Information Technology Advisory Committee (ITAC)

Public Business Meeting
June 21, 2019 Teleconference

Hon. Sheila F. Hanson
Chair, Information Technology Advisory Committee

Administrative Matters

I. Open Meeting

- Call to Order, Roll Call

- Approve Minutes

  - April 15 (in person)

DRAFT Minutes are in the materials e-binder.

II. Public Comment

Item 1. Chair Report

Hon. Sheila F. Hanson
Chair, Information Technology Advisory Committee

There are no slides for this item.

REPORT

Item 2. Judicial Council Technology Committee Update

Hon. Marsha Slough
Chair, JCTC

There are no slides for this item.

Item 3a. Branch Budget Update

Mr. Zlatko Theodorovic
Director, Budget Services

There are no slides for this item.

REPORT

Item 3b. FY 2019/20 Technology BCP Update

Ms. Heather Pettit
Chief Information Officer

Advance to the next slide for this report.

In Proposed Budget

- Case Management System Replacement
- Phoenix System Roadmap
- Digitizing Documents for Courts – Phase 1
- Data Analytics & Futures Commission IT Directives
  Which brings together:
    - Data Analytics / Business Intelligence
    - Identity Management (Limited Scope)
    - IT Futures Commission Directives
      in areas of remote video, intelligent chat, voice-to-text translation

Item 3c. FY 2020/21 Technology BCP Update

Ms. Heather Pettit
Chief Information Officer

Advance to the next slide for this report.

Updated List of Proposed Topics

- Digitizing Court Documents

- IT Modernization *(combined and includes)*
  - Pilot Next-Generation Hosting Concepts at 1+ Court
  - Disaster Recovery (Initial Funding)
  - Modernization of Judicial Council Forms Technology (Intelligent Forms)
  - Productizing Court Innovations

FY20-21 BCPs
Approval Timeline

May	Review, approve, prioritize BCP Concepts by JBBC
May – June	Draft full BCP
July	Approval of prioritized BCPs by Judicial Council
August	Submit BCP to Budget Services for review and refinement
September	Submit to Department of Finance

Next steps

FY19/20 BCPs:

- Await budget signature
- Begin preparations to receive funding, pending approval

FY20/21 BCP Concepts:

- Present to Judicial Council (mid-July) for approval to develop into full BCPs

Item 4. 2019 Annual Agenda – Date Extension Requests

- Futures Commission Directive: Voice-to-Text Language Services Outside the Courtroom

- E-Filing Strategy

- Identity and Access Management Strategy

There are no slides for this item.

ACTION REQUIRED

Item 5. Self-Represented Litigants (SRL) E-Services Workstream Sunset

Mr. Brett Howard
Workstream Program Manager

Mr. Mark Gelade
Supervisor, Information Technology

Advance to the next slide for this report.

SRL e-Services Workstream

Final Status Report

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Our Charge

- **Provide input** toward an SRL E-Services budget change proposal (BCP) for funding

- **Develop requirements** for branchwide SRL e-capabilities

- **Determine options for implementing** a branch-branched SRL e-services website (portal) joining branch, local court, vendor resources

- **Issue a Request for Proposal** (RFP) to support implementation

- **Operationalize program support** within JCIT

At completion of these objectives, seek approval to sunset the workstream.

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Workstream Timeline

- Workstream kickoff and membership formed March/April 2016

- 2016: Focused on discovery, research and education

- 2017: Request for Information (RFI) and Budget Change Proposal (BCP)

- 2018: Request for Proposal (RFP) and observing Digital Service Pilot

- 2019: Final RFP reviews

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Workstream Deliverables

- Issued Request for Information (RFI)

- Awarded BCP funding for FY18-19 ($3.2M) and FY19-20 ($1.3M)

