



JUDICIAL COUNCIL OF CALIFORNIA

455 Golden Gate Avenue · San Francisco, California 94102-3688
Telephone 415-865-4200 · Fax 415-865-4205 · TDD 415-865-4272

MEMORANDUM

Date

August 24, 2020

Action Requested

Please Review

To

Hon. Kyle S. Brodie, Chair
Hon. C. Todd Bottke, Vice-Chair
Judicial Council Technology Committee

Deadline

N/A

Contact

Kathleen Fink, 415-865-4094
kathleen.fink@jud.ca.gov

From

Kathleen Fink, Manager
Judicial Council Information Technology

Subject

Civil Case Management System (V3)
Replacement Projects: June 23, 2020 –
August 24, 2020

Project: Civil Case Management System (CMS) (V3) Replacement projects for the Superior Courts of Orange, Sacramento, San Diego, and Ventura Counties

Status: Monthly Project Status meetings were held on July 27 and August 24, 2020.

The next Monthly Project Status meeting is scheduled for September 28, 2020.

Funding V3 Support after June 2020:

Schedule C is the method that is now being used to fund the V3 budget. Each court's Trial Court Trust Fund allocation will be automatically charged for the resources that are managed by the Judicial Council and required to support V3, such as hosting of environments and contractor services.

Intra Branch Agreements (IBAs):

No new activity on Intra-Branch Agreements.

Ventura Superior Court (Journal Technologies - eCourt):

In spite of delays caused by subject matter experts that are needed for work on requirements being dedicated to re-opening and the backlog of cases, the court has made progress:

- Completed eDelivery enhancements in support of COVID-19 related court closure to the public.
- Complete detailed financial functions requirements gathering interviews with Fiscal Subject Matter Experts.

The court has developed a plan to reactivate Civil conversion work and is targeting September 1 for SMEs to continue work on Civil requirements. Revised target dates for completion have not yet been assessed.

San Diego Superior Court (Tyler Odyssey):

The court has completed testing on Tyler's 2nd development delivery and documented issues found.

Testing is in progress on the 7th Conversion Cycle.

The Covid-19 emergency has caused a delay in the project. Tyler has estimated a new target date for Small Claims of October 2021. The court is reviewing the Statement of Work to determine the key needs for go live and what could be postponed. Target dates for Probate and Civil have not yet been reassessed.

Sacramento Superior Court (Thomson Reuters C-Track):

The court has resumed work with Thomson Reuters on the V3 Civil case types, although subject matter experts continue to be diverted to re-opening the court.

Thomson Reuters' delivery of updates to Traffic and Criminal case types was unacceptable and has caused additional delays to Civil. They are meeting weekly with the vendor to propose changes to the vendor's processes to allow more visibility to the court into development, testing and release planning activities.

The court is working with Thomson Reuters to develop a detailed project plan for the V3 conversion, including how to mitigate delays and improve the release process.

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Orange Superior Court (Update CMS V3 for supportability and reliability):

The modernized Spring framework (Modernization Phase 1) was deployed in production in July.

Modernization Phase 2, which includes replacing SiteMinder with OpenLDAP, is in development.

The court is also in the process of investigating moving Voyager/V3 to the Azure Cloud in line with the court's strategy for hosting.



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MEMORANDUM

Date August 31, 2020	Action Requested Please Review
To Hon. Kyle S. Brodie, Chair Hon. C. Todd Bottke, Vice-Chair Judicial Council Technology Committee	Deadline N/A
From David Koon, Manager Judicial Council Information Technology	Contact David Koon, 415-865-4618 david.koon@jud.ca.gov
Subject Sustain Justice Edition (SJE) Replacement Projects: Status June 27 - August 31, 2020	

As requested, this communication provides a written update regarding the progress of the nine courts using the Sustain Justice Edition (SJE) case management system, which collectively received \$4.1 million in funding for FY 17/18 and \$896,000 in FY 18/19 as a result of submitting a BCP to replace the SJE case management system with a modern CMS platform.

Project: Sustain Justice Edition (SJE) Replacement project for the Superior Courts of Humboldt, Lake, Madera, Modoc, Plumas, San Benito, Sierra, Trinity, and Tuolumne counties.

