

mproving the administration of justice is a quest without end. Nelson Mandela in his autobiography spoke of the long walk to freedom; his sentiments echo on the road to justice:

I have walked that long road to freedom. I have tried not to falter; I have made missteps along the way. But I have discovered the secret that after climbing a great hill, one only finds that there are many more hills to climb. I have taken a moment here to rest, to steal a view of the glorious vista that surrounds me, to look back on the distance I have come. But I can rest only for a moment, for with freedom come responsibilities, and I dare not linger, for my long walk is not yet ended.

The Next Fifty Years: 2000 to 2050

Overview



alifornia ever changes—a work in progress. But several developments seem inevitable: continued rapid growth in population, increased diversity with no ethnic majority, growth in the number

of languages in use (224 in 2000), new population centers that overshadow Los Angeles and the San Francisco Bay Area, and an increase in the numbers of youth and the elderly.

Public distrust of government and politics, cyclical economies, and inadequate infrastructure also appear likely. An array of socioeconomic problems will persist.

California courts, in addition to operating in this milieu, will be confronted with a set of traditional challenges ranging from caseload increases to deficient resources.

The judicial branch, through Judicial Council leadership, is preparing itself by strategic planning. There are multiple products of these preparations, but at the heart are the strategic goals.

At the intersection of judicial branch preparations and the contours of a future California is the fact that major trends and problems in California are beyond the power of the judicial branch to alter. Nonetheless, the judicial branch can follow, and has followed, the advice of futurists and strategists by positioning itself to be anticipatory and by fashioning a preferred future toward which to work.

There will be challenges or obstructions to implementing the major goals of the strategic plan, and some of these can already be anticipated in quality of justice, access and fairness, resources, administration, education, and technology. But each of these areas also offers opportunities for abundant improvements in the future administration of justice. e now move from the golden era of justice administration to the future of justice administration in the Golden State. What is the societal and governmental context in which the judicial branch is likely to function during the next half-century? As one thoughtful commentator has aptly remarked: "California is a work in progress. The state has experienced many periods of rapid growth and change over the past 150 years. There will be no pause for reflection at the millennium. Forces and trends are converging that will, by the middle of the twenty-first century, transform California into a very different state from the one we know today. How California will cope with the challenges it faces is far from clear."

Predicting the future is folly, but our thinking can be informed by an apparent consensus on several major characteristics of California in the decades ahead. 2

- ◆ *Population:* Continued rapid growth—doubling to more than sixty million persons by 2050, fueled largely by foreign immigrants with higher birthrates.³
- ◆ *Ethnic diversity:* No ethnic majority at the beginning of the century, but Hispanics pass whites as the largest group in the 2020s and probably become an outright majority before midcentury.⁴
- ◆ Language: The number of languages other than English spoken in California grows from 224 at the beginning of the century to even greater numbers.⁵
- Regionalism: The dominance of Los Angeles County and the San Francisco Bay Area as the most populous parts of the state is superseded by population growth in Orange County, the Central Valley, and the Inland Empire (Riverside and San Bernardino Counties).⁶
- ◆ *Age diversity:* The number of Californians under fifteen increases by more than 68 percent and the number over sixty by more than 154 percent, creating a growing population of dependent residents and a shrinking percentage of working-age Californians.⁷

A strong case also can be made for the following projections.

◆ Political distrust: The voter revolt expressed by the passage of Proposition 13 in the 1970s continues in the form of declining voter registrations, declining participation in elections by registered voters, term limits, and increased direct legislation by voters through the initiative process—all of which underscore citizen alienation from establishment politics and government.⁸

- Economy: California's economy continues the pattern of cyclical boom or bust, but the distribution of good times and bad times continues to vary significantly among the five major regions of California.⁹
- ◆ Infrastructure: At the beginning of the century, California ranks near the bottom among the fifty states in spending on infrastructure other than prisons: highways, number 48; higher education, number 37; public schools, number 31. The infrastructure is inadequate to accommodate the needs of the exploding population for roads, schools, sewers, water, bridges, and governmental buildings (including courthouses), but government officials are unwilling or unable to invest the funds necessary for adequate infrastructure.¹⁰

Closer to home for the judicial branch of government are socioeconomic trends projected for the coming decades: increased violence, continued illegal drug trade, persistent poverty cycles, weakening of the family, continued handgun availability, more children in poverty, more parental abdication of responsibility for children's conduct, and a widening gap between rich and poor.¹¹

