



1707938

Service Work Order

Identification

SWO #	1707938	Request Type	Electrical
Job Status	Open	Customer Survey	
Job Status Notes		Ant Complete Date	12/13/2021 06:38:52
		Func Complete Date	
Max. Authorized Cost	\$0.00		
Invoice Amount	\$0.00		
Original Reference Number			

Work Contact	Job Status Notes	History	Created By	Created D/T
Contact Name XXX	Comment			
Contact Email				
Contact Number (415) 865-XXXX				

Requestor

Requestor Name XXX	Requestor Email
Requestor Number (415) 865-XXXX	

Problem Description

Work Type FM - Facility Modification	Cost Type Cost Plus	Progen Project
Work Location	Request Priority 3 - Recommended	
Building ID ##-##	Building Oracle ID ABCD	
County Alameda	Respond By 4 - Within One Week	
	Request Cost Estimate More than \$1500	
FMU District ##	Region NORTH	
JOC Zone #	Project Manager XXX	
Floor/Space ALL	Delegation <input type="checkbox"/>	
Location In Building Test		
Repair/Enhancement Repair		
Work Description Test for FM		
Additional Description		

Service Request

Request ID	Request Date	Contact Person	Contact Number	Request Type
1707938	08/31/2021 04:26:04			Electrical

Assigned To

Name Alameda County	Organization Type County
Hierarchy Path \Organizations\Counties\Alameda County	

Assigned to Person

Last Name	Organization
First Name	eMail

Dates

Response Date	SWO Opened 08/31/2021 16:26:55
SWO Due Date 12/13/2021 06:38:52	SWO Forwarded

SWO Accepted
 SWO In Work
 SWO Tech Complete
 SWO Functionally Complete
 SWO Closed
 SWO Deferred
 SWO Returned for Clarification

SWO Modified
 SWO Awaiting Invoice
 Sent to RS for Review
 SWO RS Review Complete
 SWO Returned to Service
 Provider for Clarification
 SWO Re-Opened

09/14/2021 07:38:55

Facilities Modification Project

ID FM-2000755
 Status FMCC Review
 Name Test

Justification		Design Status	15
Equity	30	Safety/Security	
Feasibility	15	Cost Benefit	0

FM Type			
Original Cost Estimate	\$0.00	Current Cost Estimate	\$0.00

Initial Funding Determination

Fund Code	XXX	Work Exclusivity	Court Exclusive
Object Code	XXX	Firm Fixed Price	No
Project Cost Center	XXX	Funding Responsibility	JCC
Court Code	01	Is Court Paying?	No
Fiscal Year	21	Maximum Authorized Cost	\$0.00

Rejected for Closeout

SWO Funding Determination

Work Type	Start Date	End Date	Funding Responsibility	Responsibility %	Charge Code
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Actual Cost Summary

Total Time Entry Hours	0.00
Actual Total Labor Cost	\$0.00
Labor Cost Factor	\$0.00
Actual Total Subcontractor Cost	\$0.00
Actual Total Materials Cost	\$0.00
	\$0.00
Total Other Invoice Cost	
Actual Total Cost	\$0.00
Actual PBC	\$0.00
Invoice Amount	\$0.00

Projected Cost Summary

Total Time Entry Hours	0.00
Total Labor Cost	\$0.00
Labor Cost Factor	\$0.00
Subcontractor Projected Costs	\$0.00
Material Projected Costs	\$0.00
Total Projected Costs	\$0.00
PBC Projected Total	\$0.00
Projected Invoice Amount	\$0.00

SWO Clarification History

Comments	First Name	Last Name	Date
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Source Information

Communication Type Tririga

Notifications Sent

Notification Subject	Date Sent	Internal Recipient
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PM Details

Recurrence	0.00	Priority
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PM Builder

ID	Name
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Person Entering Request into CAFM

Name	XXX -1007081	Created	08/31/2021 04:26:55
Work Phone	(415) 865- XXX	Email	

Converted From

SWO #	Created
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Converted By

Total Costs

Max. Authorized Cost	\$0.00
Invoice Amount	\$0.00
TotalCost	\$0.00

Labor Costs

Entry Date	Work Date	Work Performed By	Time Type	Description	Hours	Rate	Labor Cost	Labor Cost Factor	PBC	Actual Cost	Invoice Amount
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Total Labor Costs:

Subcontractor Costs				Proj Sub-		Proj Sub-		Sub- contrac		Actual Sub-	Sub-
Work				contractor		contractor		tor		contractor	contract or
Entry				Apply		Cost		PBC		Total	Invoice
Date	Date	Name		Cost	PBC	Mark-up		PBC	Mark-up		Amount

Total Subcontractor Costs:

Material Costs

				Projected	Total	Actual	Materials	PBC	Actual	Material
Entry				Rate	Project	Cost	Markup	Total	Total	Invoice
Date					Cost				Cost	Amount

Total Material Costs:

Other Invoice Costs

				Projected	Projected	Actual				
Entry				Invoice	Invoice	Invoice	Actual	Actual	Actual	Invoice
Date				to Apply	Cost	PBC	Cost	PBC	Total Cost	Total

Total Other Invoice Costs:

Assets			
ID	Name	Status	Description

Is there a specific asset associated with this SWO?

Work Details (RCA)

ID	Failure	Problem	Cause	Remedy	Description	
Resolution Description						
Time First Arrived on Site						
Time all Work Is Completed						
Customer Survey					Overall	
					Satisfaction	
SWO #	Work Type	Description	Work Location	Comments	Rating	Requested By
Related Documents						
Document Name			File Owner	Upload Date	Count	
Comments						
Comment			Created By	Reference Date	Comment Reference	
PM Builder Documents						
Document Name			File Owner	Upload Date	Count	
Procedure Steps						
Step Number		Procedure Text				