access Services, Center for Families, Children & the Courts

Item 4

Court Technology Modernization Funding: Branchwide Programs Fiscal Year 2021-2022 (Information Item)

Receive an update on the branchwide programs for FY2021-2022 Court Technology Modernization Funding.

Presenter: Ms. Heather L. Pettit, Chief Information Officer / Director, Information Technology

Item 5

Court Technology Modernization Funding: Proposed Allocations Fiscal Year 2021-2022 (Action Requested)

Receive an update on the proposed individual court allocations for FY2021-2022 Court Technology Modernization Funding. The proposal of court allocations is based upon the list of recommended court projects and applying the recommended funding model approved at the August 20 Technology Committee meeting (i.e., Option C, which prioritizes funding high court priority projects and utilizes a pro rata based on the Workload Formula). The committee will be asked to review and consider the recommendations for approval by the Judicial Council.

Presenter: Ms. Heather L. Pettit, Chief Information Officer / Director, Information Technology

A D J O U R N M E N T

Adjourn



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JUDICIAL COUNCIL TECHNOLOGY COMMITTEE

MINUTES OF OPEN MEETING

August 20, 2021

12:00 – 1:00 p.m.

videoconference

Advisory Body Members Present: Hon. Kyle S. Brodie, Chair; Hon. C. Todd Bottke, Vice-Chair; Hon. Kevin C. Brazile; Hon. Jonathan B. Conklin; Hon. Carol Corrigan; Hon. Glenn Mondo; Ms. Rachel W. Hill; and Mr. Shawn Landry

Advisory Body Members Absent: Hon. Carol Corrigan

Liaison Members Present: Hon. Sheila F. Hanson

Others Present: Ms. Heather L. Pettit; Mr. Mark Dusman; Mr. Andrae Randolph; Ms. Jessica Craven; Ms. Jamel Jones; Mr. Hermawan Trinh; Ms. Camilla Kieliger, Ms. Emily Chirk, Ms. Suzanne Schleder; and Ms. Andrea Jaramillo

OPEN MEETING

Call to Order and Roll Call

The chair called the meeting to order, took roll call, and advised that no public comments were received.

DISCUSSION AND ACTION ITEMS (ITEMS 1-4)

Item 1

Chair Report

Update: Hon. Kyle S. Brodie, Chair, welcomed and thanked everyone for attending. Judge Brodie discussed activities since the last meeting. Judge Brodie also reviewed the agenda topics for the meeting.

Item 2

Court Technology Modernization Funding Fiscal Year 2021-2022 (Action Requested)

Update: Ms. Heather Pettit, Chief Information Officer / Director, Judicial Council Information Technology, provided an update and report on the Court Technology Modernization

Funding Request for Funding Applications for Fiscal Year 2021-2022 and recommendations of the workstream. The workstream reviewed all of the court applications containing the project proposals, implementation plans, court technology inventories, and court priorities. The workstream evaluated the projects to ensure the key requirements were met. This included benefiting the public, complying with branchwide policies and standards, court readiness (i.e., that the court is prepared to commence the project and expend funds during the fiscal year), and showing measurable outcomes. Ms. Pettit also reviewed options for funding models with the committee.

Action: The committee received the report, asked questions, and voted unanimously to recommend that the Judicial Council adopt the funding methodology set forth in option C (funding the case management systems and small court priority 1 projects first) and then applying the workload formula, with a further recommendation that the available funding be distributed by the end of 2021 to determine whether any surplus funds can be distributed to the trial courts.

Item 3

Trial Court Rule Revisions: Proposed Amendments to Add Criminal Cases to the Electronic Filing and Electronic Service Rules of the California Rules of Court (Action Requested)

Update: Hon. Sheila F. Hanson, Chair of the Information Technology Advisory Committee (ITAC), provided a report and update on ITAC's recommendation that the Judicial Council amend the California Rules of Court to add criminal cases to the electronic filing and electronic service rules.

Action: The committee received the report, asked questions, and voted unanimously to approve.

Item 4

Trial Court Rule Revisions and Legislation: Update on Deferred Proposals (Information Item)

Update: Hon. Sheila F. Hanson provided an update on proposals on vendor storage and lodged electronic exhibits that ITAC has deferred.

Action: The committee received the report and asked questions.

A D J O U R N M E N T

There being no further business, the meeting was adjourned.