At the doorstep of tomorrow's courthouses are these projected trends: caseload growth, prison overcrowding, insufficient court funding, escalating litigiousness, court-linked family needs, correction system failures, and deficient judicial compensation. The only bright spot is increased alternative dispute resolution. ¹²

Where to go from here? In the words of a perceptive observer who graduated from a California law school: "I would not presume to tell you *what* to think about the future. I will venture only thoughts on *how* to think about it." (Emphasis added.) 13

Preparations for the Future: Process

In many respects preparation for the future by California's judiciary began when Chief Justice Malcolm M. Lucas advised the State Bar in 1990: "We need to anticipate change and plan for action. We need to lead and not wait to be led into the next millennium." ¹⁴ Then followed a steady sequence of events (discussed in earlier chapters) of preparing for the future. They reflect *how* the judicial branch is thinking about the future.

◆ 1992—The Judicial Council adopts the first strategic plan for the judicial branch.

- ◆ 1993—The Commission on the Future of the California Courts concludes its work and publishes *Justice in the Balance*, 2020.
- ◆ 1994—The Judicial Council assesses and prioritizes the recommendations of the Commission on the Future of the California Courts.
- ◆ 1995–1996—The Judicial Council refines the strategic plan.
- ◆ 1997—*Leading Justice Into the Future*, the long-range strategic plan by the Judicial Council, is published for the first time.
- ◆ 1998—The emphasis shifts to local planning within the judicial branch of government.
- ◆ 1999—*Leading Justice Into the Future* is updated and revised.
- 2000—The Judicial Council adopts a multiyear planning cycle, integrating state and local planning efforts, and provides for action plans to implement strategic plans.

Preparations for the Future: Products

As the governing body of the judicial branch, the Judicial Council, by the end of the last century, had produced and revised a strategic plan consisting of missions both for itself and for the judicial branch of government, as well as guiding principles, goals, policy directions, and plans for implementation.

Although addressed previously in Chapter Four, the six strategic goals of the Judicial Council warrant reexamination here, for they validate the process of preparing for the future and bear on whether, as products of that process, they are adequate for the future.

Goal I. Access, Fairness, and Diversity All Californians will have equal access to the courts and equal ability to participate in court proceedings, and will be treated in a fair and just manner. Members of the judicial branch community will reflect the rich diversity of the state's residents.

Goal II. Independence and Accountability The judiciary will be an institutionally independent, separate branch of government that responsibly seeks, uses, and accounts for public resources necessary for its support. The independence of judicial decision making will be protected.

Goal III. Modernization of Management and Administration Justice will be administered in a timely, efficient, and effective manner that utilizes contemporary management practices; innovative ideas; highly competent judges, other judicial officers, and staff; and adequate facilities.

Goal IV. Quality of Justice and Service to the Public Judicial branch services will be responsive to the needs of the public and will enhance the public's understanding and use of and its confidence in the judiciary.

Goal V. Education The effectiveness of judges, court personnel, and other judicial branch staff will be enhanced through high-quality continuing education and professional development.

Goal VI. Technology Technology will enhance the quality of justice by improving the ability of the judicial branch to collect, process, analyze, and share information and by increasing the public's access to information about the judicial branch.¹⁵

Intersection: Courts and the Future

The major characteristics and trends forecast for California are largely beyond the control of the judicial branch of government. Courts cannot stem the tide of immigration, ethnic diversity, or the extensive use of languages other than English. Courts cannot alter the evolution of new regions in California as the exploding population creates new hubs other than San Francisco and Los Angeles. Courts cannot decrease the rise in either youths or the elderly among California's residents. Courts cannot compel greater citizen participation in elections or do much, if anything, to reduce citizen alienation from politics and government. Aside from specific judicial decisions that might have an economic impact, courts likewise can do little about economic cycles and varying regional impacts. And, aside from court facilities, courts can do little, if anything, about filling present or future deficits in infrastructure.

Even with issues more closely tied to the administration of justice it is difficult to perceive how the judicial branch can significantly impact growing violence, trade in illegal drugs, poverty, weakening of the family, handgun availability, parental default, or the gap between rich and poor. The same appears true for the following, all of which are driven by forces *external* to the courts: caseload growth, overcrowded prisons, insufficient funding, escalating litigiousness, court-related family needs, corrections failures, and inadequate judicial compensation.

This does not mean the judicial branch shall be paralyzed or without recourse. Confronted with an array of projections ranging from vast to specific that have the potential for enormous impact on courts, the preferred course is to determine *how* to think about the future, not *what* to think about the future.

