



# JUDICIAL COUNCIL OF CALIFORNIA

TECHNOLOGY COMMITTEE

[www.courts.ca.gov/jctc.htm](http://www.courts.ca.gov/jctc.htm)  
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## JUDICIAL COUNCIL TECHNOLOGY COMMITTEE OPEN MEETING AGENDA

Open to the Public (Cal. Rules of Court, rule 10.75(c)(1))  
THIS MEETING IS BEING CONDUCTED BY ELECTRONIC MEANS  
THIS MEETING IS BEING RECORDED

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**Date:** June 8, 2020  
**Time:** 12:00 noon – 1:00 p.m.  
**Connection Info:** <https://jcc.granicus.com/player/event/920?>

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Meeting materials will be posted on the advisory body web page on the California Courts website at least three business days before the meeting.

Agenda items are numbered for identification purposes only and will not necessarily be considered in the indicated order.

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### **I. OPEN MEETING (CAL. RULES OF COURT, RULE 10.75(C)(1))**

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#### **Call to Order and Roll Call**

#### **Approval of Minutes**

Approve minutes of the May 11, 2020, Judicial Council Technology Committee meeting(s).

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### **II. PUBLIC COMMENT (CAL. RULES OF COURT, RULE 10.75(K)(1))**

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#### **Written Comment**

This meeting will be conducted by electronic means with a listen only conference line available for the public. As such, the public may submit comments for this meeting in writing. In accordance with California Rules of Court, rule 10.75(k)(1), written comments pertaining to any agenda item of a regularly noticed open meeting can be submitted up to one complete business day before the meeting. For this specific meeting, comments should be e-mailed to [jctc@jud.ca.gov](mailto:jctc@jud.ca.gov). Only written comments received by 12:00 noon on Friday, June 5, 2020 will be provided to advisory body members prior to the start of the meeting.

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**III. DISCUSSION AND POSSIBLE ACTION ITEMS (ITEMS 1-4)**

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**Item 1**

**Chair Report**

Provide an update on activities of or news from the Judicial Council, advisory bodies, courts, and/or other justice partners.

Presenter: Hon. Kyle S. Brodie, Chair, Judicial Council Technology Committee

**Item 2**

**Update/Report on Information Technology Advisory Committee (ITAC)**

An update and report on ITAC will be provided; this will include the activities of the workstreams.

Presenter: Hon. Sheila F. Hanson, Chair, Information Technology Advisory Committee

**Item 3**

**Futures Commission Directive: Intelligent Chat for Self Help Services – Status and Final Report (Action Requested)**

Review and discuss the *ITAC Intelligent Chat Workstream Findings and Recommendations Report*. The report explores and makes recommendations related to the use of intelligent chat technology for informational and self-help services. Consider the acceptance and submission of the report to the Judicial Council.

Presenters: Hon. Michael Groch, Executive Sponsor  
Mr. John Yee, Enterprise Architect, Information Technology

**Item 4**

**Judicial Branch Web Template Preview (Information Only)**

Receive a preview of the new court website templates currently being developed by the Judicial Council.

Presenter: Mr. Mark Gelade, Supervisor, Information Technology

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**IV. ADJOURNMENT**

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**Adjourn**