

JUDICIAL COUNCIL OF CALIFORNIA

QUESTIONS AND ANSWERS

**RFP Title: Support for On-Line Document Assembly Program
RFP-IT-2024-28-SB**

April 12, 2024

1. **QUESTION:** Does the Judicial Council of California anticipate increasing the number of Hotdocs interviews that can be e-filed?

ANSWER:

The superior courts make individual determinations regarding the availability of electronic filing, which in most courts is dependent on compatibility with local case management and electronic filing management systems. Each superior court that offers electronic filing publishes a list of electronic filing service providers from which the superior court will accept electronic filing submissions. The Judicial Council is interested in seeing the HotDocs programs made available to the public through an online platform that provides capability for electronically filing the documents and is compatible with generally available electronic filing service providers.

1. **QUESTION:** Attachment 2- Judicial Council Standard Terms and Conditions, Appendix C 1.5(b)(iii) says “[n]o Work shall be provided from outside the continental United States.” Can the Judicial Council provide more details of the type of work this language is intended to cover and/or circumstances under which the Judicial Council would approve work to be performed outside of the United States?

ANSWER:

This section applies specifically to entities that are in the possession of Judicial Council data through a contract for hosted services. Section 1.5(f) details that the Contractor shall, “ensure that any hosting facilities (including computers, network, data storage, backup, archive devices, and the data storage media) and disaster recovery facilities (if applicable) shall be located in the continental United States;”

Requests to possess, store, or process Judicial Council data outside of the continental United States will be rejected. Requests to perform work outside the continental United States that does not involve the possession, storage, or processing of Judicial Council data will be considered on a case-by-case basis.