At this point two key responses advocated by futurists and strategic planners are to (1) strategically position the institution by being anticipatory rather than reactive in identifying and confronting problems and (2) fashion a preferred future toward which to work while dealing with problems both anticipated and unforeseen.

California's judicial branch appears to have done just that in both the process and products of preparations for the future. The judicial branch has committed to achieving access, fairness, independence, accountability, modern administration, public service, and all the other values in its goals and will strive for success no matter what the future presents in terms of population explosion, diversity, intergenerational conflict, socioeconomic maladies, or their several possible companions. The value of these preparations is proven by the fact that progress is well under way in many areas of the strategic plan.

The following are among the more notable areas of progress since 2000 and the commencement of the new millennium. Each confirms the abiding dedication by the Judicial Council, with leadership by Chief Justice Ronald M. George and Administrative Director of the Courts William C. Vickrey, to *Leading Justice Into the Future*.

Court Facilities

Passage of the Trial Court Facilities Act of 2002, sponsored by the Judicial Council in conjunction with the California State Association of Counties, reversed more than 150 years of precedent by shifting governance, ownership, and maintenance of court facilities from local government to the state. This resolves one of the two major issues left for future attention following enactment of state funding for trial courts. While a complicated transition lies ahead, the symbolic and practical effects of this historically significant step will contribute importantly to the judiciary's goal of access for all in California to safe, secure, and adequate court facilities without regard to where a person resides.

Employees

In addition to facilities, the status of local government employees working in trial courts was left for future resolution when state funding was enacted. Thanks again to Judicial Council leadership, substantial progress was made early in the new millennium with passage in 2001 of the Trial Court Employment Protection and Governance Act, which transferred responsibility for employees from counties to courts, ¹⁷ accompanied by increased local assistance from the Human Resources Division of the Administrative Office of the Courts (AOC). This advances the goal of modernizing management and administration.

Fiscal Administration

The goal of responsibly using and accounting for public resources allocated to courts will be directly supported by AOC implementation in 2002 of a new, automated financial system. Developed in collaboration with the executive branch's Department of Finance and the Legislative Analyst's Office, the system will for the first time enable the judicial branch to reliably compile and monitor costs of the entire court system as well as develop prospective budgets integrating current expenditure data, strategic goals, and state government's revenue projections. Internal fiscal administration is being strengthened by a statewide accounting and reporting system.

Technology

The new financial system also promotes the Judicial Council's commitment to utilize technology to "collect, process, analyze, and share information." Further progress was made in 2002 with expanded public access to electronic trial court records. 19

Juries

Notable advances in the jury system between 2000 and 2002 promote strategic goals ranging from access to quality of justice. The burdens of jury service were both lightened and more fairly distributed in 2002 when statewide implementation of the Judicial Council's "one-day or one-trial" plan was completed. This means that a citizen appearing for jury service need serve as a prospective juror for only one day. If the person is chosen to sit on a trial jury, service is completed at the conclusion of that trial. In addition, progress was made toward the Judicial Council's objective of compensating jurors at \$40 per day. The rate was increased by the California Legislature in 2000 to \$15 per day. While far short of \$40 per day, this was the first increase in forty-three years and is attributable to judicial branch tenacity. The process of summoning prospective jurors is being streamlined while both education and information for jurors are undergoing enhancement during the early days of the new century.

Legal Assistance

In 2001 the Judicial Council inaugurated an online Self-Help Center designed to guide California residents through the legal system and to assist them in locating free or low-cost legal assistance.²² With a focus on California's increasing number of self-represented litigants, the service provides practical information on a large number of matters, including family law, juveniles, domestic violence, guardianships, conservatorships, small claims, and traffic violations. A version in Spanish will be available in 2003. This initiative bodes well for continued commitment to improved access, fairness, diversity, quality of justice, and service to the public.

Challenges

Again borrowing from the futurists, there obviously are "inhibitors" between the Judicial Council strategic plan and implementation. However, without resorting to use of a crystal ball, it seems that these inhibitors can be anticipated and addressed now by the judiciary. The following examples are offered for illustration.

The Quality of Justice

In order for the judicial branch to be "responsive to the needs of the public,"23 the reality of volume must be confronted. It seems fair to assume that doubling the population of California by 2050 will at least double the number of criminal, civil, and juvenile lawsuits. Perhaps the most promising response to this inhibitor is to begin full-fledged experimentation with the "multidimensional justice system" envisioned by the Commission on the Future of the California Courts.²⁴ While there has been encouraging movement in several areas specified by the commission, it has been more episodic than systematic. The launching of new components of a multidimensional justice system will require a coordinated expansion of dispute resolution options; the creation of multioption justice centers; the development of guidelines for assessing disputes and referring them appropriately; the creation of new processes; the promulgation of standards to ensure quality, efficiency, and fairness; the injection of new resources; and perhaps an imposition of penalties for inappropriate use of publicly financed dispute resolution mechanisms.