JUDICIAL COUNCIL OF CALIFORNIA

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MEMORANDUM

Date August 20, 2021	Action Requested Please review and approve
To Hon. Kevin C. Brazile, Cochair Hon. Luis A. Lavin, Cochair Advisory Committee on Providing Access and Fairness Hon. Victor A. Rodriguez, Chair, Language Access Subcommittee Hon. Sheila F. Hanson, Chair Hon. Louis R. Mauro, Vice-Chair Information Technology Advisory Committee	Deadline September 15, 2021 Contact Danielle McCurry Senior Analyst, Language Access Implementation Unit Danielle.McCurry@jud.ca.gov Lisa Chavez Supervising Analyst, Language Access Implementation Unit Lisa.Chavez@jud.ca.gov
From Douglas G. Denton, Principal Manager Language Access Services Program	
Subject Language Access Plan: Signage and Technology Grant Program, FY 2021-22: Requests and Proposed Allocations	

This memorandum summarizes recommendations for grant awards for Cycle 3 (FY 2021-22) of the Language Access Signage and Technology Grant program, and includes a draft Judicial Council report, with specific grant recommendations for awards, for review and approval by the Advisory Committee on Providing Access and Fairness, Information Technology Advisory Committee, and Technology Committee.

Grant Program

The 2018 Budget Act included ongoing funding of \$1 million per year for language access signage and \$1.35 million per year for trial court language access technology infrastructure support and equipment needs. To disburse this funding, superior courts are eligible to apply for grants each year for both signage and technology needs. For Cycle 3 of the grant program (FY 2021-22), the maximum application amounts were increased to no more than \$200,000 (20 percent of the \$1 million signage allocation) for any one court for signage, and no more than \$270,000 (20 percent of the \$1.35 million technology allocation) for any one court for technology, unless total funding requests are lower than the annual allocation. The deadline for courts to apply for Cycle 3 grants was July 30, 2021.

Staff Recommendation

For Cycle 3, twenty-two (22) courts applied for grants. Staff's recommendation is to allocate a minimum of \$997,289.73 for signage grants to all courts that applied and set aside the remaining funding for the signage category (\$2,710.27) as contingency funding to be used in case of need by the awarded courts. Staff also recommends that the allocation for technology grants is \$1,278,569.68, with \$71,430.32 left over for contingency funding for the awarded courts.¹ The proposed allocation will provide grant funding to all 22 courts that applied in the grant program's third year. The draft council report with recommendations is attached to this memorandum.

Next Steps

Following approval of the draft council report by the Advisory Committee on Providing Access and Fairness, Information Technology Advisory Committee, and Technology Committee, the report will be submitted to the council for review and approval at its November 2021 meeting. Upon approval of the recommendations by the council, Language Access Services (LAS) staff will notify courts of the approved allocations and will also post the awards to the Language Access webpage. LAS staff will also work with Branch Accounting and Procurement staff to draft and execute intra-branch agreements (IBAs) with each court for their projects.

Attachments

1. Draft Report to the Judicial Council, Language Access Plan: Signage and Technology Grant Program, FY 2021-22: Requests and Proposed Allocations

¹ Staff coordinated review of Cycle 3 applications under the Signage and Technology Grant program with applications under the FY 2021-22 Court Technology Modernization Funding to ensure that no court would receive duplicate funding for the same project. Monterey requested \$217,894.80 for the same technology project under both grant programs. This amount is under consideration for a potential grant award under the Court Technology Modernization Funding program (TBD) and has been reduced from Monterey's proposed award for a Signage and Technology grant. In the event that Monterey does not receive the full amount requested from Modernization funding, then contingency funding left over in the Signage and Technology grant program will be able to be used to assist Monterey with completion of their technology project.

August 20, 2021

Page 3

DGD/LC/DMM

cc:

Robert Oyung, Chief Operating Officer, Judicial Council

Heather Pettit, Director and Chief Information Officer, Information Technology, Judicial Council

Charlene Depner, Director, Center for Families, Children & the Courts (CFCC)

Don Will, Deputy Director, CFCC

DRAFT



JUDICIAL COUNCIL OF CALIFORNIA

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REPORT TO THE JUDICIAL COUNCIL

Item No. 21-110

For business meeting on November 18-19, 2021

Title

Language Access Plan: Signage and
Technology Grant Program, FY 2021-22:
Requests and Proposed Allocations

Rules, Forms, Standards, or Statutes Affected

None

Recommended by

Advisory Committee on Providing Access
and Fairness
Hon. Kevin C. Brazile, Cochair
Hon. Luis A. Lavin, Cochair
Hon. Victor A. Rodriguez, Chair, Language
Access Subcommittee

Information Technology Advisory
Committee

Hon. Sheila F. Hanson, Chair
Hon. Louis R. Mauro, Vice-Chair

Agenda Item Type

Action Required

Effective Date

November 19, 2021

Date of Report

August 23, 2021

Contact

Douglas G. Denton, Principal Manager
Language Access Services Program
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Lisa Chavez, Supervising Analyst
Language Access Implementation Unit
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Executive Summary