- Issued RFPs:
  - Open Source (Drupal) Web Content Management
  - Visual & Interaction Design
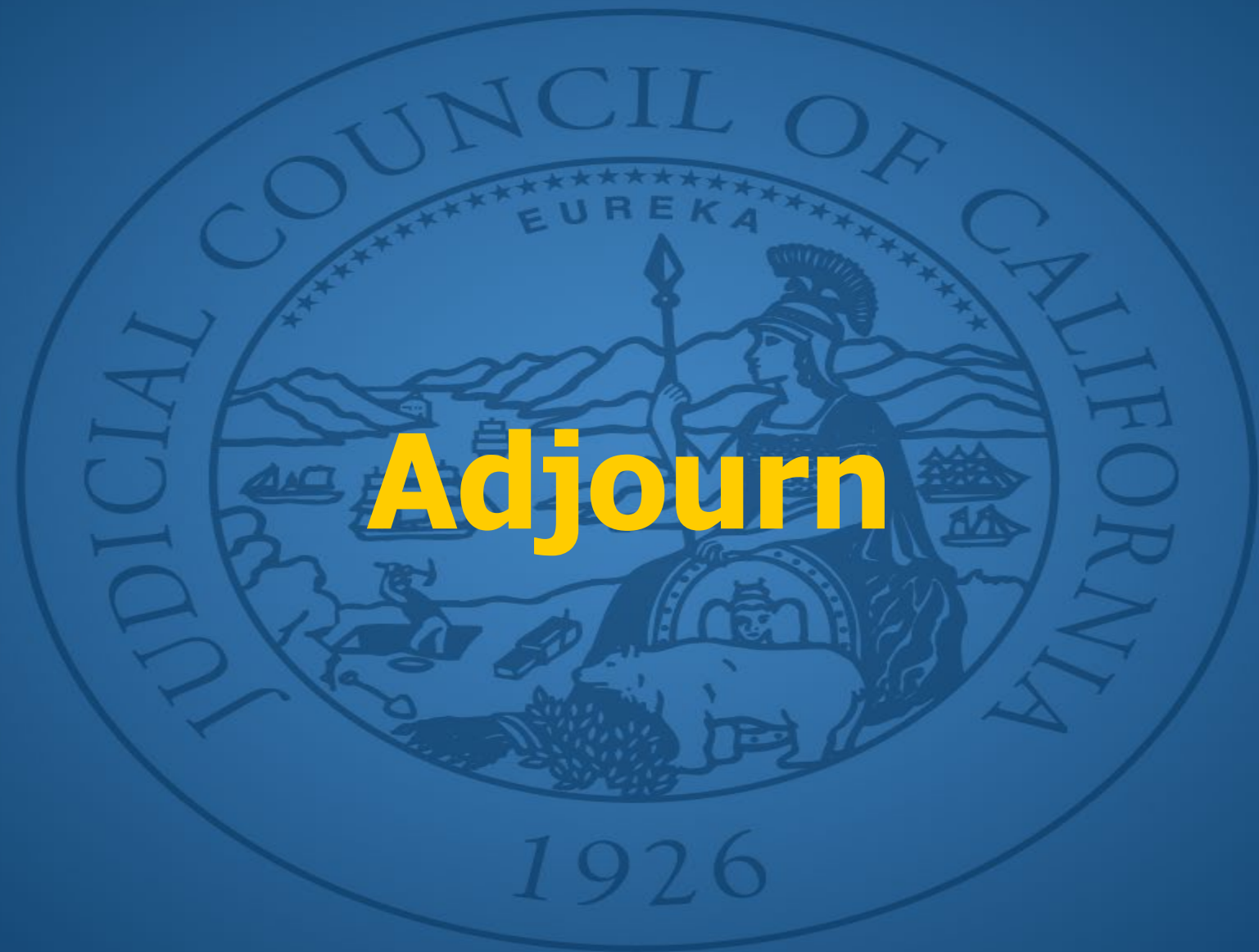 - Interactive Instructional Content

Thank You!

Hon. Michael Groch – Sponsor
Hon. James Mize – (Former) Sponsor
Hon. Robert Freedman – (Former) Sponsor
Mr. Brett Howard – Project Manager

Hon. Erica Lew (Santa Clara)	**Ms. Maria Livingston** (Orange)
Hon. Jackson Lucky (Riverside)	**Mr. Terry McNally** (Kern)
Hon. Michael Mattice (Solano)	**Ms. Jeannette McSkane** (Orange)
Mr. Adam Creiglow (Marin)	**Mr. Snorri Ogata** (Los Angeles)
Ms. Mylene De La Rosa (Orange)	**Mr. Darrel Parker** (Santa Barbara)
Ms. Margaret Hagen (Stanford Lab)	**Ms. Lollie Roberts** (Sacramento)
Mr. Doug Jones (San Luis Obispo)	**Mr. Chris Stewart** (Sacramento)
Ms. Heather Pettit (JCC)	**Ms. Kyanna Williams** (JCC)
Mr. Mark Gelade (JCC)	**Ms. Diana Glick** (JCC)

Comments and Action

- Discussion?

- **Action Requested:**
  The workstream requests approval to sunset the SRL E-Services Workstream.

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Adjourn