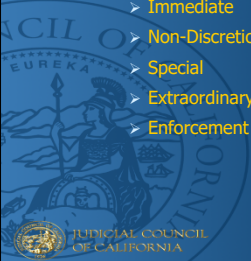


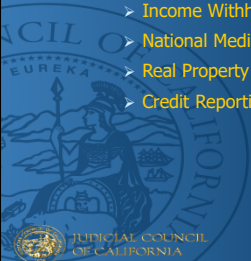
Types of Enforcement Actions

- Immediate
- Non-Discretionary
- Special
- Extraordinary
- Enforcement Actions outside of CSE



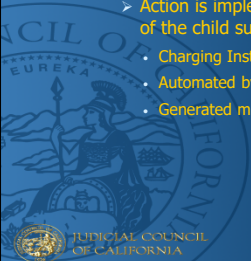
Immediate Enforcement Actions

- Income Withholding Orders (IWO)
- National Medical Support Notice (NMSN)
- Real Property Liens
- Credit Reporting



Income Withholding Orders (IWO)

- Action is implemented immediately after the entry of the child support order:
 - Charging Instructions
 - Automated by CSE
 - Generated manually by the LCSA Caseworker



National Medical Support Notice (NMSN)

- Action is implemented immediately after the entry of the child support order if:
 - Charging Instructions include medical insurance coverage
 - CSE does not have a record of medical insurance
 - Generated manually by the LCSA Case Manager

Real Property Liens

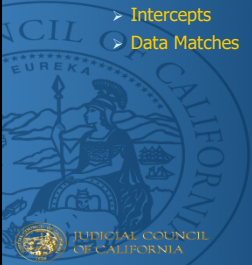
- Traditional Recorded Lien
 - CSE Automation to the County Recorder's Office in the NCP's county of residence
 - CSE Automation to the County Recorder's Office in the NCP Parents county of residence
- E-Record Real Property Lien
- Initiated by the LCSA Worker

Credit Reporting

- Credit Bureaus
 - TransUnion
 - Equifax
 - Experian
 - Innovis

Non-Discretionary

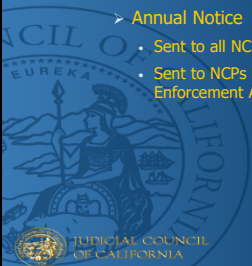
- Intercepts
- Data Matches



JUDICIAL COUNCIL OF CALIFORNIA

Child Support Warning Notice

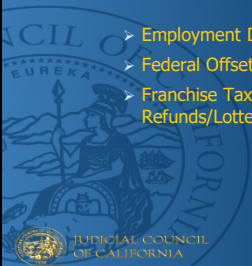
- Annual Notice
 - Sent to all NCPs that owe past due support
 - Sent to NCPs prior to DCSS taking Nondiscretionary Enforcement Actions



JUDICIAL COUNCIL OF CALIFORNIA

Types of Intercepts

- Employment Development Department (EDD)
- Federal Offset Program (FOP)
- Franchise Tax Board (FTB)
- Refunds/Lottery/Unclaimed Property



JUDICIAL COUNCIL OF CALIFORNIA

Data Matches

- Passport Denial Program
- License Suspension/Revocation
- California Department of Industrial Relations (DIR)
 - Workers' Compensation Lien or IWO
- Insurance Match
- Financial Institution Data Match (FIDM)
- Multi-state Financial Institution Data Match (MSFIDM)

Passport Denial Program

- CSE submits file to Federal Offset Program (OCSE)
- OCSE submits file of NCPs to US State Department
- NCPs with arrears over \$2,500 are submitted
- Passport Release requires payment to \$0
- Exceptions - mistaken identity, death/illness of family member

License Suspension/Revocation

- CSE submits file of delinquent NCPs (30 days delinquent)
- File to DMV and California Licensing Agencies
- 150 Day Pre-suspension Notice
- 30 Day Pre-Revocation Notice