The 2018 Budget Act included \$2.55 million ongoing funding for language access signage and technology infrastructure support and equipment needs for the trial courts and the Judicial Council. In September 2019, the Judicial Council approved a grant program to disburse this funding to the trial courts on an annual basis (up to \$1 million per year for language access signage grants, and up to \$1.35 million per year for language access technology grants). For the grant program's third year (fiscal year 2021-22 cycle), 22 courts applied for signage and technology needs. The Advisory Committee on Providing Access and Fairness (PAF) and the Information Technology Advisory Committee (ITAC) recommend approving the proposed

grant award recommendations for the 22 courts that applied, setting aside remaining funding as contingency funding to be used in case of need by the awarded courts, and directing Language Access Services (LAS) staff of the Center for Families, Children & the Courts to draft and execute intra-branch agreements (IBAs) with awarded courts for fiscal year (FY) 2021-22.

Recommendation

The Advisory Committee on Providing Access and Fairness and the Information Technology Advisory Committee recommend that the Judicial Council, effective November 19, 2021:

1. Approve the proposed Signage and Technology Grant Program, FY 2021-22: Proposed Allocations; and
2. Direct LAS staff to work with Branch Accounting and Procurement to draft and execute intra-branch agreements with each awarded court.

The proposed recommendations and summary of the requests for funding are included as Attachment B.

Relevant Previous Council Action

In January 2015, the Judicial Council adopted the *Strategic Plan for Language Access in the California Courts* (Language Access Plan, or LAP). The LAP provides recommendations, guidance, and a consistent statewide approach to ensure language access for all of California's approximately 7 million limited-English-proficient (LEP) residents and potential court users.

On September 24, 2019, the Judicial Council adopted a process for Language Access Signage and Technology Grants and directed LAS staff to solicit and review grant applications and develop recommendations for review and approval by PAF, ITAC, and the Judicial Council.¹

In April 2020, the council approved grants for Cycle 1 (FY 2019-20) to all 29 courts that applied by circulating order and set aside remaining funding as contingency funding to be used in case of need by the awarded courts.² All funding from Cycle 1 under the \$2.35 million annual allocation including contingency funding was distributed to courts except to Los

¹ See Judicial Council report for the September 24, 2019 business meeting at <https://jcc.legistar.com/View.ashx?M=F&ID=7675626&GUID=F2CCA714-356A-41B7-82B5-05C058CE0D6E>.

² See Judicial Council Circulating Order Number CO-20-03 (April 2020) at <https://jcc.legistar.com/View.ashx?M=M&ID=777462&GUID=949B2A1F-19B4-46E8-AA9E-CBFD792543C2>.

Angeles Superior Court. In May 2020, Los Angeles Superior Court notified council staff that it would not be able to use its FY 2019-20 grant award due to the COVID-19 emergency.

In November 2020, the council approved grants for Cycle 2 (FY 2020-21) to all 23 trial courts that applied and set aside remaining funding as contingency funding to be used in case of need by the awarded courts.³

In March 2021, because there was remaining funding for Cycle 2, the council approved the remaining \$141,042.27 in the Cycle 2 technology contingency funding to be distributed with the court technology modernization funding as part of the Branchwide Remote Appearance Technology Program, including for video remote interpretation.⁴ All funding from Cycle 2 under the \$2.35 million annual allocation including contingency funding was distributed to courts.

Analysis/Rationale

Effective March 2019, PAF's Language Access Subcommittee has worked to ensure the continuation of efforts to achieve and maintain access to justice for California's LEP court users. PAF collaborates with ITAC, as appropriate, on technology issues.

To support judicial branch language access expansion efforts, the 2018 Budget Act included ongoing funding of \$1 million per year for language access signage and \$1.55 million per year for language access technology infrastructure support and equipment needs. Of the \$1,550,000 for technology, \$200,000 is dedicated to the Judicial Council for upgrades to the online Language Access Toolkit and other council language access infrastructure support (such as translation costs for statewide forms, web content, and other multilingual resources for LEP court users). The amount available to trial courts for technology is, therefore, \$1,350,000 each year.

The goals of the Signage and Technology Grant program follow:

- Support courts with the development of multilingual signage to help LEP court users to navigate the courthouse.
- Assist courts that may need equipment or software that will facilitate communication with LEP court users and the courts.