Even if extraordinary success is achieved with multidimensional justice, volume will engulf the system if the judicial branch suffers, as it has in the past, resource starvation or malnutrition. It will not be sufficient for the judiciary to merely seek and be granted more judges, more judicial officers, more staff, and more courtrooms—although all of those will be essential.

The judicial branch may very well have to assume its rightful responsibility as an interdependent branch of government and support, without supplanting, the efforts of the legislative and executive branches to reduce caseloads. Surely the judicial branch has much to contribute on vexing issues confronting all three branches.

Is our criminal system, with its notably high rate of incarceration and ever-rising caseloads, appropriate for California of the future? Is our system of dealing with family relationships appropriate in view of the complex human, cultural, economic, and legal factors that are involved? Is our civil system of liability and compensation the best we can do to redress loss and allocate responsibility?

While the independence of the judiciary must be preserved, participating in the resolution of these and the many societal issues awaiting California undoubtedly will be explored. Chief Justice George and Administrative Director Vickrey already have taken the judiciary to a new plateau in collaborative searches for solutions to problems that extend beyond the boundaries of courts. Programs involving drug courts, dependency, and mental health are prime reassurances, among many, of continued participation of this caliber.

Access and Fairness

How can a person have "equal access to the courts and equal ability to participate in court proceedings"²⁵ without assistance of counsel? The constitutional right to counsel in criminal proceedings, regardless of ability to pay legal fees, has already been assured.²⁶ For some time now there have been proposals to assure free representation in civil proceedings as well.²⁷ Progress has been made, but have we made all possible progress? If not, what contribution can the judicial branch make?

Resources

Replacing the fractured system of local/state funding of trial courts removed troubling threats to adequate court funding caused by disparate and insufficient appropriations. With full state funding, the judiciary nonetheless faces inhibitors to obtaining the "public resources necessary for its support." The judicial branch, more than ever, must resist being "viewed as just another unit in the executive branch of government" and be prepared for "increased attention on the part of legislative and executive branches of government." Second, the annual budgeting and appropriation mechanism will be controlled by legislators who are subject to term limits and governors who can serve for only two terms, all of which suggest that funding decisions will be the product of a short rather than a long field of

vision. Finally, neither the legislative nor executive branch has a long-range strategic plan comparable to that of the judicial branch of government. However, implementation of the judiciary's strategic plan will be severely impeded if held hostage in the annual budgeting process.

To remove these inhibitors, it seems wise to begin a collaborative search with members of the legislature, the governor, and other leaders for a stable and long-range funding mechanism for the judicial branch. This endeavor should be assisted by the commitment to values and problem solving embedded in the judicial branch's mission and plans. Likewise, the implicit willingness to be accountable for progress, as well as utilization of resources devoted to implementing those plans, should justify creation of a multiyear funding system more appropriate for the challenges confronting the judiciary now and well into the future.

Modern Administration

If justice is to be administered using "contemporary management practices . . . [and] highly competent judges,"³⁰ the threshold ingredient is judicial leadership. Research has demonstrated repeatedly that reform is destined to fail without the institutions of justice and judges willing to take a leadership role, in terms of both policy and implementation.³¹ To ensure that the California courts have judges capable of such leadership, it may be appropriate to rethink various aspects of the judicial position.

For example, the only existing legal qualification for becoming a judge in California is membership in the State Bar for ten years.³² This minimal qualification has been supplemented somewhat by the statutory requirement that, prior to filling a judicial vacancy by appointment, the governor must submit potential appointees for evaluation by the Commission on Judicial Nominees Evaluation of the State Bar. The State Bar is directed to consider the candidate's "industry, judicial temperament, honesty, objectivity, community respect, integrity, health, ability, and legal experience."³³ The evaluation in no way restricts the governor's power to appoint whomever he or she wishes.

Are more qualifications needed to ensure that California has judges with leadership skills who are capable of functioning effectively in the governance context created by the Judicial Council's strategic plan? Perhaps a profile of the desired qualifications of future judicial appointees should be developed. The candidate's legal experience and personal characteristics could be measured, and also the candidate's potential to contribute to implementation of the goals of the judicial branch. A companion to such a profile

could, and perhaps should, be an outline of the needed qualifications in each court so that when vacancies arise the court's needs can be assessed in the process of selecting an appropriate judge for the vacancy.