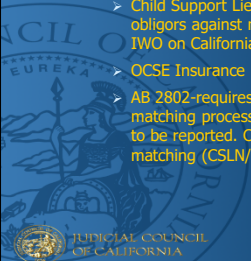
Workers' Compensation Lien/IWO

- CSE matches against Workers Compensation Case Data (DIR)
 - CSE generates task to caseworker
- Actions taken-Workers Comp Lien or IWO
 - Lien issued on Permanent Disability Claims-Lump Sum Payment
 - IWO issued for Temporary Disability Claims (25%)



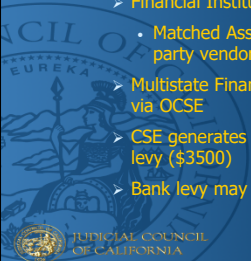
Insurance Match/Intercept

- Child Support Lien Network (CSLN)-matches delinquent obligors against nationwide insurance records-and files IWO on California matches
- OCSE Insurance Match-provides matches to states
- AB 2802-requires insurance companies to participate in matching process with department. Claims over \$1,000 to be reported. Can use third party processor to do matching (CSLN/OCSE) Effective January 2020



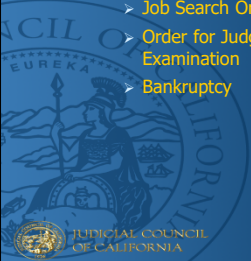
FIDM/MSFIDM Matching

- Financial Institution Data Match(FIDM)
 - Matched Asset Information is provided via third party vendor
- Multistate Financial Institution Data Match (MSFIDM)-via OCSE
- CSE generates bank levy-regular levy and exempt levy (\$3500)
- Bank levy may also be generated manually



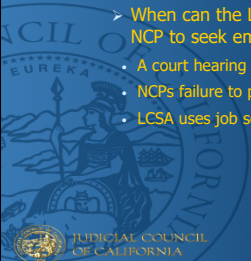
Special Enforcement Actions

- Job Search Orders
- Order for Judgement Debtor Examination
- Bankruptcy



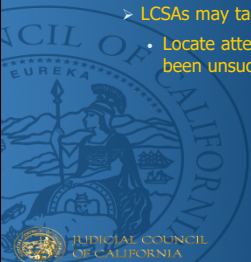
Job Search Orders

- When can the LCSAs request the court to require the NCP to seek employment?
 - A court hearing where there is an issue of child support
 - NCPs failure to pay support is due to unemployment
 - LCSA uses job seeking as an effective enforcement method



Order of Judgement Debtor Examination

- LCSAs may take this action when:
 - Locate attempts to apply assets found have been unsuccessful



Bankruptcy

> CSE will automatically suppress the following actions:

• Billing Statement	• License Suspension
• IWO	• Bank Levy
• National medical Support Notice	• Federal Offset Program
• Lien	• FTB Intercepts
• Child Support Warning Notice (CSWN)	• EDD Intercepts

Extraordinary Enforcement Actions

> Civil Contempt

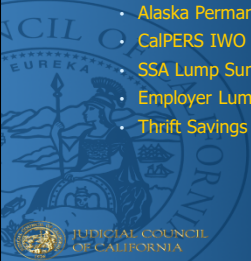
Civil Contempt

> California Code of Civil Procedure, Section 1209.5

- "When a court of competent jurisdiction makes an order compelling a parent to furnish support or necessary food, clothing, shelter, medical attendance, or other remedial care for his or her child, proof that the order was made, filed, and served on the parent or proof that the parent was present in court at the time the order was pronounced and proof that the parent did not comply with the order is prima facie evidence of a contempt of court."

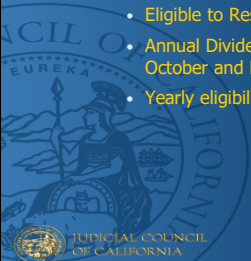
Enforcement Actions Outside of CSE

- Alaska Permanent Fund Dividend (PFD)
- CalPERS IWO
- SSA Lump Sum
- Employer Lump Sum
- Thrift Savings Plan (Federal Employees)



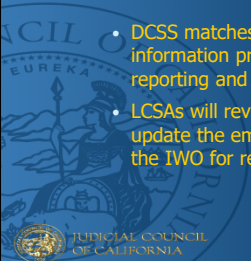
Alaska Permanent Fund Dividend (PFD)