³ See Judicial Council report for the November 12, 2020 business meeting at <https://jcc.legistar.com/View.ashx?M=F&ID=8873139&GUID=4FC257C5-6FF4-4A26-A8B7-EA63E73059D7>

⁴ See Judicial Council report for the March 12, 2021 business meeting at <https://jcc.legistar.com/View.ashx?M=F&ID=9189129&GUID=81CE3B7F-A8F0-4248-8D89-5BF8019DA251>

- Allocate funds to as many trial courts as possible within the given budget to support language access signage and technology initiatives.
- Fund enhancements that provide LEP court users with greater access to the courts and to information in their language.
- Encourage courts to establish for grant funding an ongoing plan that coordinates with other facilities planning and/or with planned or ongoing technology initiatives that support language access as a core service of the court.

This is the third year of the grant program. For Cycle 3 (FY 2021-22), the PAF and ITAC Chairs approved an increase to the maximum application amounts to encourage larger requests for funding. The maximum application amounts were increased to no more than \$200,000 for signage (20% of the \$1 million signage allocation) and \$270,000 for technology (20% of the \$1.35 million technology allocation), unless total funding requests are lower than the annual allocation. In addition, the PAF and ITAC Chairs approved updating the grant priorities to expand eligible projects and to encourage courts to think forward in terms of their future technology needs (see Attachment A, Grant Prioritization Categories for FY 2021-22, Cycle 3).

On May 10, 2021, LAS staff released a grant program packet for Cycle 3, which included a memorandum to courts on how to request funding. The initial deadline for courts to apply was June 25, 2021, but the deadline was extended to July 30, 2021 to encourage more applications.

A total of 22 trial courts requested funding and submitted project request forms for signage and technology grants (see Attachment B). Of the 22 courts that applied for grant funding, there was representation from the northern, southern, and central regions of the state (ibid.).

Signage Requests. Each of these requests can be fully funded. The total requests (\$997,289.73) were under the \$1,000,000 allocation for signage, which resulted in remaining funding of \$2,710.27. This funding will be set aside as a contingency fund to be used in case of need by the awarded courts; for example, to help offset unforeseen cost increases for individual signage projects.

Technology Requests. Staff coordinated review of Cycle 3 applications under the Signage and Technology Grant program with applications under the FY 2021-22 Court Technology Modernization Funding to ensure that no court would receive duplicate funding for the same project. Monterey requested \$217,894.80 for the same technology project under both grant programs. This amount is under consideration for a grant award under the Court Technology Modernization Funding program (TBD) and has been reduced from Monterey's award for a Signage and Technology grant. With this reduction, the total recommended allocation for technology grants is \$1,278,569.68, with \$71,430.32 left over for contingency funding for technology projects.

Staff's recommendation is to allocate a minimum of \$997,289.73 for signage grants and set aside the remaining funding for the signage category (\$2,710.27) as contingency funding to be used in case of need by the awarded courts for signage needs. Staff also recommends allocating a minimum of \$1,278,569.68 for technology grants and set aside the remaining funding for the technology category (\$71,430.32) as contingency funding to be used in case of need by the awarded courts for technology needs. The proposed allocation will provide grant funding to all 22 courts that applied in the grant program's third year. The attached table showing the detail by court is attached to this report (see Attachment B, Signage and Technology Grant Program, FY 2021–22: Proposed Allocations).

Policy implications

Under the grant program, courts are able to apply for funding for audio or video remote solutions, including video remote interpreting (VRI), if permitted by their memorandums of understanding and any other agreements between court administration and court employees or independent contractors. All courts, including courts that participate in the grant program and request funding for VRI equipment, will be asked to follow the council's updated VRI guidelines for spoken language–interpreted events.⁵

Comments

The proposed allocations were reviewed and approved by PAF on August 19, ITAC on September 15 (TBD), and the Technology Committee in October (TBD).

Alternatives considered

A variety of disbursement methodologies exist for ongoing funding. However, a determination was made to disburse the funding as a grant program to help the council identify and fund local needs, establish priorities, encourage courts to develop plans for ongoing funding, assist courts with uniform practices, and establish a mechanism to highlight progress and best practices each year.

Fiscal and Operational Impacts

Funding assists courts with language access signage and technology initiatives. Because funding is ongoing for the trial courts, individual courts are encouraged to establish an ongoing plan for grant funding that coordinates with other facilities or technology initiatives planned or underway in their court to support language access.

⁵ See Judicial Council Report for the May 21, 2021 meeting at <https://jcc.legistar.com/View.ashx?M=F&ID=9394312&GUID=068215F8-66AE-4985-8C03-E57AD99C8F55>

Judicial Council staff has clarified with Branch Accounting and Procurement and Facilities staff that courts may use grant funding for facilities modification costs that directly relate to the purpose of the grant, for signage or technology, as long as the anticipated facility modification costs are built into the total grant amount.

