

# Tactical Plan for Technology Update for 2025-26

**Hon. Sheila Hanson**, *Chair, Information Technology Advisory Committee*

**Brian Cotta**, *CEO, Fifth Appellate District Court of Appeal; Tactical Plan Workstream  
Member*

---



# Agenda

Governance and alignment

Workstream members and timeline

Key Considerations

Tactical Plan Initiatives

Next steps

# Branch Vision for Technology

Through collaboration, innovation, and initiative at a branchwide and local level, the judicial branch adopts and **uses technology to improve access to justice** and provide a broader range and higher quality of services to litigants, attorneys, justice partners, and the public.

*Judicial Branch Strategic Plan for Technology*

# Technology Governance





# California Courts Connected


The California Courts Connected technology framework represents a model of the foundational systems needed to operate courts and how those systems can be extended to provide digital services for the public and justice system partners.



## Foundational Systems

Operational Efficiencies


- Case Management System
- Electronic Records Management
- Jury Management
- Courthouse
- Facilities Management
- Financials
- Human Resources
- Collaboration & Office Tools

## Integrations

Collaboration and Sharing

- Branch & Court Development
- State & Local Partnerships


## Public & Partner Services

Self-Service

- Self Help
- Forms
- Filings
- Case Records
- Notifications
- Payments
- Jury Service
- Proceedings
- Dispute Resolution
- Customer Service
- Branch Solutions