- Eligible to Residents of Alaska
- Annual Dividend payment disbursed between October and November
- Yearly eligibility is determined by Alaska



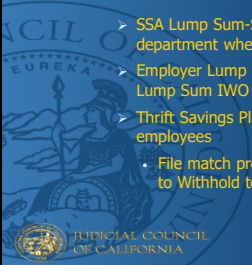
California Public Employee Retirement System (CalPERS)

- DCSS matches information with the information provided in CSE automated credit reporting and CalPERS
- LCSAs will review the match report and update the employer information to generate the IWO for retirement benefits from CalPERS




SSA Lump Sum, Employer Lump Sum, Thrift Savings Plan

- SSA Lump Sum-Social Security Administration contacts department when lump sum payment being made to NCP.
- Employer Lump Sum-Holiday Bonus, Special Payments. Lump Sum IWO issued to employer
- Thrift Savings Plan- Retirement Savings Plan for federal employees
 - File match provided quarterly- DCSS staff issues Order to Withhold to attach funds

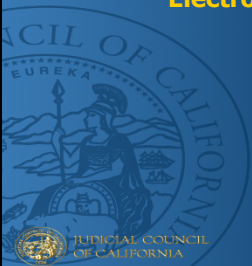


Questions?



Electronic Filing Expansion

Lara Racine
Attorney III
Department of Child Support Services



Overview

- Current e-Filing Statistics
- AB 976
- DCSS Forms Modernization Project
- E-Filing Expansion
 - Added Form-sets and Functionalities
- DCSS e-File Contacts

Current e-Filing Statistics

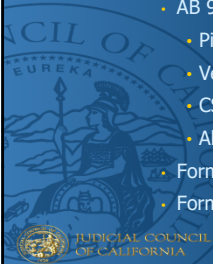
- DCSS e-Files with 19 counties
- DCSS e-Files 13 legal form-sets
- DCSS e-Files with 5 CMS vendors

AB 976

- Introduced spring 2017
- Authorizes all trial courts statewide, by local rule, to require electronic filing and service of all court documents
- Signature under penalty of perjury may be replaced with signature via "computer or other technology" if e-filed
- DCSS requested implementation extension to January 1, 2021 (CCP § 1010.6(d)(5))
- Signed by Governor September 18, 2018

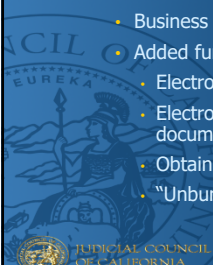
DCSS Forms Modernization Project

- AB 976 Implementation
- Pilot County (Court and LCSA)
- Vendor Support
- CSE modifications
- All legal forms (49 additional form-sets)
- Forms Delivery and Architecture
- Forms Governance



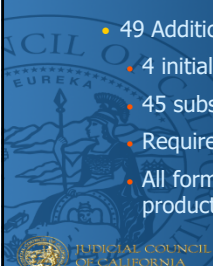
E-Filing Expansion

- Forms Validation Sessions with courts and LCSAs
- Business process flows for all legal forms
- Added functionality
 - Electronically file pleadings with attachments
 - Electronically file scanned and uploaded documents
 - Obtain electronic signatures
 - "Unbundled" default form-sets



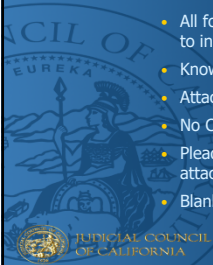
E-Filing Expansion

- 49 Additional form-sets
- 4 initial filings
- 45 subsequent filings
- Require CMS codes for configuration
- All form-sets to be tested prior to enabling in production



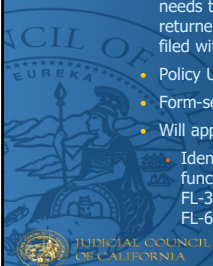
Attachments

- New Functionality
- All form-sets generated out of CSE will have ability to include attachments
- Known vs. Unknown attachments
- Attachments will be appended to pleading
- No CMS codes for attachments
- Pleading will be received as one image inclusive of attachments
- Blank pages and printing




