



JUDICIAL COUNCIL OF CALIFORNIA

INFORMATION TECHNOLOGY
ADVISORY COMMITTEE

www.courts.ca.gov/itac.htm
itac@jud.ca.gov

INFORMATION TECHNOLOGY ADVISORY COMMITTEE

MINUTES OF OPEN MEETING

June 22, 2018

10:00 AM to 12:00 PM

CONDUCTED BY ELECTRONIC MEANS AND RECORDED

Advisory Body Members Present:	Hon. Sheila F. Hanson, Chair; Hon. Louis R. Mauro, Vice Chair; Mr. Brian Cotta; Hon. Julie R. Culver; Hon. Tara Desautels; Mr. Jason Galkin; Ms. Alexandra Grimwade; Hon. Michael S. Groch; Mr. Paras Gupta; Hon. Kimberly Menninger; Hon. James Mize; Mr. Snorri Ogata; Mr. Darrel Parker; Hon. Alan G. Perkins; Hon. Peter Siggins; Hon. Bruce Smith; Ms. Jeannette Vannoy; Mr. Don Willenburg; Hon. Daniel J. Buckley; Mr. David H. Yamasaki
Advisory Body Members Absent:	Assemblymember Marc Berman; Hon. Samantha P. Jessner; Hon. Jackson Lucky; Mr. Terry McNally; Hon. Joseph Wiseman
Others Present:	Hon. Gary Nadler; Mr. Oyung; Mr. Patrick O'Donnell; Ms. Jamel Jones; Ms. Fati Farmanfarmaian; Ms. Nicole Rosa; Ms. Jackie Woods; and other JCC staff present

OPEN MEETING

Call to Order and Roll Call

The chair called the meeting to order at 10:00 AM and took roll call.

Approval of Minutes and Public Comment

The advisory body reviewed and approved the minutes of the April 30, 2018 Information Technology Advisory Committee meetings. No public comment.

DISCUSSION AND ACTION ITEMS (ITEMS 1-8)

Item 1

Opening Remarks and Chair's Report

Presenter: Hon. Sheila F. Hanson, Chair

Update: Judge Hanson welcomed members and provided her updates.

First, she provided updates on ITAC's progress to meet the Chief's directives related to the Futures Commission report. The 3 directives currently assigned to ITAC are: intelligent chat for self-help services, voice-to-text language services outside the courtroom, and remote video appearances for most non-criminal hearings. All 3 directives now have executive sponsors, business leads, and project managers assigned. Each

have held orientations with lead members to introduce them to their project and discuss an approach, set expectations, and identify next steps. Remote video and intelligent chat leads have reached out to the branch to solicit volunteers and expect to have membership formalized soon. All teams are revisiting and updating workplans developed by the CIO members last year, considering the changing technology and budget opportunities. Lastly, the budget change proposal requesting funding for Futures directives will go to the Judicial Council as part of their July meeting to decide if it will move forward to the Department of Finance for Fiscal Year 19/20 funding.

Judge Hanson announced that there are two upcoming retirees from ITAC. Mr. Terry McNally, Chief Executive Officer of the Superior Court of Kern County is retiring after 25 years with the branch. Additionally, Mr. Patrick O'Donnell, Principal Managing Attorney at the Judicial Council and ITAC's lead staff attorney will be retiring in October 2018. She thanked both for their service and commitment to ITAC and the branch.

Item 2

Judicial Council Technology Committee Update (JCTC)

Update on activities and news coming from this internal oversight committee.

Presenter: Hon. Gary Nadler, Vice-chair, JCTC

Update: Judge Nadler provided updates on behalf of Justice Marsha Slough, Chair, JCTC. Since the April 30 ITAC meeting, JCTC has held two telephonic meetings on May 14 and June 11; and an education session on May 23. ITAC updates were provided at each meeting. On May 14 the JCTC evaluated and ranked the potential technology BCPs and then provided prioritization to the JBBC. At the May 23 meeting the final report and deliverables from the Intelligent Forms Workstream was reviewed and approved, including next steps. Also, at the May 23 meeting, the Video Remote Interpreting Workstream sponsor provided an update and shared program milestones. Last, there was an overview of the Ability-to-Pay Tool program currently in development; this updated was presented by the Judicial Council Criminal Justice Services office.

At JCTC's June 11 meeting, there was a proposal to consider extending the use of funding approved by the Judicial Council in support of the V3 case management system. This funding will allow V3 courts to finish the transition off the V3 legacy system. The proposal was approved by the Trial Court Budget Advisory Committee (TCBAC) in May. This proposal is to extend use of pre-approved funding for an additional year (no new funding added). JCTC voted in favor of the proposal, which will now be recommended to the Judicial Council at its July meeting. Additionally, the JBBC's BCP prioritization for FY 19/20 will be heard at the same meeting.

Lastly, the Strategic Plan Update Workstream has been busy working and meeting since December 2017. Judge Hanson serves as an advisory member to ensure linkage to the Tactical Plan Workstream. The workstream has now examined and revised the 4 goal areas. A draft is nearing completion and will be shared for branch comments. The team expects to finish and present the final document to the Judicial Council by end of 2018.

Item 3

Branch Budget Update (Report)

Update on the status of the branch budget, along with any technology-related discussions with the Department of Finance and/or with Legislators.