All courts that submitted Signage and Technology Grant requests for FY 2021-22 will be notified as to whether they will receive funding. Intra-branch agreements (IBAs) for the signage and technology grant requests that are funded are expected to be delivered to the court executive officers for signatory approval and returned to the Judicial Council in December 2021. If the reimbursement request and invoices to support the requested reimbursement amount are not received by December 31, 2022, grant funding for the cost of the project will be unavailable for reimbursement to the court.

Attachments and Links

1. Attachment A: Grant Prioritization Categories for FY 2021-22 (Cycle 3)
2. Attachment B: Signage and Technology Grant Program, FY 2021–22: Proposed Allocations

Attachment A: Grant Prioritization Categories for FY 2021-22 (Cycle 3)

Signage Grants

Priority	Project
1	Plain language editing and professional translation of signage language that is unavailable in the Glossary of Signage Terms and Icons (at http://www.courts.ca.gov/documents/lap-toolkit-Glossary_of_Signage_Terms_and_Icons.xlsx)
2	Development of plain language content and professional translation for information and wayfinding on court websites (including court language access page), translated in top five languages in the county
3	Development of multilingual wayfinding strategies, including a signage consultant, translation costs, electronic displays with automated maps, orientation guides with multilingual interface, and/or other types of multilingual electronic signage
4	Equipment and startup costs for an automated queue-management system that will contain multilingual information
5	Investment in multilingual nonelectronic signage (paper, plaques, etc.)

Technology Grants

Priority	Project
1	Telephonic/video remote solutions equipment for LEP assistance, both inside and outside the courtroom (for example, speakerphones and equipment for video remote appearances, video remote interpreting, counter assistance, or other self-help remote assistance, including tablets, computer equipment, and monitors) ¹
2	Interpreter equipment, including upgraded headsets and other communication equipment for interpreters (for example, wireless transmitters and receivers, charging stations, and carrying cases)
3	Scheduling/communication software; applications for virtual assistance (smart court), including intelligent chat, multilingual avatars, and online features including portals that allow parties to request an interpreter; other software that allows for accurate multilingual communication between the LEP court user and the court
4	Multilingual videos for LEP court users, including translation costs
5	Audio-visual systems upgrades, broadband service, and/or other infrastructure enhancements (must directly relate to services provided to LEP court users)
6	Multilingual kiosks (hardware, software), including design and translation costs

¹ Courts that participate in the grant program and request funding for video remote interpreting equipment or solutions will be asked to agree to follow the council's [Recommended Guidelines and Minimum Specifications for Video Remote Interpreting \(VRI\) for Spoken Language-Interpreted Events](#) (approved by the council on May 21, 2021).

FY 2021-2022 (Cycle 3) SIGNAGE GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

Trial Court Name	SIGNAGE Project Description(s):	SIGNAGE Project Amount(s):	TOTAL SIGNAGE Request Amount	Proposed SIGNAGE Awards
Alameda	Multilingual signage in nine (9) court locations (approximately 120 signs) – Grant Priority 1 (Translation of Signage) and Grant Priority 5 (Multilingual Nonelectronic Signage)	\$32,134.28	\$32,134.28	\$32,134.28
	Multilingual Qmatic Updates - Grant Priority 4 (Software)	\$36,708.50	\$36,708.50	\$36,708.50
	Translate over 100 publicly available documents into 11 languages. This project would translate 12 additional text-based resources published on the court's website (Spanish, Traditional Chinese, Simplified Chinese, Vietnamese, Tagalog, Korean, Arabic, Mam, Farsi, Tigrinya, and Punjabi) – Grant Priority 2 (Website Plain Language Content/ Translation)	\$107,887.78	\$107,887.78	\$107,887.78
Humboldt	Multilingual Non Electronic Signage for Courthouse in English and Spanish - Grant Priority 5 (Multilingual Nonelectronic Signage)	\$10,000.00	\$10,000.00	\$10,000.00
Lassen	Digital signage to display multilingual Court & Language Access information and wayfinding (6 signs) - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$11,869.45	\$11,869.45	\$11,869.45
Madera	Translations of Forms and Information Displayed on Wayfinding Kiosks in the courts in the Court's top five (5) languages - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$3,500.00	\$3,500.00	\$3,500.00
	Multi-language Data Input to Kiosk Layout in the Court's top five (5) languages - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$3,500.00	\$3,500.00	\$3,500.00
Marin	Professional translation of court website (approximately 50 pages) - Grant Priority 2 (Website Plain Language Content/Translation)	\$10,000.00	\$10,000.00	\$10,000.00
Modoc	Professional translation of our Court's website in the top five languages (Vietnamese, Korean, Chinese (Traditional), Spanish, and Russian) and key local PDFs (ex. Local Rules of Court) - Grant Priority 2 (Website Plain Language Content/Translation)	\$105,000.00	\$105,000.00	\$105,000.00
Monterey	Display board deployments for wayfinding and line queues consisting of (8) eight display boards being added to various court locations - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$18,000.00	\$18,000.00	\$18,000.00
Orange	Multilingual electronic wayfinding displays with maps in one courthouse (6 displays) and relocation of six existing displays to four courthouses. Grant Priority 3 (Multilingual Wayfinding Strategies)	\$60,710.00	\$60,710.00	\$60,710.00
Sacramento	Non-Electronic Signage - Grant Priority 5 (Multilingual Nonelectronic Signage)	\$6,300.00	\$6,300.00	\$6,300.00
	Signage Consultant Phase 1 - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$36,466.00	\$36,466.00	\$36,466.00

