



**DCSS Presents**  
23<sup>rd</sup> Annual AB 1058 Child Support  
Training Conference  
August 27-30, 2019

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**Policy Update**  
Sultana Blair, Staff Services  
Manager I

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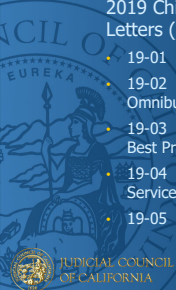
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**Informational Letters**

2019 Child Support Services Informational Letters (CSSIs)

- 19-01 Child Support Program Glossary
- 19-02 Chaptered Legislation AB 3248 Family Omnibus Bill
- 19-03 Local Child Support Agency Civil Rights Best Practices
- 19-04 Requirements for Bilingual and Interpreter Services
- 19-05 Initial Allocation Letter for SFY 19-20

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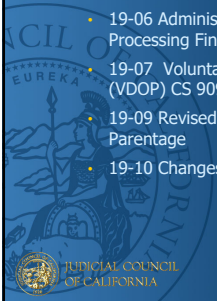
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## Informational Letters Continued

- 19-06 Administrative and Electronic Data Processing Final Allocation SFY 2019-20
- 19-07 Voluntary Declaration of Parentage (VDOP) CS 909 Before the Child's Birth
- 19-09 Revised Genetic Testing to Determine Parentage
- 19-10 Changes to Financial Reporting - BECA



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## Policy Letters

### 2019 Child Support Services Policy Letters (CSSPs)

- 19-01 Forwarding Court Documents Containing Confidential Information
- 19-02 Suppressions
- 19-03 Complaint Resolution and State Hearing (CRSH) Regulation Training
- 19-04 Federal Fiscal Year 2020 California State-Local Child Support Agency Plan of Cooperation
- 19-05 Final Rule Optional Provisions - Federal Financial Participation (FFP)
- 19-06 Gender and Name Changes
- 19-07 Adult Disabled Children



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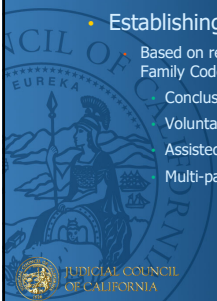
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## Policy Letter in Development

- Establishing and Challenging Parentage
  - Based on recent legislation that affects several sections of Family Code (FC) pertaining to:
    - Conclusive marital presumption
    - Voluntary Declaration of Parentage (VDOP)
    - Assisted Reproduction
    - Multi-parent cases



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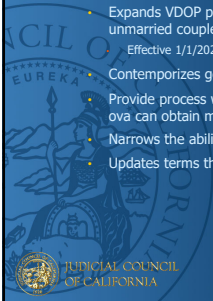
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## AB 2684 Policy Update

- Expands VDOP procedures to same-sex unmarried couples, including unmarried couples using assisted reproductive technology
- Effective 1/1/2020 DCSS will offer voluntary parentage establishment services
- Contemporizes genetic testing
- Provide process where children conceived through donated sperm or ova can obtain medical information about the donor
- Narrows the ability to challenge a VDOP
- Updates terms throughout the child support program



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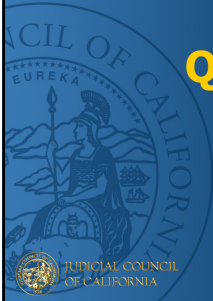
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## Questions



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## Legislative Updates



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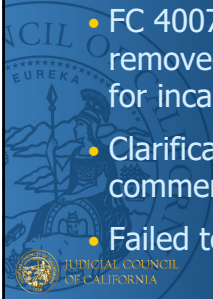
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## AB 1091

- FC 4007.5: Would have removed sunset date of relief for incarcerated individuals
- Clarification as to commencement of relief
- Failed to pass Assembly Floor



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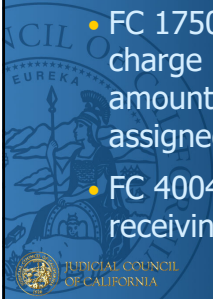
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## AB 1092

- FC 17500: DCSS shall not charge interest on the principal amount if child support is assigned to the county
- FC 4004: Parties reveal if receiving/applying for aid



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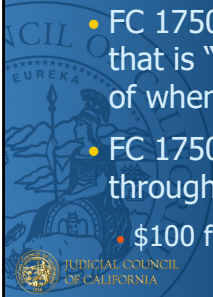
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## SB 337