The appointments and election system for trial court judges has been in place for 150 years. At the beginning of the new millennium there are tensions in this system that could very well thwart the Judicial Council goals of a judiciary that "will be an institutionally independent, separate branch of government" with "highly competent judges." The first tension is not new, but it seems to have reached new levels: the extent to which judges, once appointed, will reflect or even carry out the policy positions of the incumbent governor who made the appointment. The second tension is the increase in the number of contested elections for trial court positions and the escalating cost of these elections. These tensions inevitably are inhibitors to obtaining the qualifications and independence contemplated by the Judicial Council goals.

Finally, there are increasing laments regarding the difficulty of recruiting persons willing to serve as judges. The leading deterrent appears to be compensation compared to the rewards of private law practice.

Perhaps it is time to confront these inhibitors by rethinking the career path to judicial office. There are precedents in other nations with judicial systems that have, in effect, created a career judiciary by offering a path that begins in law school and leads ultimately to judicial service.

Education

California has a well-developed and extensive system for education and training of judges, as discussed in Chapter Ten. However, the thrust of the extensive curricula is aimed at legal proficiency. This is reflected in the abundant courses on the rules of evidence, procedure, and substantive law. Measured in terms of achieving the goals of the Judicial Council's strategic plan, worthwhile additions to the curriculum would be techniques for judges to function in a pluralistic, multicultural society; development of leadership skills appropriate for governance and achieving institutional goals in the third branch of government; and development of skills appropriate for the judicial role in a multidimensional justice system.

Technology

The Judicial Council appropriately seeks to better use technology to facilitate the ability of the judicial branch "to collect, process, analyze, and share information" and increase the public's access to that information.³⁵

But the threshold question for future technology, as a goal within the judicial branch, is whether the focus on "information" is sufficiently ambitious. It would seem appropriate to begin now to fashion a vision for making use of technology that passes well beyond the mere gathering and dissemination of information. Examples already exist of technologies that enable us to create virtual courtrooms in which hearings are conducted with all of the participants (judge, witnesses, counsel, and parties) in different locations but nonetheless able to see and communicate with one another. Anticipating which future technologies will be spawned from those that already exist is a worthy added dimension to the Judicial Council's preparations for the future.

Closing Thought

There will be significant new improvements in the administration of justice between now and 2050 if the laudable aspirations in the present and future plans of the judicial branch are pursued. The number and magnificence of improvements will in large measure turn on whether the Judicial Council, the Administrative Office of the Courts, and the judicial branch build upon the foundation of self-governance begun in 1926 with the creation of the Judicial Council, strengthened in 1961 by establishment of the AOC, and expanded in the 1990s by taking responsibility for charting the course of justice.

Notes

- Mark Baldassare, California in the New Millennium (Berkeley: University of California Press, 2000), p. 1.
- There are two primary sources for the descriptions in this chapter regarding California's characteristics during the coming decades. The first is Mark Baldassare, *California in the New Millennium*, which is based upon focus group and survey research. The second is *Justice in the Balance, 2020* by the Commission on the Future of the California Courts, which also was based upon an array of techniques for identifying and pooling opinions regarding California in the future.
- Baldassare, California in the New Millennium, pp. 2-3; [Judicial Council of California], Commission on the Future of the California Courts, Justice in the Balance, 2020: Report of the Commission on the Future of the California Courts (1993), pp. 9-10.
- ⁴ Baldassare, *California in the New Millennium*, p. 3; Commission on the Future of the California Courts, *Justice in the Balance*, pp. 9–10.
- Commission on the Future of the California Courts, Justice in the Balance, pp. 9–10.
- Baldassare, California in the New Millennium, pp. 3-6; Commission on the Future of the California Courts, Justice in the Balance, p. 9.
- ⁷ Baldassare, *California in the New Millennium*, p. 6; Commission on the Future of the California Courts, *Justice in the Balance*, p. 10.
- ⁸ Baldassare, *California in the New Millennium*, pp. 26–34, 46–49, 69–73, and 80–87.
- ⁹ Id., pp. 6–8.
- ¹⁰ Id., pp. 8–9.
- 11 Commission on the Future of the California Courts, Justice in the Balance, pp. 6–7.
- ¹² Id., p. 7.
- Michael E. Tigar, "2020 Vision: A Bifocal View," in Alternative Futures for the State Courts of 2020 (State Justice Institute and the American Judicature Society, 1991), p. 115. Mr. Tigar graduated from the law school of the University of California at Berkeley.