Presenter: Mr. Zlatko Theodorovic, Director, Budget Services

Update: Mr. Theodorovic advised ITAC that the budget is expected to be signed within the week. This budget includes \$280 million in new funding for operations, \$1.3 billion for capital construction, and funding for a new self-help litigants e-services web portal. There is also funding for online traffic adjudication and ability-to-pay calculator that will pilot in 8 trial courts. The California Court Protective Order Registry (CCPOR) was also funded to extend to all 58 courts. There will be meetings over the summer with Department of Finance and Department of Technology to restate their support for the branch IT projects and address questions raised this past spring around unfunded case management and digitizing paper BCPs. Mr. Rob Oyung added that of the FY19/20 BCPs, the JBBC agreed to move forward with 5 technology BCPs, 3 were from this past FY and not included in the budget (CMS, digitizing documents, and upgrading Phoenix system). The two new BCPs are: 1) data analytics coupled with support for the second phase of identify management; and 2) additional funding for the Futures Commission projects.

Item 4

Senate Bill 384 Sex Offender Registry (Information Item)

Update on the impacts to court technology of changes required by SB 384 and planned by the California Department of Justice (CA DOJ) to process sex offenders.

Presenter: Ms. Kathleen Fink, Manager, Information Technology

Information: Ms. Fink provided an overview of SB-384. The bill establishes 3 tiers of registration to be effective January 1, 2021. They are based on specified criteria for periods of at least 10 years, at least 20 years, and life conviction of specified sex offenses. Five years for tier one and 10 years for tier two for adjudication of a ward of the juvenile court. The bill also provides for a termination process via petition to the court. The California Department of Justice (CA DOJ) is working with the Court Executive Advisory Committee (CEAC) on court impact. Disposition exchanges with the CA DOJ must be updated to include tier level and the CA DOJ is planning to retire "ATDR" Disposition reporting exchange and move partners to the NIEM-compliant CA DOJ Direct Web Service. CA DOJ is looking for ways to improve the completeness of its disposition data and is working with CEAC to find ways to do so.

Item 5

Ability-to-Pay Tool Program Overview (Information Item)

Receive an introduction and overview of the Ability-to-Pay tool program, currently in development.

Presenters: Ms. Shelly Curran, Director, Criminal Justice Services
Ms. Martha Wright, Supervising Analyst, Criminal Justice Services

Information: Ms. Curran and Ms. Wright provided slides in the materials that outline this Judicial Council project funded by a US DOJ “Price of Justice” grant award for October 2016 – 2019. The focus is to develop an ability-to-pay tool with focus on traffic infractions. There are 5 partner courts and a traffic working group in the development phase of project. RFP selection is expected July 2018. The modules will include: defendants, judges, payments, integration to CMS, data point collection and administrative. Next steps will be to continue development and integration work; aiming for late summer deployment; continuing to monitor State Trailer Bull status; and to plan for future turnover, potential enhancements and on-going maintenance.

Item 6

Court Information Officer Member Update (Report)

Report from the Court Information Officer (CIO) members regarding their debrief with the ITAC Chairs following the last in-person ITAC meeting.

Presenters: Mr. Paras Guptas, Court Information Officer, Superior Court of Monterey County
Mr. Brian Cotta, Assistant Court Executive Officer, Fifth District Court of Appeal

Update: Mr. Cotta explained the purpose of this post-ITAC meeting session is for the CIOs to debrief with ITAC chairs and JCIT staff. Discussions pertain to technical subject matter, and next steps in the workstream process. These have been good high-level working sessions and discussed shaping for phase 2 of the next-generation hosting and disaster recovery efforts. Also discussed were a cost recovery e-filing model and another branch IT event. Mr. Cotta explained in more detail the next-generation hosting and disaster recovery (see slides).

Mr. Gupta provided additional information on disaster recovery, explaining backup systems are important for the courts to have in place. Monterey Superior Court has a grant for cloud-based recovery and they can be a model for disaster recovery in the cloud for other courts. They did an RFP for vendors to show them current options. Three vendors responded: e+, Infiniti, and Dell EMC and all three are qualified to provide the necessary services to work with potential cloud vendors MS Azure or Amazon Web services. A May 2018 vendor presentation was attended by 32 people (11 in person and 21 online). Next steps include issuing an Intent to Award.

Item 7

Branch IT Technical Symposium Planning (Discussion)

Brainstorming session on potential topics to inform planning of a judicial branch technology symposium.

Presenter: Mr. Robert Oyung, Chief Operating Officer

Mr. Oyung asked members to share structure ideas and topics for a branch technology symposium. This would be a one-day event in October with the focus more on technical topics. One suggestion was to have a court showcase their next generation and/or cloud hosting solution. Another was to have Monterey share their progress in their disaster recovery grant project. Other suggestions: online dispute resolution, data analytics demonstration, data security, advancements in technology and physical plans security. Also, a section on policy, laws and rules; a showcase of innovation grants that are exportable that courts could adopt, update; reports from completed workstreams; and what the future of courts looks like especially around artificial intelligence (AI). Additional suggestions were for a demonstration on court interfaces or CCPOR, an update on technology contracts, highlighting branch technology accomplishments since the last summit as well as justice partner access progress. Members would like to have some vendor involvement but prefer more internal dialogue; also suggested to structure the event to highlight today and future. The agenda will be drafted and sent to courts and members to review.

Item 8

General Updates/New Business

Members are invited to highlight key accomplishments since the December meeting or other new business.

A D J O U R N M E N T

There being no further business, the meeting was adjourned at 12:00 PM.

Adjourn

ITAC Meeting Schedule for 2018

- July 2 (teleconference)
- August 27 (in person)
- October 26 (teleconference)
- December 3 (in person)

Important Dates:

- July 9 – Judicial Council Technology Committee Meeting (teleconference)
- July 19-20 – Judicial Council Meeting
- December 10-12 – eCourts Conference
(Note: Travel/registration expenses are the responsibility of the attendee.)

Approved by the advisory body on enter date.