


Tactical Plan 2019-20 Initiatives	Related Subtopic	Advisory Body	Funding		
			Prior Years	FY20-21	FY21-22
 Strategic Goal 1: Promote the Digital Court					
CMS Migration and Deployment			BCP BCP BCP		
Expansion of Electronic Court Record Management	Digitizing records Ph 1 Digitizing records Ph 2		BCP	BCP	
Language Access Technology	Video remote interpreting	WS ✓ Access & Fairness	BCP	BCP	
	Voice-to-text (Futures)	WS	BCP		
	Signage and technology	Access & Fairness	Grant	Grant	Grant
Video Remote Appearance	Noncriminal	WS ✓ Rules Subcommittee	Grant BCP		
	Criminal	WS			
Self Help e-Services	Self-help portal; digital services	WS ✓	BCP Grant		BCP? (E)
	Intelligent chat (Futures); virtual customer service	WS	BCP		BCP? (D)
	Intelligent forms	WS ✓		BCP	
Statewide E-Filing Program Development & Deployment	Loan, cost-recovery model	WS ✓	BCP		
Digital Evidence: Acceptance, Storage, and Retention		WS ✓ WS			BCP?
Branchwide Identity Management	Funding relative to e-filing	WS	Grant		

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Data Analytics and Business Intelligence	Ph 1 – pilot Ph 2 – governance			(A) →	
Enterprise Resource Management	CAFM, Phoenix, HR				
Online Dispute Resolution Investigation		Civil & Small Claims			
Other supporting the Digital Court	Digital ecosystem (CourtStack))				
	CCPOR Modernization				(C)
	Automated email and text reminders				(F)



Strategic Goal 2: Innovate Through IT Community

Expand Collaboration within the Branch IT Community					
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Strategic Goal 3: Advance IT Security and Infrastructure

LAN/WAN Infrastructure					
Transition to Next-Generation Branchwide Hosting Model Ph 2	Next-gen data centers, cloud-based solutions				
Disaster Recovery Ph 2					
Branchwide Information Security Roadmap	Security Operations Center				(B)

Key:



Active ITAC workstream.



= new/early stage



= completed



BCP submitted and awarded.



= in January budget



= for Spring submission



= in concept



Grant awards distributed to local courts. Includes Innovation Grants, Language Access Grants.