FY 2021-2022 (Cycle 3) SIGNAGE GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

Trial Court Name	SIGNAGE Project Description(s):	SIGNAGE Project Amount(s):	TOTAL SIGNAGE Request Amount	Proposed SIGNAGE Awards
San Bernardino	Multilingual Language Access Notices at points of contact (150 signs) - Grant Priority 5 (Multilingual Nonelectronic Signage)	\$3,023.72	\$3,023.72	\$3,023.72
San Joaquin	Wayfinder Kiosks with information in multiple languages - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$50,000.00	\$50,000.00	\$50,000.00
San Mateo	Translation of forms, instructions, and website content - Grant Priority 2 (Website Plain Language Content/Translation)	\$8,000.00	\$8,000.00	\$8,000.00
Santa Clara	Two multi-lingual digital signage and wayfinding solutions within a single digital signage and wayfinding technology product - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$200,920.00	\$200,920.00	\$200,920.00
Santa Cruz	Completion of Signage Refresh Project - Grant Priority 5 (Multilingual Nonelectronic Signage)	\$25,000.00	\$25,000.00	\$25,000.00
Stanislaus	Implementation of digital, interactive, and multilingual wayfinding system throughout Stanislaus' main courthouse (MCH) and outlying courthouses (OCH) (6 displays) - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$195,000.00	\$195,000.00	\$195,000.00
Sutter	Replacement of Digital Signage Displays and Additional Multilingual Wayfinding Kiosk - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$45,000.00	\$45,000.00	\$45,000.00
Tulare	Multilingual electronic docket and signage displays in three courthouses - Grant Priority 3 (Multilingual Wayfinding Strategies)	\$13,270.00	\$13,270.00	\$13,270.00
	Multilingual signage review and replacement in five divisions - Grant Priority 2 (Website Plain Language Content/Translation)	\$15,000.00	\$15,000.00	\$15,000.00
		TOTAL SIGNAGE	\$997,289.73	\$997,289.73
		Remaining Allocation	\$2,710.27	\$2,710.27

FY 2021-2022 TECHNOLOGY GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

Trial Court Name	TECHNOLOGY Project Description(s):	TECHNOLOGY Project Amount(s):	TOTAL TECHNOLOGY Request Amount	Proposed TECHNOLOGY Awards
Alameda	Foundational Audiovisual Buildout and Integration Technology at the Hayward Hall of Justice (HHJ) – Grant Priority 1 (Telephonic/Video Remote Solutions) and Grant Priority 5 (Infrastructure Enhancements)	\$165,728.00	\$165,728.00	\$165,728.00
	Multilingual Self-Help Video (This project would also include the purchase and installation of tablets in the Court’s Self-Help Centers to allow litigants to watch them when they visit the Court) – Grant Priority 4 (Multilingual Videos)	\$12,620.80	\$12,620.80	\$12,620.80
	Voiance Phone Expansion – Grant Priority 1 (Telephonic/Video Remote Solutions)	\$20,223.12	\$20,223.12	\$20,223.12
Lassen	Integrate multilingual kiosks allowing court check-in from a stand alone kiosk readily accessible in the court lobby (2 kiosks). - Grant Priority 6 (Multilingual Kiosks)	\$8,500.00	\$8,500.00	\$8,500.00
Los Angeles	Video Remote Interpreting Workstations - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$200,000.00	\$200,000.00	\$200,000.00
	Interpreter equipment - Grant Priority 2 (Interpreter Equipment)	\$60,000.00	\$60,000.00	\$60,000.00
	Spanish language translation of Chatbot automation - Grant Priority 3 (Scheduling/Communication Software)	\$10,000.00	\$10,000.00	\$10,000.00
Marin	Telephonic interpreting at public counters (7 telephones with dual cordless headsets) - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$2,500.00	\$2,500.00	\$2,500.00
Mendocino	Interpreter iPads - (The iPad would be used by the interpreter when a party is appearing remotely, or by the party when the interpreter is not in the courtroom) - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$12,859.88	\$12,859.88	\$12,859.88
	Supplemental Interpreter Equipment (to include docking stations) - Grant Priority 2 (Interpreter Equipment)	\$732.23	\$732.23	\$732.23
Modoc	Two (2) handheld offline devices for real-time verbal translations (counter assistance) - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$1,000.00	\$1,000.00	\$1,000.00
	Lifetime subscriptions of Rosetta Stone for the top five (5) languages in the county. Adding to the court’s training library for staff use - Grant Priority 3 (Scheduling/Communication Software)	\$1,000.00	\$1,000.00	\$1,000.00
Monterey	Video Remote Solutions – Procure and deploy (2) tablets Family Law courtrooms to be used for mediation tasks, (2) Laptops for Mediation appointments and Self-Help center laptops (6) for appointment as well as (2) tablets for in court zoom and STAR reporting needs. Grant Priority 1 (Telephonic/Video Remote Solutions)	\$23,440.00	\$23,440.00	\$23,440.00