Status: Judicial Council staff and the SJE courts met on August 19, 2020 for the August monthly status meeting. At these meetings, the SJE courts review the status of their deployments of the new case management system. The San Benito Court went live on the new case management system on August 31, 2020. This means that all nine courts (Humboldt, Madera, Plumas, Sierra, Lake, Modoc, Trinity, Tuolumne and San Benito) have gone live on the new eCourt case management system.

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These nine courts continue to focus their efforts on completing post go-live clean-up work for various items such as e-filing, web portal implementation, etc.

Next Steps: Judicial Council staff and the SJE courts will continue to meet monthly with the SJE courts to review progress and upcoming on post go-live milestones.



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To

Hon. Kyle S. Brodie, Chair
Hon. C. Todd Bottke, Vice-Chair
Judicial Council Technology Committee

Deadline

N/A

From

David Koon, Manager
Judicial Council Information Technology

Contact

David Koon, 415-865-4094
David.koon@jud.ca.gov

Subject

FY19-20 CMS BCP Projects Status Update
June 26 – August 31, 2020

As requested, this communication provides a written update regarding the progress of the ten courts that are replacing their case management system through FY 19/20 CMS BCP. These ten courts collectively received \$23.1 million in funding for FY 19/20. There is also funding expected in future fiscal years related to this BCP which includes \$6.7 million in funding for FY 20/21, \$3.1 million in funding for FY 21/22, \$413,000 in funding for FY 22/23 and \$347,000 in funding for FY 23/24.

Project: Replacement of legacy case management systems for ten courts with a modern case management system. The ten courts are Amador, Colusa, Contra Costa, Lassen, Marin, Mariposa, Mono, Nevada, Shasta, and Solano.

Status: Judicial Council staff and the ten courts meet on a monthly basis to discuss the status of the case management system deployment and discuss any issues/risks which the courts are encountering as part of their deployment. The most recent meeting with the Judicial Council and the courts was held on August 20, 2020.

Each of these ten courts has entered into an intra-branch agreement (IBA) with the Judicial Council. The IBA's are used to disburse BCP funding to each of the courts as specific disbursement milestones specified within the IBA are met.

These 10 courts have selected a CMS vendor and negotiated a participating addendum (PA) and statement of work (SOW) to leverage the provisions of the Judicial Council's CMS master service agreements. As such, courts are in the early process of their case management system deployments. All courts have a targeted go-live date for their project which will be updated as needed throughout the deployment project.

Listed below is a more detailed status of each of the ten trial courts grouped by CMS vendor:

Journal Technologies, Inc. (JTI) – eCourt:

Five of the FY 19/20 CMS BCP courts have selected and signed a PA/SOW with the Journal Technologies, Inc. to deploy eCourt as a replacement to their legacy CMS. These courts are:

Amador Superior Court – target go-live March 2021.

Marin Superior Court – target go-live June 2022.

Mono Superior Court – target go-live June 2021.

Nevada Superior Court – target go-live March 2022.

Solano Superior Court – target go-live May 2022.

The courts have reported they are continuing to make progress with their deployment activities during the COVID-19 health emergency with Journal Technologies providing project support remotely.

Tyler Technologies, Inc. – Odyssey

Four of the FY 19/20 CMS BCP courts have selected the Odyssey case management system from Tyler Technologies, Inc. as a replacement of their legacy case management systems. The four courts have each executed their PA/SOW with Tyler.

Colusa Superior Court – target go-live November 2021.

Contra Costa Superior Court – target go-live March 2022.

Mariposa Superior Court – target go-live March 2022.

Shasta Superior Court – target go-live July 2021.

The courts are continuing to make progress with their deployment activities during the COVID-19 health emergency with remote support from Tyler.

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Justice Systems, Inc. (JSI) – FullCourt Enterprise (FCE)

The Lassen Superior Court has selected FullCourt Enterprise from Justice Systems, Inc. for their new case management system.

Lassen Court – target go-live August 2021.

The court is continuing to make progress with their deployment activities during the COVID-19 health emergency with remote support from Justice Systems.

Next Steps: Judicial Council staff and the ten courts will continue to meet monthly to review progress and upcoming milestones.