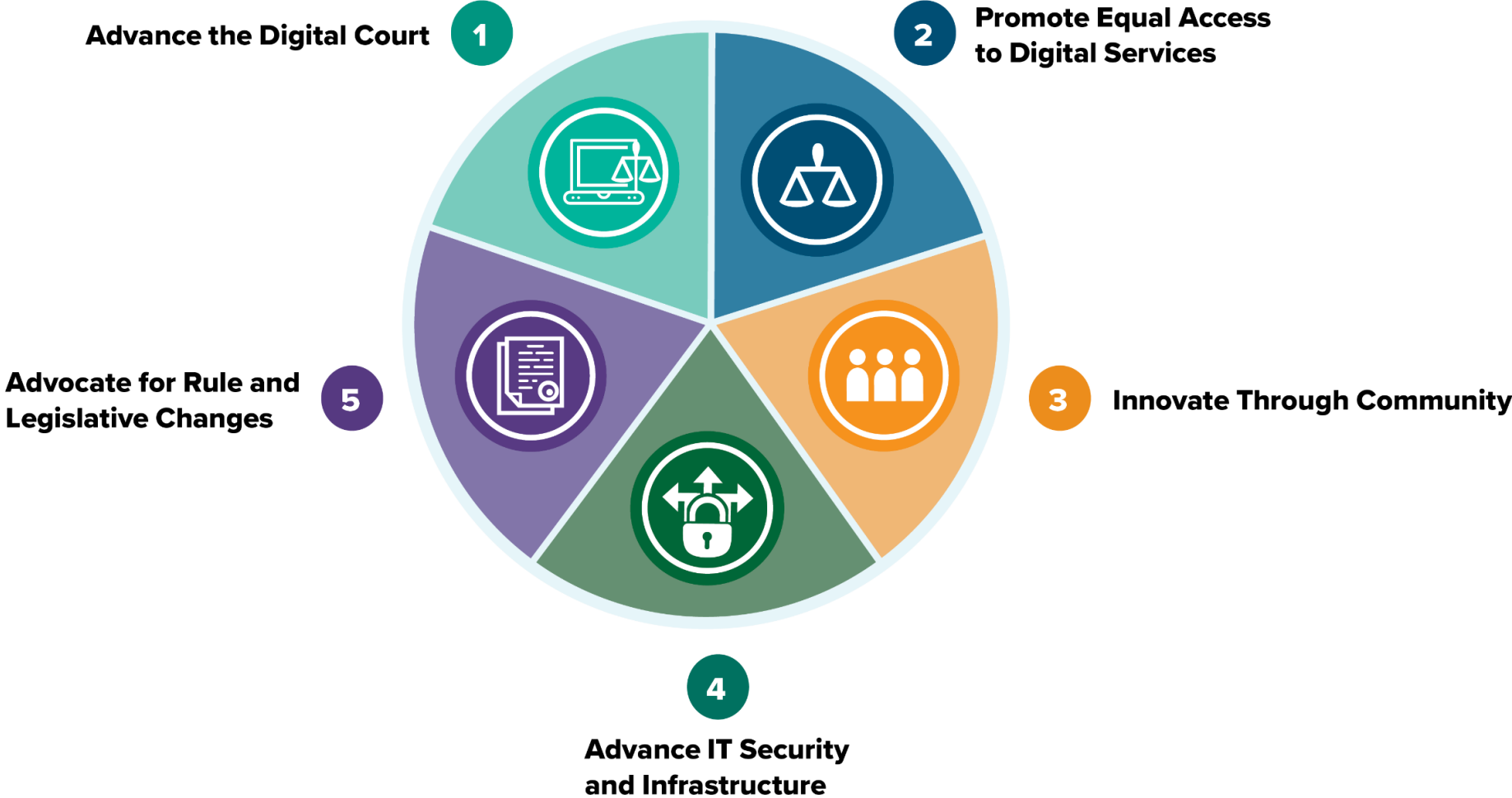
Live Interaction

Enhanced Language Access




Security & Infrastructure

# Strategic Plan Alignment



# Tactical Plan for Technology 2025 - 2026

# Workstream Members

Representing various court functions, sizes, and demographics.

**Workstream Executive Sponsor:** Hon. Sheila F. Hanson, Superior Court of Orange County  
**Technology Committee Liaison:** Hon. Kyle S. Brodie, Superior Court of San Bernadino County

<b>Name (alphabetized)</b>	<b>Court/Agency</b>	<b>Title/Position</b>
<b>Tim Cool</b>	Riverside	Chief Information Officer
<b>Brian Cotta</b>	5 <sup>th</sup> District Court of Appeals	Court/Clerk Executive Officer
<b>Amy Downey</b>	Madera	Assistant Court Executive Officer
<b>Jerame Evans</b>	Nevada	Information Technology Director
<b>Todd C. Eyster</b>	3 <sup>rd</sup> District Court of Appeals	Assistant Court Clerk/Executive Officer
<b>Bob Fleshman</b>	Napa	Court Executive Officer
<b>Hon. Terri Flynn-Peister</b>	Orange	Judge
<b>Jason Galkin</b>	Riverside	Court Executive Officer
<b>Hector Gomez</b>	3 <sup>rd</sup> District Court of Appeals	Court Technology Manager
<b>AJ Guzman</b>	Sutter	Chief Information Officer
<b>Greg Harding</b>	Placer	Chief Technology Officer
<b>Carrie Holmes</b>	State Bar Representative on ITAC	Executive Director of Center for Access to QDROs
<b>Alex Lesberg</b>	4 <sup>th</sup> District Court of Appeals	Court Technology Manager
<b>Scott Lindsay</b>	Kings	Information Technology Manager
<b>Hon. Kimberly Menninger</b>	Orange	Judge
<b>Luis Olachea</b>	Los Angeles	Deputy Chief Information Officer
<b>Quim Perez</b>	2 <sup>nd</sup> District Court of Appeals	Court Technology Manager
<b>Neal Taniguchi</b>	San Mateo	Court Executive Officer
<b>Hon. Michelle Williams Court</b>	Los Angeles	Supervising Judge



# Tactical Plan Timeline

Workstream  
Introduction

Initial  
Initiative  
Review

Subteam  
Review

Roadshows  
and Public  
Comment  
Period

Final Draft  
Review

Judicial  
Council

April – May 2024

June – September 2024

October – November 2024

Advisory  
Body  
Review  
January 2025

April 2025

# Key Considerations

- Have **branchwide impact**
- Expand **online services**
- Focus on supporting **access to justice**
- Have significant dollar and business **value**
- Need financial or strategic **advocacy**
- Maintain momentum of **innovation**

# Tactical Plan Initiatives



## Foundational Systems

- Case Management System Modernization and Improvement
- Expanded Use of Electronic Records
- Enterprise Resource Management



## Integrations

- Shared Integrations



## Public Partner Services

- Remote Appearances
- Electronic Evidence Management
- Language Access Technology



## Data & Governance

- Modernize Rules and Legislation
- Data Analytics: Governance and Sharing



## Security & Infrastructure

- Network Infrastructure
- Modern Hosting Solutions
- Disaster Recovery and Business Continuity
- Identity Management
- Branchwide Information Security



## Emerging Technology

- Emerging Technology Program

# Discussion Highlights



**Electronic Evidence Management:** Streamline evidence handling, update laws, and implement secure, scalable technology solutions.



