

Trial Court Court Modernization Funding

October 2020



JUDICIAL COUNCIL
OF CALIFORNIA

September 25 Judicial Council Meeting

- Approved allocation of the \$25 million designated for the modernization of court operations;
- Approved 13 programs for this allocation, to be initiated this fiscal year;
- Granted the Technology Committee authority to make individual allocations (with feedback from the Information Technology Advisory Committee and the trial courts); and
- Directed the Technology Committee to report back to the Judicial Council on the amount allocated to each specific project and on each project's progress.



IT Modernization Categories

Title	Program Description
Strategic Goal 1: Promote the Digital Court—Remote Appearances	
Remote Appearance Technology	Deploy video and related equipment for an integrated courtroom that enables remote appearances.
Digital Evidence	Provide funding for implementation costs, case management system (CMS) integration, and storage of digital evidence.
Automated Messaging (notifications and reminders)	Provide email notifications and text reminders for the public by enabling courts to access a statewide online reminder system for court appearances regardless of CMS or jury solutions.
Strategic Goal 1: Promote the Digital Court—Remote Access	
Data Driven Forms	Modernize Judicial Council forms to provide step-by-step and dynamic instruction for filling out required court forms, interactive chat and tool tips functionality, and mobile-friendly and Americans with Disabilities Act-compliant accessibility. Additionally, allow for data integration by courts, justice partners, and others.
Digitizing of Documents	Provide services for courts to convert their paper and filmed documents to electronic documents.
Virtual Customer Service Center	Enable courts to add online chat functionality to their public websites to provide customer support.
Trial Court Digital Services	Deploy mobile-friendly and customizable trial court website templates with integration to statewide digital services, such as intelligent chat.
Statewide Case Index	Create an online searchable case index for all traffic cases statewide.
Strategic Goal 2: Innovate Through IT Community	
Building a Digital Ecosystem	Expand efforts of the Court Innovations Grant Program—including refining and implementing the technical foundation and software modifications that will enable courts to contribute their solutions for branchwide use and consumption—and lay the foundation for future innovations.
Strategic Goal 3: Advance IT Security and Infrastructure	
Judicial Branch Office of Information Security	Establish and maintain an Office of Information Security to comply with best practices for management of information security, technical risks, and risks to the data held across the judicial branch.
Next Generation Data Center and Cloud Solutions	Create a consultant service for Judicial Council Information Technology staff to work with courts on next-generation hosting (cloud solutions) and related infrastructure frameworks.
California Courts Protective Order Registry (CCPOR) Mobile Access and Modernization	Modernize the CCPOR application, including by enhancing secure access of restraining and protective orders for law enforcement officers and for protected and restricted individuals.
Strategic Goal 4: Promote Rules and Legislative Changes	
Data Governance	Establish and implement a branchwide data governance infrastructure to ensure better use and management of data, including timely submission, accuracy, security, and data access.



Trial Court Modernization Survey

Purpose

- To define courts' priorities, develop roadmap for future funding, and determine where additional resources are needed.

Interesting Findings

Top Categories

- Remote Appearances
- Digitizing Documents

Close Second

- Next Generation Hosting
- Trial Court Digital Services
- Data Driven Forms



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Modernization Program Requirements

- Projects must benefit the public
- Projects must comply with branchwide policies and standards
- Projects must be vetted and approved by JC Technology Committee
- Project must fall into one of the approved categories
- Funds must be expended or encumbered by the end of FY 20-21
- Projects must demonstrate success
- Projects must have measure outcomes reported quarterly to the Technology committee
- JCIT can/will assist Courts without necessary IT PM resources to implement technology solutions



Proposed Distribution FY 20-21 (Part 1)

\$12.5M – Direct allocation to the trial courts

- Using the pro-rata WAFM based methodology
- With minimum allocation to each court of \$40,000
- For use on any of 8 approved programs*
 - Remote Appearance Technology
 - Digital Evidence
 - Automated Messaging (notifications and reminders)
 - Digitizing of Documents
 - Virtual Customer Service Center
 - Trial Court Digital Services
 - Next Generation Data Center and Cloud Solutions
 - Data Governance

** November Council Meeting: Clarifying language to expand programs to give courts more flexibility.*

\$2.5M – Emergency/Contingency holdback

Proposed Distribution FY 20-21 (Part 2)

\$10.0M – Branch funding for branchwide initiatives, trial court grant programs, and Judicial Council support services; distributed across approved program areas

Title	Branchwide Program Scope	Estimates
Remote Appearance Technology	Supplemental grant funding for court RVS use cases, including VRI. Funding for project management resource to assist courts.	\$600,000
Digital Evidence	Project management resource for procurement and workstream support.	\$100,000
Automated Messaging (notifications and reminders)	Development resource for onboarding courts.	\$200,000
Data Driven Forms	Project management resource for procurement, development and software implementation.	\$900,000
Digitizing of Documents		\$0
Virtual Customer Service Center	Project management resource for branchwide rollout, Live Chat and software for case type expansion and integration with trial court websites.	\$500,000
Trial Court Digital Services	Development resources for converting and updating 15 court websites with modern content management capabilities in FY 20-21: San Luis Obispo, Madera, Napa, Santa Cruz, Marin, Alpine, Colusa, Humboldt, Inyo, Kings, Lake, Modoc, Mono, Sierra, Tehama	\$1,970,000
Statewide Case Index	Developer resource for building the Index Portal and integration with the Digital Ecosystem.	\$250,000
Building a Digital Ecosystem	Direct allocation for the "CourtStack" lead courts; Santa Clara, Orange, Los Angeles, Monterey and JC for development of the Digital Ecosystem.	\$1,650,000
Judicial Branch Office of Information Security	Onboard Branchwide Security Officer and procurement of branchwide security solutions, such as end-point management technology and education software, etc.	\$1,450,000
Next Generation Data Center and Cloud Solutions	Project management resource and Cloud engineering resources to assist courts with cloud solutions and migrations.	\$480,000
California Courts Protective Order Registry (CCPOR) Mobile Access and Modernization	Development resources for modernization of CCPOR including mobile-friendly format and new security model for trial court data access controls.	\$750,000
Data Governance	Vendor contractor resources, project management and software to expand DA pilot for JBSIS to additional case types and for all 58 counties for Criminal and Traffic case types.	\$1,155,000

Discussion

Thank you for your feedback!

Partnership between JCIT and Courts is appreciated!



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