FY 2021-2022 TECHNOLOGY GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

Trial Court Name	TECHNOLOGY Project Description(s):	TECHNOLOGY Project Amount(s):	TOTAL TECHNOLOGY Request Amount	Proposed TECHNOLOGY Awards
	Court Interpretation Equipment will be updated to allow 2 way communication and integration into courtroom audio and remote parties appearing by Zoom or other methods (22 Transmitter kits). Interpreters will be supplied with (12) laptops to allow remote interpretation. Grant Priority 1 (Telephonic/Video Remote Solutions)	\$70,178.00	\$70,178.00	\$70,178.00
	A/V upgrades required to Support Courtrooms at Civil Courthouse for Remote Appearances. Five (5) Civil courtrooms will be upgraded with modern Audio and Visual equipment - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$217,894.80	\$217,894.80	\$0.00
Orange	Upgrade interpreter headsets (100 units with disposable sanitary covers) - Grant Priority 2 (Interpreter Equipment)	\$58,200.00	\$58,200.00	\$58,200.00
	Script translation and voice-over sound recording for 80 instructional/informational videos. Grant Priority 4 (Multilingual videos)	\$112,800.00	\$112,800.00	\$112,800.00
Placer	Expand our Voice-to-Text Program by purchasing eight (8) Apple iPad minis - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$3,500.00	\$3,500.00	\$3,500.00
Riverside	Interpreter equipment (10 headsets, 20 transmitters, 20 microphones, 55 receivers, 40 headphones, 2 boxes replacement earpads, 21 lapel microphones) - Grant Priority 2 (Interpreter Equipment)	\$39,578.00	\$39,578.00	\$39,578.00
San Bernardino	Purchasing and implementing video remote interpreting technology for 2 facilities - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$15,454.00	\$15,454.00	\$15,454.00
	Replace interpreter equipment - 31 devices. Grant Priority 2 (Interpreter Equipment)	\$9,555.30	\$9,555.30	\$9,555.30
San Joaquin	Sound System Upgrade (Lodi Location) to assist with remote interpreting and other services - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$34,870.00	\$34,870.00	\$34,870.00
San Mateo	Purchase lapel microphone and transmitters for courtroom use - Grant Priority 2 (Interpreter Equipment)	\$26,296.10	\$26,296.10	\$26,296.10
	Purchase wireless transmitters/receivers for courtroom and interview use - Grant Priority 2 (Interpreter Equipment)	\$10,133.82	\$10,133.82	\$10,133.82
	Multilingual Parent Orientation Video for Family Court Services - Grant Priority 4 (Multilingual Videos)	\$11,076.80	\$11,076.80	\$11,076.80
Santa Clara	Two multi-lingual digital signage and wayfinding solutions within a single digital signage and wayfinding technology product. - Grant Priority 6 (Multilingual Kiosks)	\$278,290.00	\$278,290.00	\$278,290.00
Santa Cruz	Courtroom Interpretation transmitter and receiver devices - Grant Priority 2 (Interpreter Equipment)	\$15,000.00	\$15,000.00	\$15,000.00
	Upgrade Audio System in Juvenile Hall (Felton) - Grant Priority 5 (Infrastructure Enhancements)	\$13,000.00	\$13,000.00	\$13,000.00
	Install Audio System in Department 11 - Grant Priority 5 (Infrastructure Enhancements)	\$13,000.00	\$13,000.00	\$13,000.00

