



JUDICIAL COUNCIL OF CALIFORNIA

INFORMATION TECHNOLOGY
ADVISORY COMMITTEE

www.courts.ca.gov/itac.htm
itac@jud.ca.gov

INFORMATION TECHNOLOGY ADVISORY COMMITTEE

MINUTES OF OPEN MEETING

June 5, 2020
10:00 AM - 11:35 PM
Videoconference

Advisory Body Members Present: Hon. Sheila F. Hanson, Chair; Hon. Louis R. Mauro, Vice Chair; Mr. Jake Chatters; Mr. Brian Cotta; Mr. Adam Creiglow; Mr. Alan Crouse; Hon. Julie R. Culver; Hon. Tara Desautels; Ms. Alexandra Grimwade; Hon. Michael S. Groch; Mr. Paras Gupta; Hon. Kimberly Menninger; Hon. James Mize; Mr. Snorri Ogata; Mr. Darrel Parker; Hon. Bruce Smith; Hon. Donald Segerstrom; Ms. Jeannette Vannoy; Mr. David H. Yamasaki; Hon. Theodore Zayner

Advisory Body Members Absent: Assemblymember Marc Berman; Senator Robert Hertzberg; Hon. Samantha P. Jessner; Hon. Peter Siggins; Mr. Don Willenburg; Hon. Joseph Wiseman

Others Present: Mr. Kevin Lane; Ms. Heather Pettit; Mr. Mark Dusman; Ms. Jamel Jones; Mr. Alex Barnett (Sen. Hertzberg office); Mr. Richard Blalock; Ms. Camilla Kieliger; Ms. Andrea Jaramillo; Ms. Nicole Rosa; Ms. Jackie Woods and other JCC staff present

OPEN MEETING

Call to Order and Roll Call

The chair called the meeting to order at 10:01, and took roll call.

Approval of Minutes

The advisory body did not approve minutes at this meeting.

DISCUSSION AND ACTION ITEMS (ITEMS 1-4)

Item 1

Chair's Report

Presenter: Hon. Sheila F. Hanson, Chair

Report: Judge Hanson welcomed members to the meeting and provided an update since the last meeting, only two weeks prior.

The nominations deadline is today, June 5 to fill vacancies within the Judicial Council's advisory bodies. She encourages anyone interested in applying to do so.

There are two workstreams requesting extensions on their estimated completion dates. The Disaster Recovery workstream, also presenting today, is requesting an extension to December 2020. Additionally, the Identity and Access Management workstream is

requesting an extension to December 2020 as they continue to draft their findings recommendations for presentation to this committee later this year. There were no member objections to these extensions and they were approved. Staff will amend the annual agenda.

Item 2

Innovation Grant Showcase: Remote Video Appearances

Receive a presentation from Placer Superior Court on their Remote Appearances System, created using awarded funds from the Court Innovation Grants program.

Presenter: Mr. Jake Chatters, Court Executive Officer, Superior Court of Placer County

Report: Mr. Chatters provided the committee an update on Placer County's Innovation Grant project, Integrated Remote Appearance System. The goal was to create an end-to-end solution that replicates the court experience, provide heavy court control, and minimize impact on court users and staff. He also noted this solution was developed pre-COVID 19.

There is a single point of entry and control for courtroom proceedings using Evergreen Cypress MCU, CO-Turn Harden application, and Compunetix Companion server. VCourt: ATI is used to minimize number of systems and controls necessary for courtroom staff. This is all integrated with the court's various courtroom audio/visual systems. Users have the ability to connect from anywhere on any device. Also, this is integrated with the court case management system and online appointment system. The planned pilot implementation spanned December 2019 to March 2020 and included self-help appointments, review hearings (transfer of Probation and Drug Court), mental health hearings from State hospitals, victim impact statements, and civil (small claims, unlawful detainer, and civil harassment). Due to court operations modifications because of COVID 19, some hearing types were not being held; however, eligible hearing types expanded to cover criminal, family law and expanded civil.

Item 3

Workstream Spotlight: Disaster Recovery Initial Pilot and Knowledge Sharing

Receive an overview of the workstream's recent progress.

Presenter: Mr. Paras Gupta, Workstream Executive Sponsor

Report: Mr. Gupta reported on the Disaster Recovery Phase II workstream using IG: Cloud-Based Disaster Recovery. Project goals were to use cloud solutions; reduce infrastructure footprint; collaborate on solutions; gain efficiencies using local resources; hold knowledge sessions for adoption; and reduce interruption to court services.

Monterey Superior Court leveraged the Innovations Grant they received 3 years and are working with courts of all sizes on Phase II. In progress all critical services could be taken to the cloud, but the telephone system is still under review.

Some challenges are costs; ongoing funding; focus on disaster recover and not cloud hosting; current technology investment; and building internal resources knowledge to own and support. Building blocks to get to the cloud: court facilities & connectivity; local infrastructure; storage, replication solution, templates and automation.

Mr. Brian Damschen, project manager in Monterey Superior Court explained that it's important to assess and leverage your current situation and products. With virtualization platforms it's important to make sure you can work with evolving products. You will need to make sure your secure as you connect to the cloud. Storage has cold and warm tiers, Monterey found warm tiers were fairly cost effective and offer more options. Replication should leverage existing cloud, consider recovery time objectives (RTO), and make sure it's simple. With automation, run books specific for each service, infrastructure as code for quick deployments, and use creative scripting.

Item 4

Liaison Reports

Reports from members appointed as liaisons to/from other advisory bodies.

Presenters:

Report: Judge Culver: COVID working group has a new document that will offer information for the branch.

Mr. David Yamasaki: The Data Exchange workgroup has been active working on new exchange regarding sex offenders with the Department of Justice. Also, technology solutions that courts are adopting during pandemic is very encouraging.

Justice Mauro: 5 rules proposals out on the courts website and ends June 7. Signage and technology grant funds deadline is June 30.

Judge Groch: Education is developing new was for judicial education during pandemic. Working on more webcast and podcast training. They continue to deliver education.

A D J O U R N M E N T

There being no further business, the meeting was adjourned at enter time.

Approved by the advisory body on July 8, 2020.