**Language Access Technology:** Expand remote interpreting, voice-to-text, and multilingual tools to improve access for non-English speakers.



**Disaster Recovery:** Enhance court disaster recovery to ensure timely system restoration and minimal disruption.



**Branchwide Information Security:** Secure court data with unified policies and ongoing risk management.

# Emerging Technologies Program



Identify and implement innovative technologies to improve court operations, enhance public access, and support the judicial branch's long-term strategic goals

## Examples:

- Artificial intelligence
- Secure digital records
- Augmented and virtual reality for evidence presentation
- Cybersecurity enhancements



# What's changed?

- ✓ **Updated existing initiatives** to reflect branch progress  
*Key concepts are still relevant and did not change*
- ✓ Introduced a **new initiative** focused on Emerging Technology
- ✓ Continued use of **plain language** to ensure understanding by diverse audiences  
*From technologists to CEOs; and legislators to the public*

# Next Steps

- November- Branch and public comment
- December- Address feedback
- January/February- Committees review
- April 2025- Judicial Council considers adopting

**Thank you!**



# Information Technology Advisory Committee 2025 Annual Agenda Discussion

---

November 20, 2025



# Branch Vision for Technology

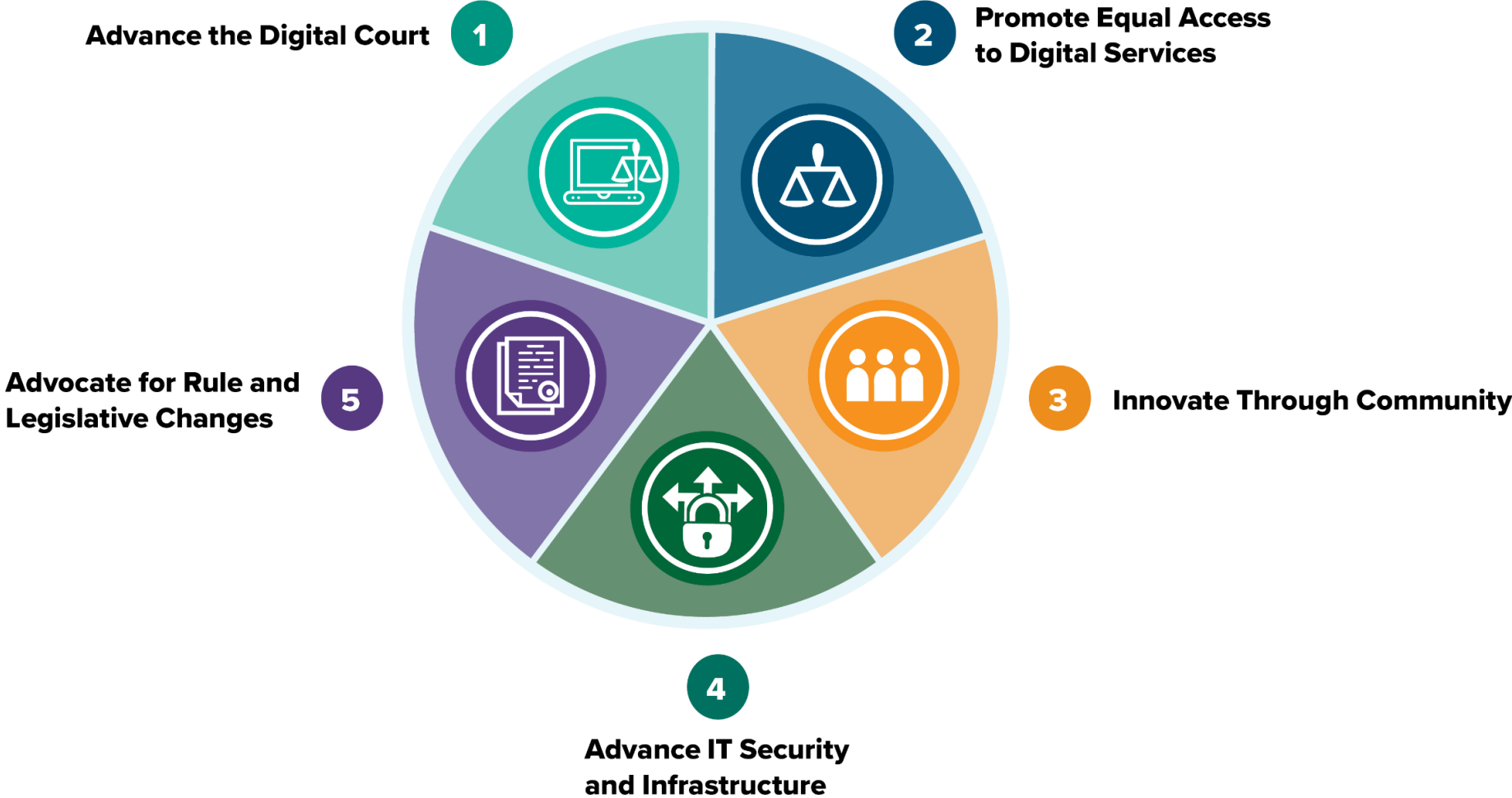
Through collaboration, innovation, and initiative at a branchwide and local level, the judicial branch adopts and **uses technology to improve access to justice** and provide a broader range and higher quality of services to litigants, attorneys, justice partners, and the public.