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- ¹⁷ Senate Bill 2140; California Statutes 2000, chapter 1010.
- ¹⁸ Judicial Council, Leading Justice Into the Future, p. 9.
- ¹⁹ California Rules of Court, rules 2070–2076.
- ²⁰ California Rules of Court, rule 861; California Government Code, section 68550.
- ²¹ California Code of Civil Procedure, section 215.
- ²² Judicial Council of California, California Courts Web site, www.selfhelp.courts. ca.gov.
- ²³ Judicial Council, Leading Justice Into the Future, p. 9.
- ²⁴ Commission on the Future of the California Courts, *Justice in the Balance*, pp. 35–53.
- ²⁵ Judicial Council, Leading Justice Into the Future, p. 9.
- ²⁶ Gideon v. Wainwright, 372 U.S. 335 (1963).
- National Conference on the Judiciary, State Courts: A Blueprint for the Future: Proceedings of the Second Annual Conference on the Judiciary ([Denver]: National Center for State Courts, 1978), p. 128; John Dombrink and James W. Meeker, "Access to the Civil Courts for Those of Low and Moderate Means" in 2020 Vision: Symposium on the Future of California's Courts: Research Papers (December 10–11, 1992).
- $^{28}\,$ Judicial Council, Leading Justice Into the Future, p. 9.
- ²⁹ John K. Hudzik, "Financing and Managing the Finances of the California Court System: Alternative Futures" in 2020 Vision: Symposium on the Future of California's Courts: Research Papers (December 10–11, 1992), pp. 4–5.
- ³⁰ Judicial Council, Leading Justice Into the Future, p. 9.

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- ³¹ Larry L. Sipes et al., *Managing to Reduce Delay* (Williamsburg, Va.: National Center for State Courts, 1980).
- ³² California Constitution, article VI, section 15.
- ³³ California Government Code, section 12011.5(d).
- $^{34}\,$ Judicial Council, Leading Justice Into the Future, p. 9.
- ³⁵ Ibid.

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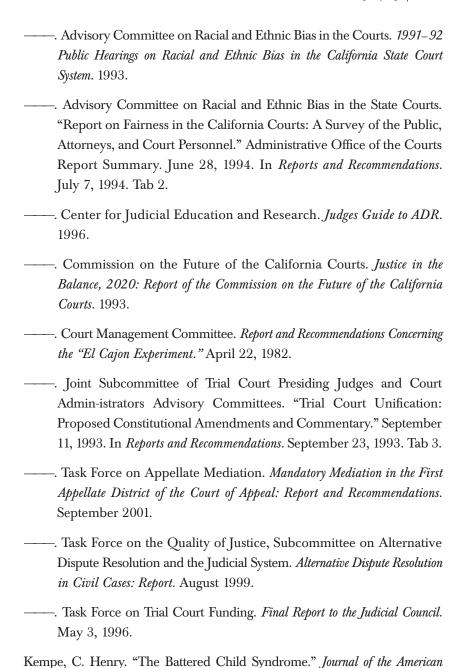
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ABOUT THE AUTHOR





Larry L. Sipes, a member of the California State Bar for forty years, wrote this book as the inaugural scholar-in-residence for the Administrative Office of the Courts, the staff agency for the Judicial Council of California. He brought to bear his perspective as a former president of the National Center for State Courts, which is the principal resource for state courts as they

work to improve the administration of justice. He also served as director of the Western Regional Office for the National Center for State Courts and is a president emeritus of that organization.

Mr. Sipes has also served as a special master for the Superior Court of Marin County, the director of the Select Committee on Trial Court Delay, the director of the California Constitution Revision Commission, and an adjunct professor at Hastings College of the Law.

As an advisor on judicial administration, he has consulted in several countries and in the states of California, Oregon, and Washington.

He has been recognized for his contributions to the improved administration of justice by awards from the National Conference of Metropolitan Courts, the National Association of Women Judges, and the National Center for State Courts. He received the Bernard E. Witkin Award from the Judicial Council of California.

Mr. Sipes brought to this book a personal interest that flowed from being acquainted with Chief Justice Ronald M. George and having been acquainted with his five immediate predecessors. He also has known all four Administrative Directors of the Courts. These relationships, past and present, enlivened his efforts, as did his experiences of working in or with the California court system his entire professional life.

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