- FC 17500: Defines support that is "uncollectible" in terms of when it is a delinquency
- FC 17504: Increase pass through to aid recipients
  - \$100 for 1 child/\$200 for 2+



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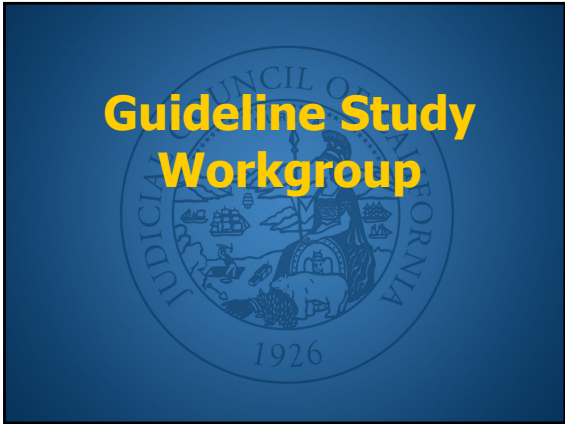
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## Guideline Study Workgroup



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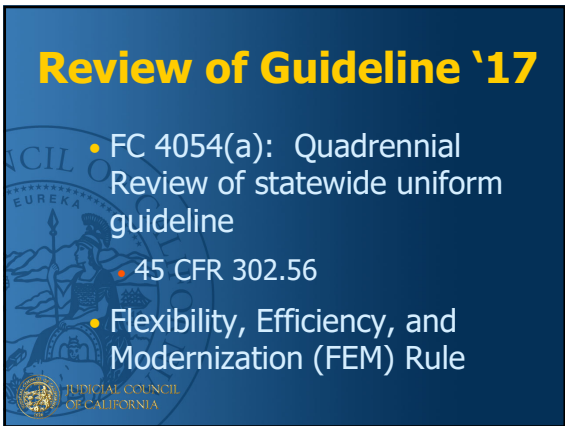
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## Review of Guideline '17



- FC 4054(a): Quadrennial Review of statewide uniform guideline
- 45 CFR 302.56
- Flexibility, Efficiency, and Modernization (FEM) Rule

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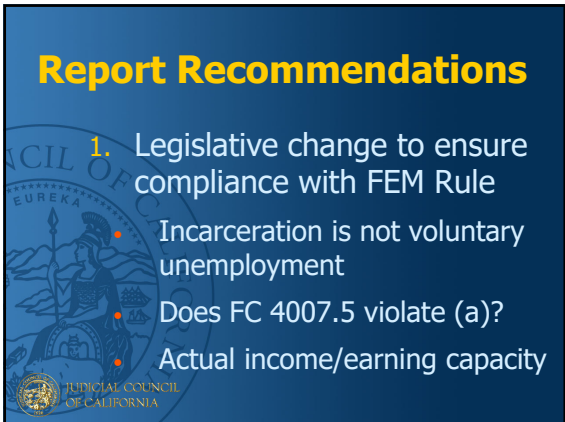
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## Report Recommendations



1. Legislative change to ensure compliance with FEM Rule
  - Incarceration is not voluntary unemployment
  - Does FC 4007.5 violate (a)?
  - Actual income/earning capacity

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## Report Recommendations

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2. Identify participatory versus non-participatory defaults
  3. Review 11 study counties to determine if they accurately represent state
  4. Review \$0 order policies

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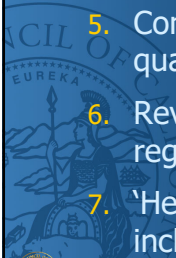
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## Report Recommendations

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5. Consider additional factors in quadrennial review
  6. Review laws and regulations regarding civil contempt
  7. 'Health insurance' coverage includes public and private

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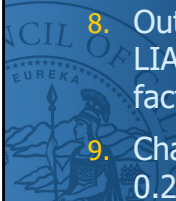
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## Report Recommendations

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8. Outreach and training on: LIA, deviations, changes to factors in guideline formula
  9. Change K factor anchor to 0.21 from 0.25

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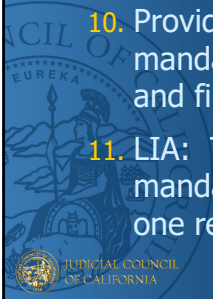
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## Report Recommendations