*Judicial Branch Strategic Plan for Technology*

# Technology Governance



# Strategic Plan Alignment



# Tactical Plan 2023-24



## Foundational Systems

Courts require foundational systems that enable judicial officers, court operations, and administrative units to effectively perform their work.

- Case Management System Modernization and Improvement (1)<sup>1</sup>
- Expanded Use of Electronic Records (1, 2)
- Enterprise Resource Management (1)



## Shared Solutions

Reusable integration frameworks allow courts to create efficiencies between state and local partners and share common digital services across courts.

- Shared Integrations (1, 2, 3)



## Public and Partner Services

Courts strive to meet the needs of the public and partners in the justice system using enhanced digital solutions that accommodate language access needs.

- Enhanced Self-Help Services (1, 2)
- Electronic Evidence Management (1, 2)
- Remote Appearances (1, 2, 5)
- Language Access Technology (1, 2)



## Security & Infrastructure

A modern, secure, and highly available technical infrastructure is needed for courts to provide access to internally and externally facing applications.

- Network Infrastructure (4)
- Disaster Recovery and Business Continuity (4)
- Modern Hosting Solutions (4)
- Identity Management (4)
- Branchwide Information Security (4)



## Data & Governance

Continual evaluation of rules and laws, along with the use of data analytics, helps identify opportunities to improve service delivery and remove barriers to access.

- Modernize Rules and Legislation (5)
- Data Analytics: Governance and Sharing (1, 3)

# About ITAC's Annual Agenda



**Outlines & authorizes ITAC's work for the year**  
(JCTC approves and monitors)



**Derived from** branch *Strategic and Tactical Plans* for Technology;  
as well as identified emerging needs



Each **workstream or subcommittee** has an ITAC Executive Sponsor or  
Chair to help define the effort and is responsible for completion



Annual agenda **may be amended** during the year, if needed

# 2024 ITAC Annual Agenda

[2024 ITAC Annual Agenda](#)

## Workstreams

- ✓ Advancing the Hybrid Courtroom **(still needs to sunset)**
- ✓ Electronic Evidence, Phase 2
- ✓ IT Modernization Program for FY 2023-24
  - IT Modernization Program for FY 2024-25 **(in progress)**
  - Tactical Plan for Technology Update for CY 2025-26 **(in progress)**
  - Electronic Evidence, Phase 3 **(not started)**
  - Exploring Systems for Providing Public Access to Court Records **(not started)**

## Standing Groups

- ✓ Rules & Policy Subcommittee
- ✓ Joint Information Security Governance Subcommittee
  - Support Efforts to Understand Emerging Technology (e.g., AI) Impacts on the Courts **(not started)**

FY = fiscal year; CY = calendar year

# 2025 Annual Agenda Planning

## Standing Groups

- Rules & Policy Subcommittee
- Joint Information Security Governance Subcommittee
- ~~Support Efforts to Understand Emerging Technology (e.g., AI) Impacts on Courts~~

## Carryover Workstreams

- IT Modernization Program for FY 2024-25 **(in progress)**
- Tactical Plan for Technology Update for CY 2025-26 **(in progress)**

## New Workstreams (or not started)

- IT Modernization Program for FY 2025-26
- Advancing the Hybrid Courtroom, Phase 2
- Supporting the Exploration of AI for Use in Courts
- Electronic Evidence, Phase 3
- Exploring Systems for Providing Public Access to Court Records

## Other ideas?