Scan and Upload

- New Functionality - Instances occur where the LCSA needs to e-file documents that are completed and returned by the case participant to the LCSA instead of filed with the court
- Policy Update
- Form-set Update
- Will appear as regular e-filing out of CSE to Court
 - Identified form-sets for scan and upload functionality - FL-610, FL-605, FL-150, FL-685, FL-320, FL-415, FL-687, FL-688, FL-330, FL-615, FL-625, FL-626



E-Signature

- New Functionality
- DocuSign procured
- Internal signatures
- External signatures



Defaults

- Defaults
 - Currently e-filed in "packages" (include FL-620, FL-697, FL-630/530)
 - DCSS has "unbundled" default form-sets for ease of court processing
 - All default form-sets will be available for e-filing post-expansion

E-Filing Expansion

- Fresno go-live May 2019
- Roll-out at least 1 new court bi-monthly
- "Enhanced" e-filing will require full FET in all counties
- Minimal "per court" configurations available depending on vendor and CSE coding
- Implementation queue per request (schedule to be released after January 2019)

Questions



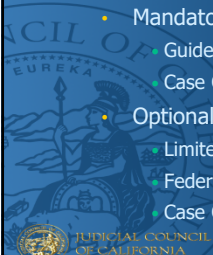
Policy Update

Sultana Randall, Staff Services Manager I



Flexibility, Efficiency, and Modernization (FEM) in Child Support Enforcement Programs Final Rule

- Issued December 20, 2016
- Goals:
 - Set accurate orders
 - Improve child support collection rates
 - Reduce unpaid/uncollectible arrearages
 - Incorporate technological advances
 - Mandatory and Optional Regulations



FEM Final Rule Continued

- Mandatory Provisions
 - Guideline, Establishment, and Contempt
 - Case Closure
- Optional Provisions
 - Limited Services
 - Federal Financial Participation
 - Case Closure

Informational Letters

2018 Child Support Services Informational Letters

- 18-01 Federal FY 2016 Data Reliability Review
- 18-02 Federal Self Assessment
- 18-03 Final Allocations Letter
- 18-04 IRS Publication 1075 Background Investigation
- 18-05 Implementation of SB380-CalWORKS changes
- 18-08 Cooperative Agreement Tracking System
- 18-09 POP Required Data Elements

Policy Letters Issued in 2018

2018 Child Support Services Policy Letters

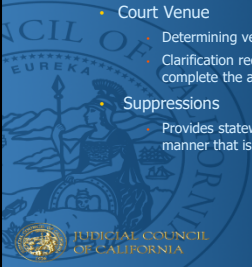
- 18-02 Release of Judgment Liens
- 18-03 Mandatory Security Awareness Training for Everyone
- 18-05 LCSA Purchase Request Process
- 18-06 Federal Fiscal Year 2019 California State-Local Child Support Agency Plan of Cooperation
- 18-08 Performance Improvement Process for FFY 2018
- 18-09 Mandated Reporter; Definition of Caseworker

Policy Letters in Development

- Letters in Development
- Unclaimed Property
 - Announces statewide process in place
 - Discontinues local claims filed with State Controller
- Contemporary Families
 - Direction on handling of cases with multiple parent, same sex parents and domestic partners
 - Being revised to add AB2684 (signed 9-28-18) Parent and Child Relationship provisions

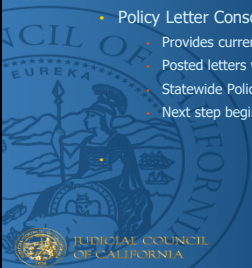
Policy Letters in Development Continued

- Court Venue
 - Determining venue when Review & Adjustment has been requested.
 - Clarification requested to determine if sending or receiving county should complete the administrative review
- Suppressions
 - Provides statewide policy to ensure suppressions are applied in a consistent manner that is compliant with federal and state requirements