FY 2021-2022 TECHNOLOGY GRANT REQUESTS | DRAFT PROPOSED ALLOCATIONS

Trial Court Name	TECHNOLOGY Project Description(s):	TECHNOLOGY Project Amount(s):	TOTAL TECHNOLOGY Request Amount	Proposed TECHNOLOGY Awards
	Install Audio System in Jury Assembly Room - Grant Priority 5 (Infrastructure Enhancements)	\$6,500.00	\$6,500.00	\$6,500.00
Stanislaus	Purchase 8 headsets, 10 charging stations and 13 battery 16 packs for clear and continuous LEP assistance - Grant Priority 2 (Interpreter Equipment)	\$2,507.00	\$2,507.00	\$2,507.00
Sutter	Provide additional Listening devices for VRI and in person multiparty interpretation - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$10,000.00	\$10,000.00	\$10,000.00
Tulare	Expand channel on Assistive Listening System (ALS) to accommodate interpreter use - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$17,157.66	\$17,157.66	\$17,157.66
	Upgrade ALS system in one (1) courtroom (Dinuba) - Grant Priority 1 (Telephonic/Video Remote Solutions)	\$7,328.14	\$7,328.14	\$7,328.14
Yolo	Replace outdated interpreter equipment (ListenTALK transceiver) - Grant Priority 2 (Interpreter Equipment)	\$5,540.83	\$5,540.83	\$5,540.83
		TOTAL TECHNOLOGY	\$1,496,464.48	\$1,278,569.68
		Remaining Allocation	-\$146,464.48	\$71,430.32

Trial Court Name	Funded in FY 2019-2020?	Funded in FY 2020-2021?	TOTAL SIGNAGE Request Amount	TOTAL TECHNOLOGY Request Amount	Total Request (Signage & Technology)	Total Proposed Awards (Signage & Technology)
Alameda	Yes	Yes	\$176,730.56	\$198,571.92	\$375,302.48	\$375,302.48
Humboldt	No	No	\$10,000.00	N/A	\$10,000.00	\$10,000.00
Lassen	Yes	No	\$11,869.45	\$8,500.00	\$20,369.45	\$20,369.45
Los Angeles	No	No	N/A	\$270,000.00	\$270,000.00	\$270,000.00
Madera	Yes	Yes	\$7,000.00	N/A	\$7,000.00	\$7,000.00
Marin	Yes	No	\$10,000.00	\$2,500.00	\$12,500.00	\$12,500.00
Mendocino	No	Yes	N/A	\$13,592.11	\$13,592.11	\$13,592.11
Modoc	No	No	\$105,000.00	\$2,000.00	\$107,000.00	\$107,000.00
Monterey	No	No	\$18,000.00	\$311,512.80	\$329,512.80	\$111,618.00
Orange	Yes	No	\$60,710.00	\$171,000.00	\$231,710.00	\$231,710.00
Placer	Yes	No	N/A	\$3,500.00	\$3,500.00	\$3,500.00
Riverside	No	Yes	N/A	\$39,578.00	\$39,578.00	\$39,578.00
Sacramento	Yes	Yes	\$42,766.00	N/A	\$42,766.00	\$42,766.00
San Bernardino	No	Yes	\$3,023.72	\$25,009.30	\$28,033.02	\$28,033.02
San Joaquin	Yes	Yes	\$50,000.00	\$34,870.00	\$84,870.00	\$84,870.00
San Mateo	Yes	Yes	\$8,000.00	\$47,506.72	\$55,506.72	\$55,506.72
Santa Clara	Yes	Yes	\$200,920.00	\$278,290.00	\$479,210.00	\$479,210.00
Santa Cruz	Yes	Yes	\$25,000.00	\$47,500.00	\$72,500.00	\$72,500.00
Stanislaus	Yes	Yes	\$195,000.00	\$2,507.00	\$197,507.00	\$197,507.00
Sutter	No	Yes	\$45,000.00	\$10,000.00	\$55,000.00	\$55,000.00
Tulare	Yes	No	\$28,270.00	\$24,485.80	\$52,755.80	\$52,755.80
Yolo	No	Yes	N/A	\$5,540.83	\$5,540.83	\$5,540.83
TOTAL			\$997,289.73	\$1,496,464.48	\$2,493,754.21	\$2,275,859.41

Remaining Allocation	\$74,140.59
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California Courts Connected

Courts Connected initiatives leverage technology to create core systems that enable digital solutions to meet the evolving court services needs of Californians and our justice system partners.



Core Systems

- Case Management System
- Electronic Records Management
- Jury Management
- Courthouse
- Financials
- Human Resources
- Collaboration & Office Tools









Digital Ecosystem

- Branch & Court Development
- State & Local Integrations



Public & Partner Services

self-service

-  Websites / Self Help Portal
-  Payments
-  Text Notifications
-  Remote Records Access & Search
-  Virtual Cust. Service Center
-  Electronic Filing
-  Remote Proceedings
-  Online Dispute Resolution
- ... Branch Solutions

live-interaction



Security & Infrastructure