10. Provide training regarding mandatory attachment forms and findings
11. LIA: Training on purpose, mandate visibility, explore one result, study LIA itself



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## Workgroup Efforts

- Meeting July 15-19
- JCC staff, DCSS staff, LCSA representatives, Commissioners, FLF, Family Law Judge, Advocacy groups, Legislative staffer



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## STRATEGIC PLAN UPDATES



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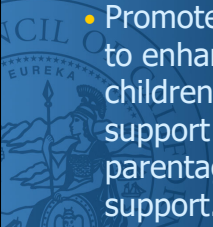
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## Mission Statement

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- Promote parental responsibility to enhance the well-being of children by providing child support services to establish parentage and collect child support.

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## Vision Statement

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- All parents are engaged in supporting their children.

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## Values

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- Children and families
  - Customer service excellence
  - Operational excellence and innovation
  - Collaboration and cooperation

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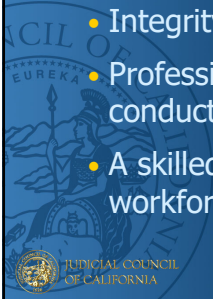
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## Values

- Integrity, fairness and respect
- Professional and ethical conduct
- A skilled and knowledgeable workforce



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## Strategic Plan 2015-19

- Increase support for California's families
- Deliver excellent and consistent customer service
- Enhance program performance and sustainability



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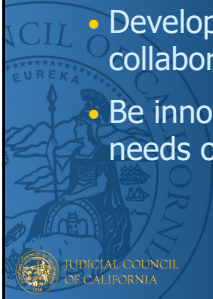
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## Strategic Plan 2015-19

- Develop and strengthen collaborative partnerships
- Be innovative in meeting the needs of families



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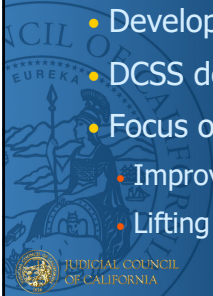
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## Strategic Plan 2020

- Development phase
- DCSS developing next plan
- Focus on:
  - Improving reliability
  - Lifting families out of poverty



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## DCSS E-Filing Expansion

23<sup>rd</sup> Annual AB 1058 Child Support  
Training Conference  
August 27-30, 2019



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## Overview

- E-Filing expansion status
- Current e-filing statistics
- 2019/2020 expansion schedule
- What's Next?



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## E-filing Expansion Status

- Complete!
- Fresno live May 2019
- Warrant work phase
- Building implementation schedules



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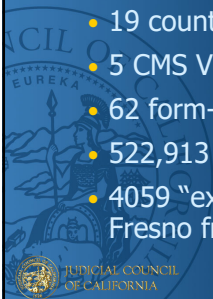
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## Current Statistics

- 19 counties
- 5 CMS Vendors
- 62 form-sets available
- 522,913 docs e-filed through July
- 4059 "expanded" docs filed in Fresno from May 14 – July 31



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## 2019-2020 Schedule

- 2019
  - May – Fresno
  - August - Stanislaus
  - September – \*Solano
  - October – Monterey
  - November - Merced



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## 2019-2020 Schedule

- 2020
  - March – San Mateo
  - May - Kern
  - July – San Bernardino
  - September – Santa Barbara
  - November - Yuba

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## 2019-2020 Schedule

- Active discussions
  - \*Riverside
  - \*San Francisco
  - \*Tulare
  - Sonoma
  - San Diego
  - Los Angeles

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## 2019-2020 Schedule

- Active discussions
  - Orange (early 2021)
  - \*Imperial
  - Sutter
  - \*Lake (spring 2020)
- \* Denotes non-Tyler county

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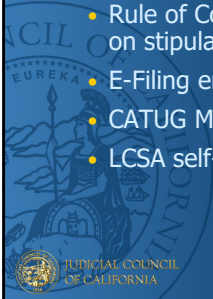
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## What's Next?

- Rule of Court change for e-signatures on stipulations
- E-Filing enhancements
- CATUG Meetings
- LCSA self-education



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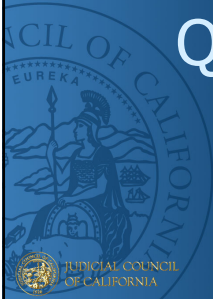
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## Questions



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