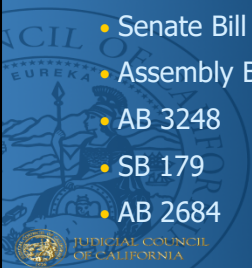
Policy Letters in Development Continued

- Policy Letter Consolidation
 - Provides current index to DCSS Policies
 - Posted letters will be updated accordingly
 - Statewide Policy Manual will reflect updates
 - Next step begin regulation development



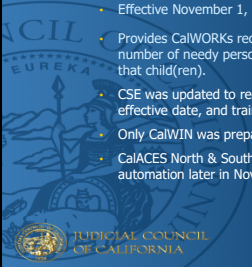
Policy Update

- Senate Bill (SB) 380
- Assembly Bill (AB) 610
- AB 3248
- SB 179
- AB 2684



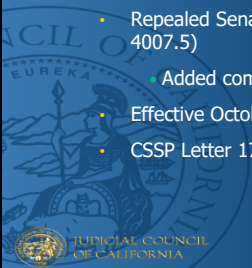
SB 380

- Effective November 1, 2018
- Provides CalWORKs recipients the ability to exclude a step-sibling or half-sibling from the number of needy persons in the household so child support can be received directly for that child(ren).
- CSE was updated to receive this information electronically prior to the November 1, 2018 effective date, and training on the new process was included in the release training.
- Only CalWIN was prepared send electronically by 11/1/2018.
- CalACES North & South will implement an interim manual process and expect to complete automation later in November 2018. This was covered in the release training.



AB 610

- Repealed Senate Bill (SB) 1355 (previous FC Section 4007.5)
- Added completely new FC Section 4007.5
- Effective October 8, 2015
- CSSP Letter 17-03



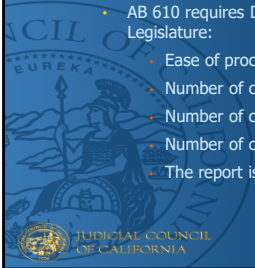
AB 610 Continued

- To qualify for suspension order must be:
 - Issued or modified after 10/8/15
 - 90 days of incarceration/involuntarily institutionalization
- Suspension applies to:
 - Current support
 - Arrears payments
- Resumes on first day of the first full month after release



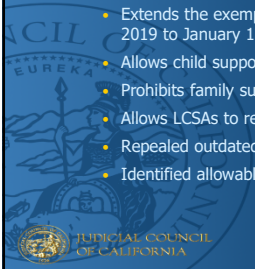
AB 610 Continued

- AB 610 requires DCSS, in consultation with JCC, to report to the Legislature:
 - Ease of process to both the obligor and obligee;
 - Number of cases administratively adjusted;
 - Number of cases adjusted in court; and
 - Number of cases not adjusted pursuant to FC Section 4007.5.
- The report is due January 1, 2019



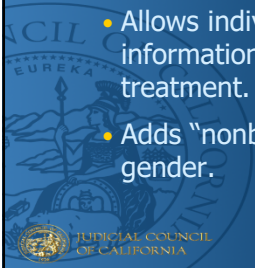
AB 3248

- Extends the exemption for e-filing court documents from January 1, 2019 to January 1, 2021.
- Allows child support to continue for part-time high school attendance.
- Prohibits family support collections being sent to PCAs by SDU.
- Allows LCSAs to review paternity records.
- Repealed outdated provisions.
- Identified allowable child support payees.



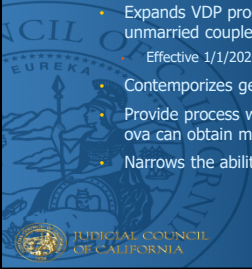
SB 179

- Allows individuals to update their gender information without prior medical treatment.
- Adds "nonbinary" option to identify gender.



AB 2684

- Expands VDP procedures to same-sex unmarried couples, including unmarried couples using ART
- Effective 1/1/2020 DCSS will offer voluntary parentage establishment services
- Contemporizes genetic testing
- Provide process where children conceived through donated sperm or ova can obtain medical information about the donor
- Narrows the ability to challenge a VDP



How Can I Stay Informed?

- California Child Support Central
- DCSS Public Website – (CSSIs not posted here)

